This agenda gives notice of items to be considered in private as required by Regulations 5 (4) and (5) of The Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012.

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<td>The Board will receive a report on NHS England Medicines Consultation.</td>
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Integrated Commissioning Board Members

- Councillor Iftikhar Ahmed
- Councillor Allen Brett
- Denise Dawson
- Councillor Kieran Heakin
- Councillor Sara Rowbotham

- Dr Bodrul Alam
- Graham Burgess
- Dr Chris Duffy
- Joanne Newton

For more information about this meeting, please contact John Addison
**Issue Title**
The requirement of HMR CCG to reduce prescribing or supply of medicines which are

- considered to be self-limiting, so they do not need treatment as they will get better of their own accord, or
- are suitable for self-care, so that the person suffering does not normally need to seek medical advice and can manage the condition by purchasing Over The Counter (OTC) items unless there are clinically exceptional circumstances

This includes provision of NHS funded medicines through all routes of supply e.g. prescriptions, hospitals, Accident and Emergency Departments, Out of Hours services, Walk-in Centres and Minor Ailments Schemes.

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**Executive Summary**

1. In March 2018, NHS England give clear guidance that the treatment costs for many self-limiting illnesses & a number of associated products (see attached paper) should not routinely be provided at NHS expense. The anticipated costs savings could be considerable for each CCG, however it should be noted that some products listed as potential savings can be used for treatment of acute illness or a long-term condition, this makes prediction of actual savings extremely challenging. For example, a prescription of paracetamol tablets for an acute muscle pain or headache would not be allowed, prescribing of regular paracetamol for relief of pain associated with osteoarthritis would continue to be provided at NHS expense. In the NHSE consultation, the age of patients and disposable income were not accepted as mandatory exceptions. HMR CCG is required to implement these recommendations and to reduce prescribing drugs of limited value, and treatment for self-limiting or minor ailments at NHS expense.
2. The ICB agree that

a) In line with NHS England guidance, HMR CCG will not routinely, commission at NHS expense medicines that are for conditions that are given on the document (attached) ratified by the Greater Manchester Medicines Management Group

b) A piece of work to engage with residents of the Rochdale Borough is commenced in order that exceptions can be identified

3. Each CCG is required to engage with members of their local population on the implementation aspects of this guidance. It is not required that CCGs consult with residents on the areas covered by this guidance, this has already been undertaken prior to publication.

4. This will impact on a significant number of patients who routinely obtain their medicines from their GP for the conditions listed

4.1 Alternatives Considered

Where it can be expected that some patients would be unable to afford treatment due to the high costs of the preparations / products, provision of this treatment could be delivered through the locally commissioned Minor Ailment Scheme. This would apply to a limited number of treatments, these could be considered following receipt of responses obtained through the engagement work

5. It is unclear what level of savings could be expected as many treatments listed on the attached document could be used for both self-limiting and chronic treatment. For example paracetamol can be used for minor aches and pains, but it can also be used for treatment of long term musculo-skeletal disorders including osteoarthritis where regular medication is required

6. Similar engagement exercises are being undertaken by most CCGs in Greater Manchester, the residents responses will then form the basis of the implementation (including identification of exceptions) to this policy
7. HMR CCG will work collaboratively with Communications and Engagement Teams across GM to ensure that we seek the views of local residents on the implementation of the NHSE OTC medicines (NHS provision) proposals.

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**For Further Information Contact:** LeadOfficer, LeadOfficerTel, LeadOfficerEmail
Conditions for which over the counter items should not routinely be prescribed in primary care:
Guidance for CCGs
Promoting equality and addressing health inequalities are at the heart of NHS England’s values. Throughout the development of the policies and processes cited in this document, we have:

- Given due regard to the need to eliminate discrimination, harassment and victimisation, to advance equality of opportunity, and to foster good relations between people who share a relevant protected characteristic (as cited under the Equality Act 2010) and those who do not share it; and
- Given regard to the need to reduce inequalities between patients in access to, and outcomes from healthcare services and to ensure services are provided in an integrated way where this might reduce health inequalities.
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1 Background

1.1 Who is this commissioning guidance for?

This guidance is addressed to CCGs to support them to fulfil their duties around appropriate use of their resources. We expect CCGs to take the proposed guidance into account in formulating local polices, unless they can articulate a valid reason to do otherwise, and for prescribers to reflect local policies in their prescribing practice. The guidance does not remove the clinical discretion of the prescriber in accordance with their professional duties.

This guidance is issued as general guidance under s14Z10 and S2 of the NHS Act 2006. The objective of this guidance is to support CCGs in their decision-making, to address unwarranted variation, and to provide clear national advice to make local prescribing practices more effective.

The aim is that this will lead to a more equitable process for making decisions about CCG’s policies on prescribing medicines; CCGs will need to take individual decisions on implementation locally, ensuring they take into account their legal duties to advance equality and have regard to reduce health inequalities.

1.2 Why have we developed this guidance?

In the year prior to June 2017, the NHS spent approximately £569 million1 on prescriptions for medicines, which could otherwise be purchased over the counter (OTC) from a pharmacy and/or other outlets such as petrol stations or supermarkets.

These prescriptions include items for a condition:

- That is considered to be self-limiting and so does not need treatment as it will heal or be cured of its own accord;
- Which lends itself to self-care i.e. the person suffering does not normally need to seek medical advice and can manage the condition by purchasing OTC items directly.

These prescriptions also include other common items:

- That can be purchased over the counter, sometimes at a lower cost than that which would be incurred by the NHS;
- For which there is little evidence of clinical effectiveness.

By reducing spend on treating conditions that are self-limiting or which lend themselves to self-care, or on items for which there is little evidence of clinical effectiveness, these resources can be used for other higher priority areas that have a greater impact for patients, support improvements in services and/or deliver transformation that will ensure the long-term sustainability of the NHS.

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1 Refined BSA data to June 2017
The costs to the NHS for many of the items used to treat minor conditions are often higher than the prices for which they can be purchased over the counter as there are hidden costs. For example, a pack of 12 anti-sickness tablets can be purchased for £2.18 from a pharmacy whereas the cost to the NHS is over £3.00 after including dispensing fees. The actual total cost for the NHS is over £35 when you include GP consultation and other administration costs.

A wide range of information is available to the public on the subjects of health promotion and the management of minor self-treatable illnesses. Advice from organisations such as the Self Care Forum and NHS Choices is readily available online. Many community pharmacies are also open extended hours including weekends and are ideally placed to offer advice on the management of minor conditions and lifestyle interventions. The Royal Pharmaceutical Society offers advice on over the counter products that should be kept in a medicine cabinet at home to help patients treat a range of self-treatable illnesses.

Research shows that in many cases, people can take care of their minor conditions if they are provided with the right information; thereby releasing health care professionals to focus on patients with more complex and/or serious health concerns. Past experience with self-care builds confidence in patients, with 84 per cent choosing to self-care for new episodes.

More cost-effective use of stretched NHS resources allows money to be spent where it is most needed, whilst improving patient outcomes. As an example, every £1m saved on prescriptions for over the counter treatments could fund (approx.):

- 39 more community nurses; or
- 270 more hip replacements; or
- 66 more drug treatment courses for breast cancer; or
- 1000 more drug treatment courses for Alzheimer’s; or
- 1040 more cataract operations.

CCGs need to make increasingly difficult decisions about how to spend the NHS budget and this means prioritising those things that will give patients the best clinical outcomes. Any savings from implementing the proposals could be reinvested in improving patient care.

1.3 How has this guidance been developed?

Clinical Commissioning Groups (CCGs) asked for a nationally co-ordinated approach to producing commissioning guidance. NHS England and NHS Clinical Commissioners (NHSCC) therefore sought to provide a national framework for

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2 Online pharmacy checked December 2017
3 Drug Tariff online
4 Self-care of minor ailments: A survey of consumer and healthcare professional beliefs and behaviour, Ian Banks, Self-Care Journal
5 https://improvement.nhs.uk/resources/national-tariff-1719/
6 Drug Tariff online
guidance, with the aim of supporting consistent local implementation decisions and agreed to consult jointly on any proposals.

NHS England and NHSCC established a joint clinical working group with prescriber and pharmacy representatives from relevant national stakeholders including the Royal College of General Practitioners, the Royal Pharmaceutical Society, the British Medical Association, the National Institute for Health and Care Excellence (NICE), the Medicines and Healthcare Products Regulatory Agency, the Department of Health and Social Care, PrescQIPP and CCG representatives.

As a result of our work, NHS England and NHSCC identified conditions which may fall under one or more of the categories listed in section 1.2.

NHS England then consulted on items which should not be routinely prescribed in primary care (21st July – 21st October 2017). That initial consultation sought views generally on the principle of restricting the prescribing of medicines which are readily available over the counter. We set out an initial list of 26 minor or self-limiting conditions where prescribing restrictions could be considered.

Feedback from this consultation showed that there was general support (65% agreed with our proposed criteria to assess items for potential restriction).

The clinical working group was consulted on several proposed approaches to limiting the prescription of OTC medicines and, based on their guidance, we mapped OTC products to the conditions for which they are typically prescribed. We refined the approach to develop restrictions based on type and severity of condition rather than products.

We estimated that restricting prescribing for ‘minor’ conditions may save up to £136m once all discounts and claw backs have been accounted for.

As a result of this exercise, nine additional minor conditions were identified which we deemed appropriate for inclusion in this guidance. Vitamins and minerals, and probiotics have been included as standalone categories given they have been identified as high cost in terms of OTC spend, although their use cannot be mapped to one single condition.

We focused on developing guidance for the list of 33 conditions which would fall into one of the following categories:

- A condition that is self-limiting and does not require medical advice or treatment as it will clear up on its own; and/or

- A condition that is a minor illness and is suitable for self-care and treatment with items that can easily be purchased over the counter from a pharmacy.

And in the case of vitamins, minerals and probiotics, we classified these as:
- Items of limited clinical effectiveness, where there is a lack of robust evidence for clinical effectiveness; however there may be certain indications where they may continue to be prescribed and these are outlined within the exceptions under the relevant item.

