

Integrated Commissioning Board Performance Dashboard Exception Report- Adult Social Care

Indicator	2017/18 Results	Target	2018/19							GM Peers 1 best 10 worst	Timeline rolling 12 months	Commentary
			Apr	May	June	July	August	September	YTD			
<b>Cash Budgets</b> -The percentage of Adult social Care service users with self directed support who take this as a cash budget	35% ✓	40%	35.3%	35.5%	37.2%	37.2%	39.8%	39.9%	39.9%	2nd best in GM at the end of 17/18.	<p>service users with self directed support who take this as a cash budget</p> <p>Target</p>	<p><b>Background and current performance</b></p> <p>The north west average for this indicator at year end was 23% and GM average was 24%. The performance has seen a steady increase over the past 3 years and the trend is continuing. The service users included in this indicator are those who have a package of care and take this as a cash budget instead of a managed budget. Service users who take their personal budget as a cash payment have more choice and control over how they are supported through their allocated budget and it gives more flexibility to the service user.</p> <p><b>Actions</b></p> <p>This measure performance will increase through the year and is expected to be exceeded by year end.</p>

What does this mean for Rochdale residents?

Rochdale's total population is expected to rise by 5% over then next 10 years.

Rochdale Adult social Care supports over 6,000 service users each year - 61% are aged 65 or over

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<b>Reabled or remain at home</b> -Percentage of Rochdale service users who are reabled or remain at home with a care package subsequent to a period of reablement	77% ✓	77%	79.8%	80.8%	73.8%	74.2%	84.0%	82.0%	79.1%	other councils This is not benchmarked against any	<p>service users who are reabled or remain at home with a care package subsequent to a period of reablement</p> <p>Target</p>	<p><b>Background and current performance</b></p> <p>The service defines reabled where the service users either has no ongoing care needs or requires less support via a care package than when they entered into the stars service. There were over 1,300 service users who accessed the STARs service in 2017/18- 89% of these were over 65 years old. 15% of stars discharges went back into hospital. For the first 4 months of 2018, 90% of people who were discharged from hospital into stars were still at home 91 days after their discharge which is a good measure of reablement success and a good national performance.</p> <p><b>Actions</b></p> <p>The stars service performance has continued to improve over the last few years. No actions required at present. The months where performance has dropped under target were mainly due to a higher number of service users returning to hospital in that month.</p>

What does this mean for Rochdale residents?

There are over 165,000 people aged 18+ who live in Rochdale Borough with 21% being over 65

The average duration with the Rochdale Stars service for users is 3 weeks

The average age of people using Rochdale Stars is 78 years old with 52% being female and 48% male for 2017/18

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<b>Learning Disabilities</b> - The percentage of Rochdale Adult Social Care service users with a learning disability who are in paid employment	6.5% ✗	7%	6.50%	6.50%	6.50%	6.50%	6.80%	6.60%	6.60%	3rd best in GM at year end 17/18	<p>service users with a learning disability who are in paid employment</p>	<p><b>Background and current performance</b></p> <p>At the end of 17/18, the north west average was 6.3% and the GM average was 5.3%. We have set a challenging target which we will aim to achieve by year end and our performance is strong against GM peers</p> <p><b>Actions:</b></p> <p>We have ongoing work with providers to support people into paid employment and also improvements in the data on our systems to ensure all employment statuses are recorded</p>

What does this mean for Rochdale residents?

Rochdale Adult Social Care supports over 700 service users under 65 who's primary support reason is learning disability

In 2017/18, 87% of ASC service users with a learning disability were living in their own home or with family

According the national statistics (PANSI), there are 5,800 people in the Rochdale borough with some form of learning disability- 813 of these with a moderate to severe Learning Disability

The number of children with autism known to schools per 1,000 population in the Rochdale borough is 15.8

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<b>Delayed transfer of care (days)</b> How many Rochdale patients has their discharge delayed from a hospital setting(all reasons and causes- NHS and Social Care)	3,154	2,613 for the year, 653 YTD	406	383	341	310	328	384	2,152	2/10		<p><b>Background and current performance</b></p> <p>The Greater Manchester average for June was 693 delayed days and Rochdale was the second best performance in Greater Manchester for that month. 70% of the delays in June were NHS attributable, 12% both NHS and Social Care and 18% were Social Care attributable delays. 182 of the 341 delayed days were acute and 159 non-acute. There is some investigation ongoing as to the method of data recording in the non acute performance - there may be some performance revision in future months as this happened in the previous year.</p> <p><b>Actions:</b></p> <p>Data is monitored closely by all agencies on this indicator and although performance is off track against the set target, this is being reviewed as part of a wider BCF target review</p>

**What does this mean for Rochdale residents?**

The timing of discharging patients from hospital is important. Sending a patient home from hospital prematurely, before their medical care is completed, can lead to poor patient experience and readmission to hospital.

The top 3 reasons for delayed transfers in Rochdale Jan-June 2018 are awaiting further NHS treatment, patient/family choice and housing

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<b>Long Term Support-</b> How many Rochdale Adult social Care service users, aged 65 and over, have their support needs met by ASC funded permanent admission to residential or nursing care.	247	243 for the year	28	29	21	13	21	11	123	4th best in GM at year end 17/18		<p><b>Background and current performance</b></p> <p>There is an expectation that the number of admissions is slightly higher in quarter one and quarter 4. Although the number of admissions in quarter 1 is higher than the expected target, it is still lower than the same period 2 years ago and the proportional variance against the number of people in residential/ nursing care is lower than the same period last year (meaning there are less people in council funded placements against June last year)</p> <p><b>Actions:</b></p> <p>Every permanent placement by the local authority is scrutinised to ensure that this is the only available option. With the aging population, it is expected that the numbers will increase however the age of people entering into a permanent placement has increased meaning they are able to stay at home longer if that is their wish</p>

**What does this mean for Rochdale residents?**

There are over 1,400 beds within Rochdale Borough with a mix of residential or nursing placements.

The average age of service users entering a permanent placement which is funded at least in part by the Local Authority is 83 years old.

The over 65 population in the borough is projected to rise by 3% per year meaning pressure on placements could increase in future years.

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<b>Carers receiving a carer specific service-</b> how many carers in Rochdale have received at least information and guidance from Adult social Care during the year	2,347	2500	978	1173	1497	1621	1728	1897	1,897	1st at year end 17/18	<p><b>Background and current performance</b></p> <p>This indicator is a cumulative one which is zero based at the start of each new financial year. In addition to Adult social Care, Rochdale residents can access carer support through N Compass carers resource who provide many services such as advocacy, crisis planning, short break payments and information and advice. Since N Compass started providing additional support, there has been performance improvement of 15% in quarter one against the same period last year. As well as information and advice, Adult social Care complete formal assessments of needs for carers and packages of care where applicable</p> <p><b>Actions:</b></p> <p>This indicator is performing well again GM peers (year end 17/18) and against expected levels.</p>

**What does this mean for Rochdale residents?**

There are over 23,000 carers in the borough of Rochdale

During 2017/18, 2,347 carers were formally supported by Rochdale Adult social Care