



**Meeting of:** Corporate Overview and Scrutiny Committee  
**Date:** Tuesday 22nd June 2021  
**Time:** 6.00 pm.  
**Venue:** Training and Conference Suite, Number One Riverside

<b>Item No.</b>	<b>AGENDA</b>	<b>Page No</b>
<b>1</b>	<b>Apologies</b>  To receive any apologies for absence.	
<b>2</b>	<b>Declarations of Interest</b>  Members are required to declare any disclosable pecuniary, personal or personal and prejudicial interests they may have and the nature of those interests relating to items on this agenda and/or indicate if S106 of the Local Government Finance Act 1992 applies to them.	
<b>3</b>	<b>Urgent Items of Business</b>  To determine whether there are any additional items of business which, by reason of special circumstances, the Chair decides should be considered at the meeting as a matter of urgency.	
<b>4</b>	<b>Minutes</b>  To consider the Minutes of the meeting of the Corporate Overview and Scrutiny Committee held 25 <sup>th</sup> March 2021 and to note the actions list appended thereto.	3 - 10
<b>5</b>	<b>Corporate Overview an Scrutiny Committee Work Programme 2021/2022</b>  To note the Committee's Work Programme 2021/2022	11 - 15
<b>6</b>	<b>Resources and Neighbourhoods Directorate Plans 2020-21: Quarter 4 Performance Update</b>  Performance information relating to the Neighbourhoods and	16 - 36

Resources Directorates for the fourth quarter 2020/2021 (January – March 2021).

**7 Customer Contact Centre**

Presentation of the Assistant Director (Information, Customers and Communities) regarding the transition of the service, key areas of demand and future plans.

**8 Rochdale Borough Libraries Strategy**

Presentation of the Assistant Director (Information, Customers and Communities) regarding the development of a Libraries Strategy for the Borough.

**9 Final Outturn Report 2020/21**

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To inform the Corporate Overview and Scrutiny Committee of the Council's Final Outturn position for 2020/2021.

**Corporate Overview and Scrutiny Committee Members**

Councillor Ali Ahmed  
Councillor David Bamford  
Councillor Michael Holly  
Councillor Kallum Nolan  
Councillor Faisal Rana  
Councillor Donna Williams

Councillor Stephen Anstee  
Councillor Allen Brett  
Councillor Peter Joinson  
Councillor Shaun O'Neill  
Councillor Linda Robinson  
Councillor Elsie Wraighte

For more information about this meeting, please contact  
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