The group then assigned one of the following three recommendations for each condition (or item):

- Advise CCGs that [item] should not be routinely prescribed in primary care due to limited evidence of clinical effectiveness.

- Advise CCGs that a prescription for treatment of [condition] should not routinely be offered in primary care as the condition is self-limiting and will clear up on its own without the need for treatment.

- Advise CCGs that a prescription for treatment of [condition] should not routinely be offered in primary care as the condition is appropriate for self-care.

In reaching its recommendations the joint clinical working group considered evidence from the following organisations or groups:

- NICE CKS
- NHS Choices
- BNF
- NICE Clinical Guidelines
- Public Health England
- PrescQIPP CIC

The group’s recommendations on the items and conditions within this guidance were publicly consulted on for a period of 12 weeks, from 20th December 2017 – 14th March 2018. During the consultation we heard from members of the public, patients and their representative groups, NHS staff, CCGs, Trusts, various Royal Colleges and the pharmaceutical industry, amongst others.

Section 1.4 details the main findings from the consultation and the changes that have been made as a result of what we have heard. A more detailed report on the consultation can be found in: Conditions for which over the counter items should not routinely be prescribed in primary care: consultation report of findings published alongside this guidance. The final recommendations set out in this guidance document reflect the outcome of the consultation. The potential equality impact of these recommendations has also been considered and is outlined in the Equality and Health Inequalities Impact Assessment document published alongside this guidance.
1.4 How have the recommendations in this guidance been developed following the results of the consultation?

We listened to what our stakeholders told us through the consultation and refined our draft guidance in light of the response and discussions through webinars and engagement events, as well as recommendations from the joint clinical working group who considered the feedback in detail.

Whilst overall the final guidance remains largely unchanged from the draft guidance published in December 2017, there have been some important refinements and clarifications made and these are detailed below:

As a result of feedback received for further clarity on the exceptions, the following statements were approved by the clinical working group and now have been included under the ‘General Exceptions’ heading:

- This guidance applies to all patients, including those who would be exempt from paying prescription charges, unless they fall under the exceptions outlined.

- When implementing this guidance, CCGs will need to supply patients with further information on signposting so that they are able to access the right service. This guidance is not intended to discourage patients from going to the GP when it is appropriate to do so.

- It is envisioned that in most cases (unless specified) these minor conditions will clear up with appropriate self-care. If symptoms are not improving or responding to treatment, then patients should be encouraged to seek further advice.

- CCGs will also need to take account of their latest local Pharmaceutical Needs Assessment (PNA) and consider the impact of this guidance on rural areas and access to a pharmacy and pharmacy medicines.

- To note that for vitamins, minerals, probiotics and those self-limiting conditions where there is limited evidence of clinical effectiveness for the treatments used (e.g. OTC items for cough, sore throat and infant colic), then the general exceptions do not apply. Specific exceptions are included (if applicable) under the relevant item and/or condition. This may need to be considered further when implementing the guidance locally.

The clinical working group also further refined the final exception around vulnerability as follows, to clarify that it applies to individual patients and that being exempt from prescription charges does not indicate that you would automatically be exempt from this guidance.

_Individual patients where the clinician considers that their ability to self-manage is compromised as a consequence of medical, mental health or significant social_
vulnerability to the extent that their health and/or wellbeing could be adversely affected if reliant on self-care. To note that being exempt from paying a prescription charge does not automatically warrant an exception to the guidance.

Vitamins and Minerals – during the consultation we heard that the list of exceptions should be amended to include all types of medically diagnosed vitamin or mineral deficiency, including for those patients who may have a lifelong condition or have undergone surgery that results in malabsorption. This is in line with the current ACBS guidance for prescribers and was approved by the joint clinical working group. It was also noted that vitamin D analogues such as alfacalcidol are prescription only medicines and would continue to be prescribed. During the consultation we also heard from the pharmaceutical industry that maintenance treatment for vitamin D therapy should be an exception as it is included in PHE guidance. The working group considered this and agreed that whilst maintenance therapy is recommended, there is no indication that this needs to be prescribed; vitamin D supplements can be bought cheaply and easily. The PHE guidance also does not distinguish between the general public and at risk patients. The clinical working group therefore agreed that vitamin D maintenance therapy would not be included as an exception.

Cold Sores – During the consultation we heard that further clarity was required on the description for this condition. The clinical working group agreed the description for this condition should be amended to clarify that this refers to infrequent cold sores of the lip.

Cradle Cap – During the consultation we received feedback that a specific exception should apply to this condition. The clinical working group agreed to refine this to include the exception “If causing distress to the infant and not improving”.

Contact Dermatitis – Following feedback the clinical working group agreed that this condition should remain but that the description should be amended to mild irritant dermatitis.

Dandruff - Following a request for clarification the clinical working group agreed the rationale should be amended to define dandruff as a “mild scaling of the scalp without itching”, and to include the statement “Patients should be encouraged to manage mild dandruff with long term over the counter treatments”.

Head Lice – Following feedback from various organisations around the need to specify that wet combing should be first line treatment, the clinical working group agreed that the following sentence should be included: ‘Head lice can be treated by wet combing; chemical treatment is only recommended in exceptional circumstances and in these cases over the counter medicines can be purchased from a pharmacy’

Infrequent Constipation – During the consultation we heard that further information was needed within the rationale for this condition. The clinical working group agreed that the rationale should be amended to include the following additional information:
Pharmacists can help if diet and lifestyle changes aren’t helping. They can suggest an over the counter laxative. Most laxatives work within 3 days. They should be used for a short time only. Laxatives are not recommended for children unless they are prescribed by a GP. This guidance applies to short term, infrequent constipation caused by changes in lifestyle or diet such as lack of water or movement or changes in diet.

Mild Acne – The clinical working group agreed that additional information should be added into the rationale to clarify that patients should be encouraged to manage this condition with long term use of over the counter products.

Mild dry skin/sunburn/sun protection - The British Association of Dermatologists (BAD) advised that mild dry skin and sunburn be separated out, rather than being classified as a single condition. The clinical working group agreed that it would be sensible to separate this out into three separate conditions - mild dry skin, sunburn due to excessive sun exposure, and sun protection - with the overall recommendation for each remaining the same. This increases the number of conditions to 35.

Nappy Rash - The clinical working group agreed that the rationale should be refined to clarify that this condition usually clears up after about three to seven days if recommended hygiene tips are followed.

Ring worm/Athletes Foot – following feedback the clinical working group agreed that lymphoedema or history of lower limb cellulitis should be included as an exception for this condition.

As a result of what we heard, the joint clinical working group did not feel it necessary to amend the proposed recommendations for any remaining conditions or items.

1.5 General exceptions that apply to the recommendation to self-care

This guidance is intended to encourage people to self-care for minor illnesses as the first stage of treatment. It is envisioned that in most cases (unless specified) these minor conditions will clear up with appropriate self-care. If symptoms are not improving or responding to treatment, then patients should be encouraged to seek further advice.

When implementing this guidance, CCGs will need to supply patients with better information on signposting so that they are able to access the right service. This guidance is not intended to discourage patients from going to the GP when it is appropriate to do so.

To note that for vitamins, minerals, probiotics and those self-limiting conditions where there is limited evidence of clinical effectiveness for the treatments used (e.g. OTC
items for cough, sore throat and infant colic), then the general exceptions do not apply. Specific exceptions are included (if applicable) under the relevant item and/or condition. This may need to be considered further when implementing the guidance locally.

This guidance applies to all patients, including those who would be exempt from paying prescription charges, unless they fall under the exceptions outlined.

CCGs will need to ensure that community pharmacists are reminded of ‘red flag’ symptoms for patients presenting with symptoms related to the conditions covered by this consultation. **GPs and/or pharmacists should refer patients to NHS Choices, the Self Care Forum or NHS 111 for further advice on when they should seek GP Care.**

CCGs will also need to take account of their latest local Pharmaceutical Needs Assessment (PNA) and consider the impact of this guidance on rural areas and dispensing doctors in particular.

**General Exceptions to the Guidance:**

There are however, certain scenarios where patients should continue to have their treatments prescribed and these are outlined below:

- Patients prescribed an OTC treatment for a long term condition (e.g. regular pain relief for chronic arthritis or treatments for inflammatory bowel disease).

- For the treatment of more complex forms of minor illnesses (e.g. severe migraines that are unresponsive to over the counter medicines).

- For those patients that have symptoms that suggest the condition is not minor (i.e. those with red flag symptoms for example indigestion with very bad pain.)

- Treatment for complex patients (e.g. immunosuppressed patients).

- Patients on prescription only treatments.

- Patients prescribed OTC products to treat an adverse effect or symptom of a more complex illness and/or prescription only medications should continue to have these products prescribed on the NHS.

- Circumstances where the product licence doesn’t allow the product to be sold over the counter to certain groups of patients. This may vary by medicine, but could include babies, children and/or women who are pregnant or breastfeeding. Community Pharmacists will be aware of what these are and can advise accordingly.

- Patients with a minor condition suitable for self-care that has not responded sufficiently to treatment with an OTC product.
• Patients where the clinician considers that the presenting symptom is due to a condition that would not be considered a minor condition.

• Circumstances where the prescriber believes that in their clinical judgement, exceptional circumstances exist that warrant deviation from the recommendation to self-care.

• Individual patients where the clinician considers that their ability to self-manage is compromised as a consequence of medical, mental health or significant social vulnerability to the extent that their health and/or wellbeing could be adversely affected, if reliant on self-care. To note that being exempt from paying a prescription charge does not automatically warrant an exception to the guidance. Consideration should also be given to safeguarding issues.

2 Definitions and scope

2.1 Glossary

ACBS: The Advisory Committee for Borderline Substances is responsible for advising the NHS on the prescribing of foodstuffs and toiletries which are specially formulated for use by people with medical conditions. Borderline substances are mainly foodstuffs, such as enteral feeds and foods but also include some toiletries, such as sun blocks for use by people with conditions such as photodermatosis.

