

JOINT OVERVIEW AND SCRUTINY PANEL

MINUTES OF MEETING Thursday, 23rd July 2020

PRESENT: Councillor Holly (in the Chair); Councillors Dutton, O'Neill, O'Rourke Angela Smith and West.

OFFICERS: T. Harrison (Assistant Director – Adult Social Care), J. Rooney (Assistant Director – Information, Customers and Communities), M. Robinson (Assistant Director – Economy) and P. Thompson (Resources Directorate).

ALSO IN ATTENDANCE: A. King (Chief Executive – Link4Life), S. Evans (Chief Finance Officer – HMR CCG) and D. Cooke (Rochdale Development Agency)

31 **APOLOGIES**

Apologies for absence were received from Councillors Kelly, Meredith, Sullivan and Zaheer.

32 **DECLARATIONS OF INTEREST**

There were no declarations of interests.

33 **MINUTES**

Resolved:

That the Minutes of the meeting of the Joint Overview and Scrutiny Panel, held 25th June 2020, be approved as a correct record.

34 **NEIGHBOURHOODS DIRECTORATE PLANS 2019-20: QUARTER 4 PERFORMANCE UPDATE**

The Panel scrutinised the progress, at the end of Quarter 4 (1st January – 31st March 2020), towards achievement of the targets contained in the Neighbourhoods Directorate Plan 2019-20.

In accordance with the Council's performance management framework, progress toward targets contained within Directorate Plans were to be reported to the relevant Overview and Scrutiny body at the end of each quarter.

71% (12) of the actions included in the Directorate Plan 2019-20 were still ongoing and 29% (5) of the actions were fully complete.

The Committee was updated on the development of the Junction 19(M62) link road, which was a major infrastructure project that would bring many new jobs to the Borough. It was anticipated that construction work would commence in autumn of 2020.

Resolved:

That the Quarter 4 (1st January – 31st March 2020) progress towards achievement of the targets contained in the Neighbourhoods Directorate Plan 2019-20 be noted.

35 ECONOMY DIRECTORATE PLANS 2019-20: QUARTER 4 PERFORMANCE UPDATE

The Panel scrutinised the progress at the end of Quarter 4 (1st January – 31st March 2020) towards achievement of the targets contained in the Economy Directorate Plan 2019-20.

In accordance with the Council's performance management framework, progress toward targets contained within Directorate Plans are to be reported to relevant Overview and Scrutiny bodies at the end of each quarter.

82% (9) of the actions included in the Directorate Plan 2019-20 were still ongoing. Two actions had been completed.

The Director of Economy in presenting the report, updated the Panel on regeneration projects and other activities involving Rochdale Development Agency that were ongoing or in preparation across the Borough.

Resolved:

That the Quarter 4 (1st January – 31st March 2020) progress towards achievement of the targets contained in the Economy Directorate Plan 2019-20 be noted.

36 UPDATE ON THE INTEGRATED HEALTH & SOCIAL CARE POOLED FUND SECTION 75 AGREEMENT

The Panel scrutinised a report of the Chief Finance Officer (Health and Social Care Integration) which sought approval, from the Integrated Commissioning Board at its meeting on 28th July 2020, of the Integrated Health and Social Care Pooled Fund Section 75 Agreement for 2020/2021.

Members were advised that the Section 75 agreement had been updated to reflect: the 2020/21 partner contributions to the Health and Social Care Pooled Fund and Better Care Fund and details on how the Better Care Fund is intended to be spent; the updated risk share agreement for 2020/2021; and a revised Integrated Commissioning Board Terms of Reference.

Resolved:

That progress on the Integrated Health & Social Care Pooled Fund Section 75 Agreement for 2020/21, be noted.

37 EXCLUSION OF PRESS AND PUBLIC

Resolved:

That the Press and Public be excluded from the meeting during consideration of the following item of business, in accordance with the provisions of Section 100A (4) of the Local Government Act 1972, as amended.

38 LINK4LIFE RECOVERY PLAN

The Joint Overview and Scrutiny Panel considered a report of the Assistant Director (Commissioning) which sought approval for a proposed recovery plan for Link4Life following enforced closure during the Covid-19 crisis and funding to assist with the re-opening and return to business.

The recovery plan's underlying principle was that the services managed by Link4Life, on behalf of the Council, were worth saving and investing in. The social and public health value of the services were quantifiable but arguably as important was the intangible value that art, culture and leisure are to what makes life worth living and so much would disappear if the services and facilities were not invested in.

The Scrutiny Panel welcomed the report and commended it to the Cabinet, who was due to consider the recommendations contained therein at its meeting on 28th July 2020.

Resolved:

That the Cabinet be asked to approve the recommendations in the submitted report, when it is scheduled to be presented to them at its meeting on 28th July 2020.

39 FUTURE DELIVERY OF CUSTOMER CONTACT CENTRE

The Scrutiny Panel scrutinised a confidential report of the Assistant Director - Information, Customers and Communities, which detailed options for the future operation of the Customer Contact Centre. The current Contract with Agilisys expires at the end of March 2021 and it is necessary to decide to determine the future direction.

The report which was due to be presented to the Council's Cabinet, at its meeting on 28th July 2020, was seeking a decision as to whether to bring the contract in-house or undertake a full procurement exercise for a contact centre provider.

Resolved:

That the Cabinet be recommended to bring the contract for the Customer Contact Centre 'in-house' after the termination of the current contract, on 31st March 2021.