Annual Spend: Unless otherwise indicated this is the total value from NHS Prescription Services at the NHS Business Services Authority. This is an approximate spend to the nearest £100,000. The figure quoted is the net ingredient cost which refers to the cost of the drug before discounts and does not include any dispensing costs or fees. It does not include any adjustment for income obtained where a prescription charge is paid at the time the prescription is dispensed or where the patient has purchased a prepayment certificate.

Item: An item is anything which can be prescribed on an NHS prescription. More information on what is prescribed on an NHS prescription is available in the Drug Tariff.

MHRA: Medicines and Healthcare products Regulatory Agency. MHRA regulates medicines, medical devices and blood components for transfusion in the UK.

NHS Clinical Commissioners: NHSCC are the independent membership organisation for CCGs, providing their collective voice, facilitating shared learning and delivering networking opportunities for CCG members.

NICE: The National Institute for Health and Care Excellence. NICE provides the NHS with clinical guidance on how to improve healthcare.
Over the counter (OTC) item: items which can be purchased from a pharmacy or in a supermarket or other convenience store without the need for a prescription. Such items may also be available at other outlets such as supermarkets, petrol stations or convenience stores.

PHE: Public Health England. PHE protects and improves the nation's health and wellbeing, and reduces health inequalities.

PrescQIPP CIC: PrescQIPP CIC (Community Interest Company): PrescQIPP is an NHS funded not for-profit organisation that supports quality, optimised prescribing for patients. PrescQIPP produces evidence-based resources and tools for primary care commissioners, and provide a platform to share innovation across the NHS.

2.2 Scope

The following chapter sets out the process for how NHS England and NHS Clinical Commissioners will conduct the process to review and update the guidance to CCGs as appropriate. Chapter 4 sets out the guidance to CCGs on prescribing in 35 conditions that have been identified as being suitable for self-care and the 2 items based on the latest available evidence and the clinical consensus that has been reached by our joint clinical working group.
3 How will the guidance be updated and reviewed?

The NHS England and NHS Clinical Commissioners joint clinical working group will continue to meet during and after the consultation, and update the proposals as a result of the consultation.

In future, the joint clinical working group will review the guidance to identify potential conditions to be retained, retired or added to the current guidance. There will be three stages:

**Stage 1: Condition identification**
The organisations represented on the joint clinical working group will, taking into account previous feedback, identify conditions and subsequent items prescribed from the wide range of items that can be prescribed on NHS prescription in primary care that they consider could fall within the categories defined earlier.

**Stage 2: Condition prioritisation**
The joint clinical working group will prioritise the identified items based on the following criteria:

- Safety Issue
- Evidence of efficacy
- Degree of variation in prescribing
- Cost to the NHS
- Strong clinician or patient feedback

A draft list of conditions will be made available online through the NHS England website usually for a four week period, when comments will be sought from interested parties. Feedback will be collated and then published on the NHS England website.

**Stage 3: Condition selection for inclusion or removal from the guidance**
The joint clinical working group will consider the feedback and produce a final list of recommendations for consideration by NHS England and NHS Clinical Commissioners to update the commissioning guidance *Conditions for which over the counter items should not routinely be prescribed in primary care.*
4 Recommendations

Our final recommendations for the 35 minor conditions and two items of limited clinical effectiveness are listed below.

4.1 Items of limited clinical effectiveness

4.1.1 Probiotics

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<th>Annual Spend</th>
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<td>Rationale for recommendation</td>
<td>There is currently insufficient clinical evidence to support prescribing of probiotics within the NHS for the treatment or prevention of diarrhoea of any cause.</td>
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<td>Both the Public Health England C.difficile guidance and NICE CG 84 recommend that probiotics cannot be recommended currently and that &quot;Good quality randomised controlled trials should be conducted in the UK to evaluate the effectiveness and safety of a specific probiotic using clearly defined treatment regimens and outcome measures before they are routinely prescribed.&quot;</td>
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<tr>
<td>Recommendation</td>
<td>Advise CCGs that probiotics should not be routinely prescribed in primary care due to limited evidence of clinical effectiveness.</td>
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<td>Exceptions</td>
<td>ACBS approved indication or as per local policy.</td>
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4.1.2 Vitamins and minerals

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<td>Rationale for recommendation</td>
<td>There is insufficient high quality evidence to demonstrate the clinical effectiveness of vitamins and minerals.</td>
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<td>Vitamins and minerals are essential nutrients which most people can and should get from eating a healthy, varied and balanced diet. In most cases, dietary supplementation is unnecessary.</td>
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<td>Many vitamin and mineral supplements are classified as foods and not medicines; they therefore do not have to go through the strict criteria laid down by the Medicines and Health Regulatory Authority (MHRA) to confirm their quality, safety and efficacy before reaching the market.</td>
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Any prescribing not in-line with listed exceptions should be discontinued.

This guidance does not apply to prescription only vitamin D analogues such as alfalcaldol and these should continue to be prescribed.

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<tbody>
<tr>
<td>1) PrescQIPP bulletin 107, August 2015; the prescribing of vitamins and minerals including vitamin B preparations (DROP-list)</td>
</tr>
<tr>
<td>3) NHS Choices: Do I need vitamin Supplements? Accessed October 2017</td>
</tr>
<tr>
<td>4) Healthy Start Vitamins</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Recommendation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Advise CCGs that vitamins and minerals should not be routinely prescribed in primary care due to limited evidence of clinical effectiveness.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Exceptions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medically diagnosed deficiency, including for those patients who may have a lifelong or chronic condition or have undergone surgery that results in malabsorption. Continuing need should however be reviewed on a regular basis.</td>
</tr>
</tbody>
</table>

*NB maintenance or preventative treatment is not an exception.*

Calcium and vitamin D for osteoporosis.

Malnutrition including alcoholism (see NICE guidance)

*Patients suitable to receive Healthy start vitamins for pregnancy or children between the ages 6 months to their fourth birthday. (NB this is not on prescription but commissioned separately)*
## 4.2 Self-Limiting Conditions

### 4.2.1 Acute Sore Throat

<table>
<thead>
<tr>
<th>Annual Spend</th>
<th>c. &lt; £100,000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rationale for recommendation</td>
<td>A sore throat due to a viral or bacterial cause is a self-limiting condition. Symptoms resolve within 3 days in 40% of people, and within 1 week in 85% of people, irrespective of whether or not the sore throat is due to a streptococcal infection. There is little evidence to suggest that treatments such as lozenges or throat sprays help to treat the cause of sore throat and patients should be advised to take simple painkillers and implement some self-care measures such as gargling with warm salty water instead.</td>
</tr>
</tbody>
</table>
| References: | 1. [NHS Choices: Sore Throat](accessed October 2017)  
2. [NICE CKS: Sore Throat - Acute](accessed October 2017) |
| Recommendation | Advise CCGs that a prescription for treatment of acute sore throat should not routinely be offered in primary care as the condition is self-limiting and will clear up on its own without the need for treatment. |
| Exceptions | ‘Red Flag’ symptoms |

### 4.2.2 Infrequent cold sores of the lip

<table>
<thead>
<tr>
<th>Annual Spend</th>
<th>c. &lt; £100,000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rationale for recommendation</td>
<td>Cold sores caused by the herpes simplex virus usually clear up without treatment within 7 to 10 days. Antiviral creams are available over the counter from pharmacies without a prescription and if used correctly, these can help ease symptoms and speed up the healing time. To be effective, these treatments should be applied as soon as the first signs of a cold sore appear. Using an antiviral cream after this initial period is unlikely to have much of an effect.</td>
</tr>
</tbody>
</table>
| References | 1. [NHS Choices: Cold sore (herpes simplex virus)](accessed October 2017)  
2. [NICE CKS: Herpes Simplex Oral](accessed October 2017) |
| Recommendation | Advise CCGs that a prescription for treatment of cold sores should not routinely be offered in primary care as the condition is self-limiting and will clear up on its own without the need for treatment. |
| Exceptions | Immunocompromised patients. ‘Red flag’ symptoms |
### 4.2.3 Conjunctivitis

<table>
<thead>
<tr>
<th>Annual Spend</th>
<th>c. £500,000</th>
</tr>
</thead>
</table>
| Rationale for recommendation | Treatment isn’t usually needed for conjunctivitis as the symptoms usually clear within a week. There are several self-care measures that may help with symptoms.  

If treatment is needed, then treatment is dependent on the cause:  
- In severe bacterial cases, antibiotic eye drops and eye ointments can be used to clear the infection.  
- Irritant conjunctivitis will clear up as soon as whatever is causing it is removed.  
- Allergic conjunctivitis can usually be treated with anti-allergy medications such as antihistamines. The substance that caused the allergy should be avoided.  

Treatments for conjunctivitis can be purchased over the counter however almost half of all simple cases of conjunctivitis clear up within ten days without any treatment. Public Health England (PHE) advises that children with infective conjunctivitis do not need to be excluded from school, nursery or child minders, and it does not state any requirement for treatment with topical antibiotics. |

| References | 1. [NHS Choices: Conjunctivitis accessed October 2017](#)  
2. [NICE CKS: Conjunctivitis - Infective accessed October 2017](#)  
3. [PHE Advice for schools: September 2017](#)  
4. [NICE Medicines evidence commentary: conjunctivitis and inappropriate prescribing](#) |

| Recommendation | Advise CCGs that a prescription for treatment of conjunctivitis should not routinely be offered in primary care as the condition is self-limiting and will clear up on its own without the need for treatment. |

| Exceptions | ‘Red Flag’ symptoms |

### 4.2.4 Coughs and colds and nasal congestion

<table>
<thead>
<tr>
<th>Annual Spend</th>
<th>c. £1,300,000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rationale for recommendation</td>
<td>Most colds start to improve in 7 to 10 days. Most coughs clear up within two to three weeks. Both conditions can cause nasal congestion. Neither condition requires any treatment.</td>
</tr>
</tbody>
</table>

| References: | 1. [NHS Choices: Common Cold accessed October 2017](#)  
2. [NICE CKS: Common Cold accessed October 2017](#) |
<table>
<thead>
<tr>
<th>Recommendation</th>
<th>Advise CCGs that a prescription for treatment of coughs, colds and nasal congestion should not routinely be offered in primary care as the condition is self-limiting and will clear up on its own without the need for treatment.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exceptions</td>
<td>‘Red Flag’ symptoms</td>
</tr>
</tbody>
</table>

### 4.2.5 Cradle Cap (Seborrhoeic dermatitis – infants)

<table>
<thead>
<tr>
<th>Annual Spend</th>
<th>c. £4,500,000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rationale for recommendation</td>
<td>Cradle cap is harmless and doesn’t usually itch or cause discomfort. It usually appears in babies in the first two months of their lives, and clears up without treatment within weeks to a few months.</td>
</tr>
</tbody>
</table>
| References: | 1. NHS Choices: Cradle Cap accessed October 2017  
2. NICE CKS: Seborrhoeic dermatitis accessed October 2017 |
| Recommendation | Advise CCGs that a prescription for treatment of cradle cap should not routinely be offered in primary care as the condition is self-limiting and will clear up on its own without the need for treatment. |
| Exceptions | If causing distress to the infant and not improving |

### 4.2.6 Haemorrhoids

<table>
<thead>
<tr>
<th>Annual Spend</th>
<th>c. £500,000</th>
</tr>
</thead>
</table>
| Rationale for recommendation | In many cases, haemorrhoids don’t cause symptoms and some people don’t even realise they have them. Haemorrhoids often clear up by themselves after a few days. Making simple dietary changes and not straining on the toilet are often recommended first.  
However, there are many treatments (creams, ointments and suppositories) that can reduce itching and discomfort and these are available over the counter for purchase. |
| References: | 1. NHS Choices: Haemorrhoids accessed October 2017  
2. NICE CKS: Haemorrhoids accessed October 2017 |
| Recommendation | Advise CCGs that a prescription for treatment of haemorrhoids should not routinely be offered in primary care as the condition is self-limiting and will clear up on its own without the need for treatment. |
| Exceptions | ‘Red Flag’ symptoms |
### 4.2.7 Infant Colic

<table>
<thead>
<tr>
<th>Annual Spend</th>
<th>c.&lt;£100,000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rationale for recommendation</td>
<td>As colic eventually improves on its own, medical treatment isn’t usually recommended. There are some over-the-counter treatments available that could be tried however; there is limited evidence for the effectiveness of these treatments.</td>
</tr>
</tbody>
</table>
| References: | 1. NHS Choices: Colic accessed October 2017  
2. NICE CKS: Colic Infantile accessed October 2017  
3. PrescQIPP: Infant Colic |
| Recommendation | Advise CCGs that a prescription for treatment of infant colic should not routinely be offered in primary care as the condition is self-limiting and will clear up on its own without the need for treatment. |
| Exceptions | ‘Red Flag’ Symptoms |

### 4.2.8 Mild Cystitis

<table>
<thead>
<tr>
<th>Annual Spend</th>
<th>c. £300,000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rationale for recommendation</td>
<td>Mild cystitis is a common type of urinary tract inflammation, normally caused by an infection; however it is usually more of a nuisance than a cause for serious concern. Mild cases can be defined as those that are responsive to symptomatic treatment but will also clear up on their own. If symptoms don’t improve in 3 days, despite self-care measures, then the patient should be advised to see their GP. Symptomatic treatment using products that reduce the acidity of the urine to reduce symptoms are available, but there’s a lack of evidence to suggest they’re effective.</td>
</tr>
</tbody>
</table>
| References: | 1. NHS Choices: Cystitis accessed October 2017  
| Recommendation | Advise CCGs that a prescription for treatment of mild cystitis should not routinely be offered in primary care as the condition is self-limiting and will clear up on its own without the need for treatment. |
| Exceptions | ‘Red Flag’ symptoms |
4.3 Minor Conditions Suitable for Self-Care

4.3.1 Mild Irritant Dermatitis

| Annual Spend | c. £14,500,000 |
| Rationale for recommendation | Irritant dermatitis is a type of eczema triggered by contact with a particular substance. Once treated most people can expect their symptoms to improve and/or clear up completely if the irritant or allergen can be identified and removed or avoided. It is most commonly caused by irritants such as soaps, washing powders, detergents, solvents or regular contact with water. Treatment normally involves avoiding the allergen or irritant and treating symptoms with over the counter emollients and topical corticosteroids. |
| References: | 1. NHS Choices: Contact Dermatitis accessed October 2017  
2. NICE CKS: Dermatitis - contact accessed October 2017 |
| Recommendation | Advise CCGs that a prescription for treatment of contact dermatitis should not routinely be offered in primary care as the condition is appropriate for self-care. |
| Exceptions | No routine exceptions have been identified. See earlier for general exceptions. |

4.3.2 Dandruff

| Annual Spend | c. £4,500,000 |
| Rationale for recommendation | Dandruff is a common skin condition. It can be defined as mild scaling of the scalp without itching. Dandruff isn't contagious or harmful and can be easily treated with over the counter anti-fungal shampoos. A GP appointment is unnecessary. Patients should be encouraged to manage mild dandruff with long term over the counter treatments. |
| References | 1. NHS Choices: Dandruff accessed October 2017  
2. NICE CKS: Scenario: Seborrhoeic dermatitis - scalp and beard accessed October 2017 |
| Recommendation | Advise CCGs that a prescription for treatment for dandruff should not routinely be offered in primary care as the condition is appropriate for self-care. |
| Exceptions | No routine exceptions have been identified. See earlier for general exceptions. |

4.3.3 Diarrhoea (Adults)

| Annual Spend | c. £2,800,000 |
### Diarrhoea

**Rationale for recommendation**

Diarrhoea normally affects most people from time to time and is usually nothing to worry about. However it can take a few days to a week to clear up.

Acute diarrhoea is usually caused by a bacterial or viral infection and other causes include drugs, anxiety or a food allergy.

OTC treatments can help replace lost fluids or reduce bowel motions. This recommendation does not apply to children.

**References**

1. NHS Choices: Diarrhoea accessed October 2017
2. NICE CKS: Diarrhoea - adult’s assessment accessed October 2017

**Recommendation**

Advise CCGs that a prescription for treatment for acute diarrhoea will not routinely be offered in primary care as the condition is appropriate for self-care.

**Exceptions**

No routine exceptions have been identified. See earlier for general exceptions.

### Dry Eyes/Sore tired Eyes

**Annual Spend**

c. £14,800,000

**Rationale for recommendation**

Dry eye syndrome, or dry eye disease, is a common condition that occurs when the eyes don’t make enough tears, or the tears evaporate too quickly.

Most cases of sore tired eyes resolve themselves.

Patients should be encouraged to manage both dry eyes and sore eyes by implementing some self-care measures such as good eyelid hygiene and avoidance of environmental factors alongside treatment.

Mild to moderate cases of dry eye syndrome or sore tired eyes can usually be treated using lubricant eye treatments that consist of a range of drops, gels and ointments that can be easily be purchased over the counter.

**References**

1. NHS Choices: Dry eye syndrome accessed October 2017
2. NICE CKS: Dry eye syndrome accessed October 2017

**Recommendation**

Advise CCGs that a prescription for treatment of dry or sore eyes should not routinely be offered in primary care as the condition is appropriate for self-care.

**Exceptions**

No routine exceptions have been identified. See earlier for general exceptions.
4.3.5 Earwax

<table>
<thead>
<tr>
<th>Annual Spend</th>
<th>c. £300,000</th>
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</thead>
<tbody>
<tr>
<td>Rationale for</td>
<td>Earwax is produced inside ears to keep them clean and free of germs. It usually passes out of the ears harmlessly, but sometimes too much can build up and block the ears. A build-up of earwax is a common problem that can often be treated using eardrops bought from a pharmacy. These can help soften the earwax so that it falls out naturally.</td>
</tr>
<tr>
<td>recommendation</td>
<td></td>
</tr>
</tbody>
</table>
| References:        | 1. NHS Choices: Earwax build-up accessed October 2017  
                     2. NICE CKS: Earwax Summary accessed October 2017 |
| Recommendation      | Advise CCGs that a prescription for the removal of earwax should not routinely be offered in primary care as the condition is appropriate for self-care. |
| Exceptions         | No routine exceptions have been identified. See earlier for general exceptions. |

4.3.6 Excessive sweating (Hyperhidrosis)

<table>
<thead>
<tr>
<th>Annual Spend</th>
<th>c. £200,000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rationale for</td>
<td>Hyperhidrosis is a common condition in which a person sweats excessively. First line treatment involves simple lifestyle changes. It can also be treated with over the counter high strength antiperspirants. An antiperspirant containing aluminium chloride is usually the first line of treatment and is sold in most pharmacies.</td>
</tr>
<tr>
<td>recommendation</td>
<td></td>
</tr>
</tbody>
</table>
| References:        | 1. NHS Choices: Hyperhidrosis accessed October 2017  
                     2. NICE CKS: Hyperhidrosis accessed October 2017 |
| Recommendation      | Advise CCGs that a prescription for high strength antiperspirants for the treatment of mild to moderate hyperhidrosis should not routinely be offered in primary care as the condition is appropriate for self-care. |
| Exceptions         | No routine exceptions have been identified. See earlier for general exceptions. |

4.3.7 Head Lice

<table>
<thead>
<tr>
<th>Annual Spend</th>
<th>c. £600,000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rationale for</td>
<td>Head lice are a common problem, particularly in school children aged 4-11. They're largely harmless, but can live in the hair for a long time if not treated and can be irritating and frustrating to deal with. Live head lice can be treated by wet combing; chemical treatment</td>
</tr>
<tr>
<td>recommendation</td>
<td></td>
</tr>
</tbody>
</table>
is only recommended in exceptional circumstances and in these cases over the counter medicines can be purchased from a pharmacy. If appropriate everyone in the household needs to be treated at the same time - even if they don't have symptoms. Further information on how to treat head lice without medication can be found on NHS Choices.

References:  
1. NHS Choices: Head Lice and nits accessed October 2017  
2. NICE CKS: Head Lice accessed October 2017

Recommendation: Advise CCGs that a prescription for treatment of head lice will not routinely be offered in primary care as the condition is appropriate for self-care.

Exceptions: No routine exceptions have been identified. See earlier for general exceptions.

### 4.3.8 Indigestion and Heartburn

<table>
<thead>
<tr>
<th>Annual Spend</th>
<th>£7,500,000</th>
</tr>
</thead>
</table>

**Rationale for recommendation:**  
Most people have indigestion at some point. Usually, it's not a sign of anything more serious and can be treated at home without the need for medical advice, as it's often mild and infrequent and specialist treatment isn't required. Most people are able to manage their indigestion by making simple diet and lifestyle changes, or taking medication such as antacids.

Most people can ease symptoms by simple changes to diet and lifestyle and avoiding foods that make indigestion worse. (e.g. rich spicy or fatty foods, caffeinated drinks).

References:  
1. NHS Choices: Indigestion accessed October 2017  
2. NICE CKS: Dyspepsia - proven functional accessed October 2017

Recommendation: Advise CCGs that a prescription for treatment of Indigestion and heartburn will not routinely be offered in primary care as the condition is appropriate for self-care.

Exceptions: No routine exceptions have been identified. See earlier for general exceptions.

### 4.3.9 Infrequent Constipation

<table>
<thead>
<tr>
<th>Annual Spend</th>
<th>c. £22,800,000</th>
</tr>
</thead>
</table>

**Rationale for recommendation:** Constipation can affect people of all ages and can be just for a short period of time.

It can be effectively managed with a change in diet or lifestyle. Pharmacists can help if diet and lifestyle changes aren't helping.
They can suggest an over the counter laxative. Most laxatives work within 3 days. They should only be used for a short time only.

Laxatives are not recommended for children unless they are prescribed by a GP. This guidance applies to short term, infrequent constipation caused by changes in lifestyle or diet such as lack of water or movement or changes in diet.

### References

2. NICE CKS: Constipation accessed October 2017

### Recommendation

Advise CCGs that a prescription for treatment of simple constipation will not routinely be offered in primary care as the condition is appropriate for self-care.

### Exceptions

No routine exceptions have been identified. See earlier for general exceptions.

#### 4.3.10 Infrequent Migraine

<table>
<thead>
<tr>
<th>Annual Spend</th>
<th>c. £700,000</th>
</tr>
</thead>
</table>

#### Rationale for recommendation

Migraine is a common health condition, affecting around one in every five women and around one in every 15 men. Mild infrequent migraines can be adequately treated with over the counter pain killers and a number of combination medicines for migraine are available that contain both painkillers and anti-sickness medicines.

Those with severe or recurrent migraines should continue to seek advice from their GP.

#### References:

1. NHS Choices: Migraine accessed October 2017
2. NICE CKS: Migraine accessed October 2017

#### Recommendation

Advise CCGs that a prescription for the treatment of mild migraine should not routinely be offered in primary care as the condition is appropriate for self-care.

#### Exceptions

No routine exceptions have been identified. See earlier for general exceptions.

#### 4.3.11 Insect bites and stings

<table>
<thead>
<tr>
<th>Annual Spend</th>
<th>c. £5,300,000</th>
</tr>
</thead>
</table>

#### Rationale for recommendation

Most insect bites and stings are not serious and will get better within a few hours or days.

Over-the-counter treatments can help ease symptoms, such as painkillers, creams for itching and antihistamines.

#### References:

1. NHS Choices: Insect bites and stings accessed October 2017
2. **NICE CKS: Insect bites and stings accessed October 2017**

**Recommendation**
Advise CCGs that a prescription for treatment for insect bites and stings will not routinely be offered in primary care as the condition is appropriate for self-care.

**Exceptions**
No routine exceptions have been identified. See earlier for general exceptions.

---

### 4.3.12 Mild Acne

**Annual Spend**
c. £800,000

**Rationale for recommendation**
Acne is a common skin condition that affects most people at some point. Although acne can't be cured, it can be controlled with treatment.

Several creams, lotions and gels for treating acne are available at pharmacies. Treatments can take up to three months to work.

Patients should be encouraged to manage mild acne with long term use of over the counter products.

**References:**
1. NHS Choices: Acne accessed October 2017
2. NICE CKS: Acne Vulgaris accessed October 2017

**Recommendation**
Advise CCGs that a prescription for treatment of mild acne will not routinely be offered in primary care as the condition is appropriate for self-care.

**Exceptions**
No routine exceptions have been identified. See earlier for general exceptions.

---

### 4.3.13 Mild Dry Skin

**Annual Spend**
c. £33,000

**Rationale for recommendation**
Emollients are often used to help manage dry, itchy or scaly skin conditions. Patients with mild dry skin can be successfully managed using over the counter products on a long term basis.

**References:**
1. NHS Choices: Emollients accessed October 2017
2. NICE CKS: Eczema - atopic accessed October 2017
3. PrescQIPP: sunscreens

**Recommendation**
Advise CCGs that a prescription for treatment of dry skin should not routinely be offered in primary care as the condition is appropriate for self-care.

**Exceptions**
See earlier for general exceptions.

---

### 4.3.14 Sunburn due to excessive sun exposure

**Annual Spend**
c. £33,000

**Rationale for recommendation**
Most people manage sun burn symptoms themselves or prevent symptoms developing, using sun protection, by using products
that can easily be bought in a pharmacy or supermarket.

References: 1. NHS Choices: Sunburn accessed October 2017

Recommendation Advise CCGs that a prescription for treatment of sunburn should not routinely be offered in primary care as the condition is appropriate for self-care.

Exceptions See earlier for general exceptions.

4.3.15 Sun Protection

<table>
<thead>
<tr>
<th>Annual Spend</th>
<th>c. £33,000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rationale for recommendation</td>
<td>Most people manage sun burn symptoms themselves or prevent symptoms developing, using sun protection, by using products that can easily be bought in a pharmacy or supermarket.</td>
</tr>
<tr>
<td>References:</td>
<td>1. PrescQIPP: sunscreens</td>
</tr>
<tr>
<td>Recommendation</td>
<td>Advise CCGs that a prescription for sun protection should not routinely be offered in primary care as the condition is appropriate for self-care.</td>
</tr>
</tbody>
</table>
| Exceptions | ACBS approved indication of photodermatoses (i.e. where skin protection should be prescribed)  
See earlier for general exceptions. |

4.3.16 Mild to Moderate Hay fever/Seasonal Rhinitis

<table>
<thead>
<tr>
<th>Annual Spend</th>
<th>c. £1,100,000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rationale for recommendation</td>
<td>Hay fever is a common allergic condition that affects up to one in five people. There’s currently no cure for hay fever, but most people with mild to moderate symptoms are able to relieve symptoms with OTC treatments recommended by a pharmacist.</td>
</tr>
</tbody>
</table>
| References: | 1. NHS Choices: Hay fever accessed October 2017  
2. NICE CKS: Allergic rhinitis - Summary accessed October 2017  
3. PrescQIPP: Hay fever |
| Recommendation | Advise CCGs that a prescription for treatment of mild to moderate hay fever will not routinely be offered in primary care as the condition is appropriate for self-care. |
| Exceptions | No routine exceptions have been identified.  
See earlier for general exceptions. |

4.3.17 Minor burns and scalds

| Annual Spend | c. £200,000 |
**Rationale for recommendation**

Burns and scalds are damage to the skin caused by heat. Both are treated in the same way.

Depending on how serious a burn is, it is possible to treat burns at home.

Antiseptic creams and treatments for burns should be included in any products kept in a medicine cabinet at home.

**References:**
2. NICE CKS: Burns and scalds accessed October 2017

**Recommendation**

Advise CCGs that a prescription for minor burns and scalds should not routinely be offered in primary care as the condition is appropriate for self-care.

**Exceptions**

See earlier for general exceptions. No routine exceptions have been identified. However more serious burns always require professional medical attention. Burns requiring hospital A&E treatment include but are not limited to:

- all chemical and electrical burns;
- large or deep burns;
- burns that cause white or charred skin;
- burns on the face, hands, arms, feet, legs or genitals that cause blisters.

### 4.3.18 Minor conditions associated with pain, discomfort and/fever. (e.g. aches and sprains, headache, period pain, back pain)

**Annual Spend**
c. £38,200,000

**Rationale for recommendation**

In most cases, headaches, period pain, mild fever and back pain can be treated at home with over-the-counter painkillers and lifestyle changes, such as getting more rest and drinking enough fluids.

Patients should be encouraged to keep a small supply of OTC analgesics in their medicines cabinets at home so they are able to manage minor conditions at home without the need for a GP appointment.

*Examples of conditions where patients should be encouraged to self − care include:* Headache, colds, fever, earache, teething, period pain, cuts, self-limiting musculoskeletal pain, sprains and strains, bruising, toothache, sinusitis/nasal congestion, recovery after a simple medical procedure, aches and pains and sore throat.

**References:**
2. NHS Choices: Your medicine cabinet
3. NICE CKS: Mild to Moderate Pain accessed October...
4. **PrescQIPP: analgesia resources**

<table>
<thead>
<tr>
<th>Recommendation</th>
<th>Advise CCGs that a prescription for treatment of conditions associated with pain, discomfort and mild fever will not routinely be offered in primary care as the condition is appropriate for self-care.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exceptions</td>
<td>No routine exceptions have been identified. See earlier for general exceptions.</td>
</tr>
</tbody>
</table>

### 4.3.19 Mouth ulcers

<table>
<thead>
<tr>
<th>Annual Spend</th>
<th>c. £5,500,000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rationale for recommendation</td>
<td>Mouth ulcers are usually harmless and do not need to be treated because most clear up by themselves within a week or two. Mouth ulcers are common and can usually be managed at home, without seeing your dentist or GP. However, OTC treatment can help to reduce swelling and ease any discomfort.</td>
</tr>
</tbody>
</table>
2. NICE CKS: Aphthous ulcer accessed October 2017 |
| Recommendation | Advise CCGs that a prescription for treatment of mouth ulcers will not routinely be offered in primary care as the condition is appropriate for self-care. |
| Exceptions | No routine exceptions have been identified. See earlier for general exceptions. |

### 4.3.20 Nappy Rash

<table>
<thead>
<tr>
<th>Annual Spend</th>
<th>c. £500,000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rationale for recommendation</td>
<td>Up to a third of babies and toddlers in nappies have nappy rash at any one time. Nappy rash can usually be treated at home using barrier creams purchased at the supermarket or pharmacy. Nappy rash usually clears up after about three to seven days if recommended hygiene tips are followed.</td>
</tr>
</tbody>
</table>
| References: | 1. NHS Choices: Pregnancy and baby - Nappy Rash accessed October 2017  
2. NICE CKS: Nappy rash accessed October 2017 |
| Recommendation | Advise CCGs that a prescription for treatment for nappy rash will not routinely be offered in primary care as the condition is appropriate for self-care. |
| Exceptions | No routine exceptions have been identified. See earlier for general exceptions. |
4.3.21 Oral Thrush

<table>
<thead>
<tr>
<th>Annual Spend</th>
<th>c. £4,500,000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rationale for recommendation</td>
<td>Oral Thrush is a minor condition that can be treated without the need for a GP consultation or prescription in the first instance. It is common in babies and older people with dentures or those using steroid inhalers. It can easily be treated with over the counter gel.</td>
</tr>
</tbody>
</table>
| References: | 1. NHS Choices: Oral Thrush (adults) accessed October 2017  
2. NHS Choices: Oral Thrush (babies) accessed October 2017  
3. NICE CKS: Candida Oral accessed October 2017 |
| Recommendation | Advise CCGs that a prescription for treatment for oral thrush will not routinely be offered in primary care as the condition is appropriate for self-care. |
| Exceptions | No routine exceptions have been identified. See earlier for general exceptions. |

4.3.22 Prevention of dental caries

<table>
<thead>
<tr>
<th>Annual Spend</th>
<th>c.&lt; £100, 000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rationale for recommendation</td>
<td>The dentist may advise on using higher-strength fluoride toothpaste if you are particularly at risk of tooth decay. Some higher fluoride toothpastes (~1500 ppm) and mouthwashes can be purchased over the counter.</td>
</tr>
</tbody>
</table>
| References: | 1. NHS Choices: Tooth Decay accessed October 2017  
2. PrescQIPP: Dental products |
| Recommendation | Advise CCGs that a prescription for high fluoride OTC toothpaste should not routinely be offered in primary care as the condition is appropriate for self-care. |
| Exceptions | No routine exceptions have been identified. See earlier for general exceptions. |

4.3.23 Ringworm/Athletes foot

<table>
<thead>
<tr>
<th>Annual Spend</th>
<th>c. £3,000,000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rationale for recommendation</td>
<td>Ringworm is a common fungal infection that can cause a red or silvery ring-like rash on the skin. Despite its name, ringworm doesn't have anything to do with worms. Athlete's foot is a rash caused by a fungus that usually appears between the toes. These fungal infections, medically known as &quot;tinea&quot;, are not serious and are usually easily treated with over the counter treatments. However, they are</td>
</tr>
</tbody>
</table>

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contagious and easily spread so it is important to practice good foot hygiene.

References:
2. NHS Choices: Ring Worm accessed October 2017
3. NICE CKS: Fungal Skin Infection - Foot accessed October 2017

Recommendation
Advise CCGs that a prescription for treatment of ringworm or athletes foot will not routinely be offered in primary care as the condition is appropriate for self-care.

Exceptions
Lymphoedema or history of lower limb cellulitis.
See earlier for general exceptions.

4.3.24 Teething/Mild toothache

Annual Spend  c. £5,500,000

Rationale for recommendation
Teething can be distressing for some babies, but there are ways to make it easier for them.

Teething gels often contain a mild local anaesthetic, which helps to numb any pain or discomfort caused by teething and these can be purchased from a pharmacy.

If baby is in pain or has a mild raised temperature (less than 38C) then paracetamol or ibuprofen suspension can be given.

Toothache can come and go or be constant. Eating or drinking can make the pain worse, particularly if the food or drink is hot or cold. Mild toothache in adults can also be treated with over the counter painkillers whilst awaiting a dental appointment for further investigation.

References:
2. NICE CKS: Teething accessed October 2017

Recommendation
Advise CCGs that a prescription for teething in babies or toothache in children and adults will not routinely be offered in primary care as the condition is appropriate for self-care.

Exceptions
No routine exceptions have been identified.
See earlier for general exceptions.

4.3.25 Threadworms

Annual Spend  c. £200,000

Rationale for recommendation
Threadworms (pinworms) are tiny worms in your stools. They are common in children and can be spread easily. They can be effectively treated without the need to visit the GP.

Treatment for threadworms can easily be bought from pharmacies. This is usually a chewable tablet or liquid you
swallow. Strict hygiene measures can also help clear up a threadworm infection and reduce the likelihood of reinfection. Everyone in the household will require treatment, even if they don’t have symptoms.

References:
1. NHS Choices: Threadworms accessed October 2017
2. NICE CKS: Threadworm accessed October 2017

Recommendation
Advise CCGs that a prescription for treatment of threadworm should not routinely be offered in primary care as the condition is appropriate for self-care.

Exceptions
No routine exceptions have been identified. See earlier for general exceptions.

4.3.26 Travel Sickness

Annual Spend c. £4,500,000

Rationale for recommendation
Mild motion sickness can be treated by various self-care measures (e.g. stare at a fixed object, fresh air, listen to music etc.); more severe motion sickness can be treated with over the counter medicines.

References
2. Patient info: Travel Sickness accessed October 2017

Recommendation
Advise CCGs that a prescription for treatment for motion sickness will not routinely be offered in primary care as the condition is appropriate for self-care.

Exceptions
No routine exceptions have been identified. See earlier for general exceptions.

4.3.27 Warts and Verrucae

Annual Spend c. £900,000

Rationale for recommendation
Most people will have warts at some point in their life. They are generally harmless and tend to go away on their own eventually. Several treatments can be purchased from a pharmacy to get rid of warts and verrucae more quickly if patients require treatment.

References:
2. NICE CKS: Warts and Verrucae References accessed October 2017

Recommendation
Advise CCGs that a prescription for treatment of warts and verrucae will not routinely be offered in primary care as the condition is appropriate for self-care.

Exceptions
No routine exceptions have been identified. See earlier for general exceptions.
Appendix 1 - Conditions for which prescribing should be restricted

1. Probiotics
2. Vitamins and minerals
3. Acute Sore Throat
4. Infrequent Cold Sores of the lip.
5. Conjunctivitis
6. Coughs and colds and nasal congestion
7. Cradle Cap (Seborrhoeic dermatitis – infants)
8. Haemorrhoids
9. Infant Colic
10. Mild Cystitis
11. Mild Irritant Dermatitis
12. Dandruff
13. Diarrhoea (Adults)
14. Dry Eyes/Sore (tired) Eyes
15. Earwax
16. Excessive sweating (Hyperhidrosis)
17. Head Lice
18. Indigestion and Heartburn
19. Infrequent Constipation
20. Infrequent Migraine
21. Insect bites and stings
22. Mild Acne
23. Mild Dry Skin
24. Sunburn
25. Sun Protection
26. Mild to Moderate Hay fever/Seasonal Rhinitis
27. Minor burns and scalds
28. Minor conditions associated with pain, discomfort and/fever. (e.g. aches and sprains, headache, period pain, back pain)
29. Mouth ulcers
30. Nappy Rash
31. Oral Thrush
32. Prevention of dental caries
33. Ringworm/Athletes foot
34. Teething/Mild toothache
35. Threadworms
36. Travel Sickness
37. Warts and Verrucae
## Appendix 2– Example products for conditions or over the counter items that could be restricted.

NB the products highlighted below are included for illustration purposes only. This guidance focuses on prescribing restrictions for the conditions identified.

<table>
<thead>
<tr>
<th>Condition/Item</th>
<th>Example products</th>
</tr>
</thead>
<tbody>
<tr>
<td>Probiotics</td>
<td>Probiotic sachets</td>
</tr>
<tr>
<td>Vitamins and Minerals</td>
<td>Vitamin B compound tablets, Vitamin C effervescent 1g tablets, Multivitamin preparations.</td>
</tr>
<tr>
<td>Acute Sore Throat</td>
<td>Lozenges or throat sprays</td>
</tr>
<tr>
<td>Cold Sores</td>
<td>Antiviral cold sore cream</td>
</tr>
<tr>
<td>Conjunctivitis</td>
<td>Antimicrobial eye drops and eye ointment.</td>
</tr>
<tr>
<td>Coughs and Colds and Nasal Congestion</td>
<td>Cough mixtures or linctus, Saline nose drops, Menthol vapour rubs, Cold and flu capsules or sachets.</td>
</tr>
<tr>
<td>Cradle Cap</td>
<td>Emulsifying ointment, Shampoos</td>
</tr>
<tr>
<td>Haemorrhoids</td>
<td>Haemorrhoid creams, ointments and suppositories.</td>
</tr>
<tr>
<td>Infant Colic</td>
<td>Simethicone suspensions lactase drops</td>
</tr>
<tr>
<td>Mild Cystitis</td>
<td>Sodium bicarbonate or potassium citrate granules</td>
</tr>
<tr>
<td>Contact Dermatitis</td>
<td>Emollients, Steroid creams.</td>
</tr>
<tr>
<td>Dandruff</td>
<td>Antidandruff shampoos, Antifungal shampoos</td>
</tr>
<tr>
<td>Diarrhoea (Adults)</td>
<td>Loperamide 2mg capsules, Rehydration sachets,</td>
</tr>
<tr>
<td>Dry Eyes/Sore(tired) eyes</td>
<td>Eye drops for sore tired eyes Hypromellose 0.3% eye drops</td>
</tr>
<tr>
<td>Earwax</td>
<td>Drops containing sodium bicarbonate, hydrogen peroxide, olive oil or almond oil.</td>
</tr>
<tr>
<td>Excessive sweating (mild – moderate hyperhidrosis)</td>
<td>Aluminium chloride sprays, roll-ons, solutions.</td>
</tr>
<tr>
<td>Head Lice</td>
<td>Creams or lotions for head lice</td>
</tr>
<tr>
<td>Indigestion and Heartburn</td>
<td>Antacid tablets or liquids, Ranitidine 150mg Tablets, OTC proton pump inhibitors e.g. omeprazole 10mg capsules. Sodium alginate, calcium carbonate or sodium bicarbonate liquids.</td>
</tr>
<tr>
<td>Infrequent Constipation</td>
<td>Bisacodyl tablets 5mg</td>
</tr>
<tr>
<td>Condition</td>
<td>Treatment</td>
</tr>
<tr>
<td>------------------------------------------------</td>
<td>----------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Infrequent Migraines</td>
<td>Migraine tablets</td>
</tr>
<tr>
<td></td>
<td>Painkillers</td>
</tr>
<tr>
<td></td>
<td>Anti-sickness tablets</td>
</tr>
<tr>
<td>Insect bites and stings</td>
<td>Steroid creams or creams for itching.</td>
</tr>
<tr>
<td>Mild Acne</td>
<td>Benzoyl peroxide products</td>
</tr>
<tr>
<td></td>
<td>Salicylic acid products</td>
</tr>
<tr>
<td>Mild Dry Skin</td>
<td>Emollient creams, ointments and lotions</td>
</tr>
<tr>
<td>Sunburn/Sun Protection</td>
<td>After sun cream</td>
</tr>
<tr>
<td></td>
<td>Sun creams</td>
</tr>
<tr>
<td>Mild to Moderate Hay fever/Seasonal Rhinitis</td>
<td>Antihistamine tablets or liquids.</td>
</tr>
<tr>
<td></td>
<td>Steroid nasal sprays</td>
</tr>
<tr>
<td></td>
<td>Sodium cromoglicate eye drops</td>
</tr>
<tr>
<td>Minor Burns and Scalds</td>
<td>Antiseptic Burns Cream, Cooling burn gel.</td>
</tr>
<tr>
<td>Minor conditions associated with pain,</td>
<td>Paracetamol 500mg tablets,</td>
</tr>
<tr>
<td>discomfort and/fever. (e.g. aches and sprains,</td>
<td>Ibuprofen 400mg tablets,</td>
</tr>
<tr>
<td>headache, period pain, back pain)</td>
<td>NSAID topical creams or gels</td>
</tr>
<tr>
<td></td>
<td>Paracetamol Suspension</td>
</tr>
<tr>
<td>Mouth Ulcers</td>
<td>Antimicrobial mouthwash</td>
</tr>
<tr>
<td>Nappy Rash</td>
<td>Nappy rash creams</td>
</tr>
<tr>
<td>Prevention of dental caries</td>
<td>Fluoride toothpastes</td>
</tr>
<tr>
<td></td>
<td>Mouthwashes</td>
</tr>
<tr>
<td>Ringworm/Athletes foot</td>
<td>Athlete’s Foot Cream</td>
</tr>
<tr>
<td></td>
<td>Antifungal creams or sprays</td>
</tr>
<tr>
<td>Teething/Mild Toothache</td>
<td>Antiseptic pain relieving gel</td>
</tr>
<tr>
<td></td>
<td>Clove Oil</td>
</tr>
<tr>
<td></td>
<td>Painkillers</td>
</tr>
<tr>
<td>Threadworms</td>
<td>Mebendazole 100mg tablets</td>
</tr>
<tr>
<td>Travel Sickness Tablets</td>
<td>Travel sickness tablets</td>
</tr>
<tr>
<td>Warts and Verrucae</td>
<td>Creams, gels, skin paints and medicated plasters containing</td>
</tr>
<tr>
<td></td>
<td>salicylic acid</td>
</tr>
<tr>
<td></td>
<td>dimethyl ether propane cold spray</td>
</tr>
</tbody>
</table>
In line with NHS England guidance, HMR CCG will not routinely, commission at NHS expense medicines that are for conditions that:

- may be considered to be self-limiting, so they do not need treatment as they will get better of their own accord, or
- are suitable for self-care, so that the person suffering does not normally need to seek medical advice and can manage the condition by purchasing Over The Counter (OTC) items unless there are clinically exceptional circumstances

This includes provision of NHS funded medicines through all routes of supply e.g. prescriptions, hospitals, Accident and Emergency Departments, Out of Hours services, Walk-in Centres and Minor Ailments Schemes.

Medicines and treatments will not be prescribed for new patients and any prescribing for existing patients will be stopped if one of the following criteria is met:

1. The condition for which the medication or treatment is prescribed is considered to be self-limiting
2. The condition for which the medication or treatment is prescribed is considered suitable for self-care
3. The medication or treatment prescribed has insufficient evidence of benefit

Treatments for the following conditions are included in this policy:
(Adults are defined to be 18 and over)

1. Acute Sore Throat
2. Infrequent Cold Sores of the lip.
3. Conjunctivitis
4. Coughs and colds and nasal congestion
5. Cradle Cap (Seborrhoeic dermatitis – infants)
6. Haemorrhoids
7. Infant Colic
8. Mild Cystitis
9. Mild Irritant Dermatitis
10. Dandruff
11. Diarrhoea (Adults)
12. Dry Eyes/Sore (tired) Eyes
13. Earwax
14. Excessive sweating (Hyperhidrosis)
15. Head Lice
16. Indigestion and Heartburn
17. Infrequent Constipation
18. Infrequent Migraine
19. Insect bites and stings
20. Mild Acne
21. Mild Dry Skin
22. Sunburn
23. Sun Protection
24. Mild to Moderate Hay fever/Seasonal Rhinitis
25. Minor burns and scalds
26. Minor conditions associated with pain, discomfort and/fever. (e.g. aches and sprains, headache, period pain, back pain)
27. Mouth ulcers
28. Nappy Rash
29. Oral Thrush
30. Prevention of dental caries
31. Ringworm/Athletes foot
32. Teething/Mild Toothache
33. Threadworms
34. Travel Sickness
35. Warts and Verrucae
36. Fungal nail infections

This policy also applies to the following items of limited clinical effectiveness
37. Probiotics
38. Vitamins and minerals

In all cases of first presentation of any of the above conditions, a pharmacist should be consulted for advice on treatment and the purchase of suitable products.
The pharmacist should provide suitable guidance on product use and any subsequent actions that may be needed.
For some conditions – see the table – advice should be sought if the condition does not improve within 2-3 days.

Note that age or other contraindications have only been included as exceptions when there is no OTC treatment.

Potential general exceptions to the policy:

- Patients prescribed an OTC treatment for a long term condition (e.g. regular pain relief for chronic arthritis or treatments for inflammatory bowel disease).

- For the treatment of more complex forms of minor illnesses (e.g. severe migraines that are unresponsive to over the counter medicines).

- For those patients that have symptoms that suggest the condition is not minor (i.e. those with red flag symptoms for example indigestion with very bad pain.)

- Treatment for complex patients (e.g. immunosuppressed patients).

- Patients on prescription only treatments where OTC products would not be suitable.
• Patients prescribed OTC products to treat an adverse effect or symptom of a more complex illness and/or prescription only medications should continue to have these products prescribed on the NHS (e.g. Dry eyes due to Sjögren's syndrome).

• Circumstances where the product licence doesn’t allow the product to be sold over the counter to certain groups of patients. This may vary by medicine, but could include babies, children and/or women who are pregnant or breast-feeding. Community Pharmacists will be aware of what these are and can advise accordingly.

• Patients with a minor condition suitable for self-care that has not responded sufficiently to treatment with OTC products.

• Patients where the clinician considers that the presenting symptom is due to a condition that would not be considered a minor condition.

• Individual patients where the clinician considers that their ability to self-manage is compromised as a consequence of medical, mental health or significant social vulnerability to the extent that their health and/or wellbeing could be adversely affected, if reliant on self-care.

• The British Medical Association has highlighted that the guidance does not alter contractual obligations for GPs, nor remove the clinical discretion of the prescriber in accordance with their professional duties and that they remain obliged to prescribe what they believe their patients require. Therefore, prescribers should:

  o Continue to make the care of the patient first concern
  o Advise patients if that treatment for their condition is available over the counter
  o Offer an FP10 if concerned that not doing so would make it likely the advice would not be followed
  o Issue an FP10 if requested for a treatment that the prescriber has advised is necessary

To note that being exempt from paying a prescription charge does not automatically warrant an exception to the guidance. Consideration should also be given to safeguarding issues.

Examples of potential exceptional circumstances may include the following:

- Affordability can be considered an exemption where the prescriber believes it prohibits the individual’s ability to self-care e.g. homelessness, asylum seekers and those without recourse to public funds
- A patient goes to see their GP with indigestion problems. As this is the first occasion they should be advised to buy an indigestion remedy over the counter. However, if the problem persists the issue will be investigated further and medication can be prescribed. Patients with long-term indigestion problems will not be affected.
- A cancer patient has flu and is given the option to purchase remedies themselves but the GP doesn’t believe they will and not having the medication will affect their general health and wellbeing;
- If the GP believes that their patient who has a learning disability needs some vitamins but that they don’t fully understand the option of going to purchase medication themselves then they can prescribe this for them.
<table>
<thead>
<tr>
<th>Condition</th>
<th>Example products (not exhaustive)</th>
<th>Specific Exceptions (for general exceptions see above)</th>
<th>Comments / further information</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Acute (short duration) sore throat</td>
<td>Sore throat lozenges and sprays, analgesics</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Infrequent cold sores of the lip</td>
<td>Aciclovir cream Zovirax cold sore cream</td>
<td>Immunocompromised patients</td>
<td></td>
</tr>
<tr>
<td>3. Conjunctivitis a) Bacterial b) Viral (also see hayfever below)</td>
<td>a) (Bacterial) Chloramphenicol eye drops or ointment b) (Viral) hypromellose eye drops</td>
<td>Bacterial: Children under 2 years of age, pregnancy, lactation Viral: no exceptions</td>
<td>Note there is no need to exclude children from nursery unless they are feeling very unwell.¹</td>
</tr>
<tr>
<td>4. Coughs, colds and nasal congestion</td>
<td>Simple linctus, codeine linctus, pholcodine linctus Pseudoephedrine nasal sprays and oral preparations Xylometazoline and ephedrine nasal sprays and drops</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5. Cradle cap</td>
<td>Almond oil, olive oil, cradle cap shampoos</td>
<td>Consult a HealthCare professional if the cradle cap: itches, swells, bleeds, spreads to the face or body¹</td>
<td></td>
</tr>
<tr>
<td>6. Haemorrhoids</td>
<td>Anusol cream, ointment or suppositories Anusol HC cream, ointment, suppositories</td>
<td>Patient less than 18 years of age Patients with chronic bowel conditions</td>
<td></td>
</tr>
<tr>
<td>7. Infant colic</td>
<td>Simeticone liquid Dimeticone Liquid</td>
<td></td>
<td>Advise to purchase OTC “Lactose free” formula for 6-8</td>
</tr>
<tr>
<td>Condition</td>
<td>Treatment</td>
<td>Exceptions</td>
<td>Notes</td>
</tr>
<tr>
<td>------------------------------------------</td>
<td>---------------------------------------------------------------------------</td>
<td>--------------------------------------------------------------------------------------------------------------------------------------------</td>
<td>----------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td></td>
<td>Cranberry products</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Mild corticosteroid creams (e.g. hydrocortisone)</td>
<td>• Children under 10 years</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Pregnant women</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>When required for use on the face, anogenital region, broken or infected skin (including cold sores, acne, and athlete's foot).</td>
<td></td>
</tr>
<tr>
<td>10. Dandruff (mild scaling of the scalp without itching)</td>
<td>Shampoos including antifungal, antiseptic, selenium and coal tar</td>
<td></td>
<td></td>
</tr>
<tr>
<td>11. Diarrhoea (adults)</td>
<td>Loperamide</td>
<td>Diarrhoea resulting from a chronic medical condition e.g. inflammatory bowel disease</td>
<td>A suitable healthcare professional should be consulted if the condition does not improve within 2-3 days of self-care.</td>
</tr>
<tr>
<td></td>
<td>Oral rehydration sachets</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Kaolin-containing preparations</td>
<td></td>
<td></td>
</tr>
<tr>
<td>12. Dry eyes/sore tired eyes</td>
<td>Hypermellose eye drops, carbomer 980 gel</td>
<td>Chronic moderate or severe dry eyes</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Hyaluronate eye drops</td>
<td></td>
<td></td>
</tr>
<tr>
<td>13. Earwax</td>
<td>Olive Oil, sodium bicarbonate ear drops</td>
<td></td>
<td>This includes prior to syringing.</td>
</tr>
<tr>
<td>14. Excessive sweating (hyperhidrosis)</td>
<td>Aluminium chloride 20% solutions (e.g. Driclor, Anhydrol Forte)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>15. Head lice</td>
<td>Dimeticone, malathion, cyclomethicone, permethrin</td>
<td>Children under 6 months of age</td>
<td>First line treatment is wet-combing and must be tried first.</td>
</tr>
<tr>
<td>16. Indigestion and heartburn</td>
<td>Peptac, Gaviscon</td>
<td>A healthcare professional should be consulted if the condition does not respond to dietary adjustment and / or self-care.</td>
<td></td>
</tr>
<tr>
<td>------------------------------</td>
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<td>-------------------------------------------------------------------------------------------------</td>
<td></td>
</tr>
<tr>
<td>17. Infrequent constipation (duration less than 2 weeks)</td>
<td>Senna, lactulose, macrogol sachets</td>
<td>Children where dietary and lifestyle changes have not been sufficient. Condition does not respond to self-care. A healthcare professional should be consulted if the condition persists for longer than 2 weeks.</td>
<td></td>
</tr>
<tr>
<td>18. Infrequent migraine</td>
<td>Analgesics, Migraleve</td>
<td>Migraines unresponsive to over-the-counter pain relief.</td>
<td></td>
</tr>
<tr>
<td>19. Insect bites and stings</td>
<td>Antihistamine oral and topical preparations, calamine lotion Topical corticosteroids</td>
<td></td>
<td></td>
</tr>
<tr>
<td>20. Mild Acne</td>
<td>Benzoyl peroxide creams and gels</td>
<td></td>
<td></td>
</tr>
<tr>
<td>21. Mild dry skin</td>
<td>Emollient creams and lotions</td>
<td></td>
<td></td>
</tr>
<tr>
<td>22. Sunburn due to excessive sun exposure</td>
<td>Emollients, oral and topical antihistamines, analgesics</td>
<td></td>
<td></td>
</tr>
<tr>
<td>23. Sun protection</td>
<td>Sun creams such as Uvistat, Sunsense, etc.</td>
<td>ACBS approved indication of protection from UV radiation in abnormal cutaneous photosensitivity. (i.e. where skin protection should be prescribed) After a melanoma has occurred, patients should manage their own skin protection by covering up and use of high-factor sunscreens.</td>
<td></td>
</tr>
<tr>
<td>24. Mild to moderate hayfever/seasonal rhinitis</td>
<td>Antihistamines, nasal sprays, eye drops</td>
<td>Children under 1 year. If the condition does not respond to maximal over the counter therapy. Patients are expected to use all types of product appropriate to their hayfever symptoms before consulting a GP.</td>
<td></td>
</tr>
<tr>
<td>25. Minor burns and scalds</td>
<td>Antiseptic creams, analgesics, dressings</td>
<td>More serious burns always require professional medical A suitable healthcare professional should be consulted</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Burns requiring hospital A&amp;E treatment include but are not limited to:</td>
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<td></td>
<td>• all chemical and electrical burns;</td>
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<td>• large or deep burns;</td>
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<td></td>
<td>• burns that cause white or charred skin;</td>
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<td></td>
<td>• burns on the face, hands, arms, feet, legs or genitals that cause blisters.¹</td>
<td>if a burn is not getting better within 2-3 days.</td>
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<td>26. <strong>Minor</strong> conditions associated with pain, discomfort and/or fever (e.g. aches and sprains, headache, period pain, back pain)</td>
<td>Analgesics, NSAIDs, topical anti-inflammatory preparations, heat rubs (rubefacients) and cooling products</td>
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<td>27. Mouth ulcers</td>
<td>Local anaesthetic gels, hydrocortisone buccal tablets</td>
<td>Immunocompromised persons Taking medication that pre-disposes to mouth ulcers A suitable healthcare professional should be consulted if the condition is not getting better within 2-3 days.</td>
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<td>28. Nappy rash</td>
<td>Barrier preparations such as Sudocrem, metanium</td>
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<td>29. Oral thrush</td>
<td>Miconazole oral gel, nystatin oral suspension</td>
<td>Infants less than 4 months old Patients taking warfarin A suitable healthcare professional should be consulted if the condition is unresponsive to appropriate treatment.</td>
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<tr>
<td>30. <strong>Prevention</strong> of dental caries</td>
<td>Fluoride mouthwashes Toothpaste</td>
<td>Dentists may prescribe for treatment of caries when indicated.</td>
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<td>31. Ringworm/athlete’s foot</td>
<td>Topical preparations containing miconazole, clotrimazole etc.</td>
<td>Lymphoedema or history of lower limb cellulitis Pregnancy Lactation</td>
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<tr>
<td>32. Teething/mild toothache</td>
<td>Teething gels, paracetamol,</td>
<td>Babies under 2 months</td>
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<tr>
<td>33. Threadworms</td>
<td>Mebendazole</td>
<td>Children under 2 years of age because not licensed for OTC sale.</td>
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<td>34. Travel sickness</td>
<td>Cinnarizine, hyoscine, promethazine</td>
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<td>35. Warts and verrucae</td>
<td>Salicylic acid containing products, glutaraldehyde</td>
<td>Treatment of anogenital warts.</td>
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<td>36. Fungal nail infections</td>
<td>Nail lacquers, paints and softening products</td>
<td>children</td>
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<td>Patients with diabetes MUST consult a healthcare professional.</td>
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<td>Items of limited clinical value</td>
<td>Example products (not exhaustive)</td>
<td>Specific Exceptions (for general exceptions see above)</td>
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<tr>
<td>37. Probiotics</td>
<td>lactobacillus, acidophilus</td>
<td>VSL#3 for use under the supervision of a physician for the maintenance of antibiotic induced remission of ileoanal pouchitis in adults.</td>
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<td>VSL#3 is the only probiotic product to be prescribed on the NHS and the exception listed is the only circumstance in which it will be prescribed. (ACBS)</td>
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</tbody>
</table>
| 38. Vitamins and minerals       | Individual vitamin, multivitamin, multivitamin and mineral preparations | • Vitamins for proven deficiency.  
• Calcium and vitamin D for osteoporosis or osteopenia. Vitamin D for patients with hyperparathyroidism, hypercalcaemia and patients receiving parenteral osteoporosis treatment.  
*NB maintenance or preventative treatment is not an exception.*  
• Thiamine for alcohol related conditions & neurological complications.  
• Vitamin supplements will be prescribed following bariatric surgery which has been carried out on the NHS.  
• Vitamin supplements for premature and low birth weight babies as advised by hospital.  
• When 5mg folic acid is
required during pregnancy

- Certain vitamin preparations in cystic fibrosis
- Refeeding syndrome (short term)

Patients suitable to receive Healthy start vitamins for pregnancy or children between the ages 6 months to their fourth birthday. (NB this is not on prescription but commissioned separately)

Even if patients are not entitled to receive Healthy Start vitamins at no charge, these may be purchased for a small sum and should be used by all pregnant women and their babies.

Reference

1. NHS website formerly known as NHS Choices [www.nhs.uk](http://www.nhs.uk)