

Appendix 3

	Aspiration - original description	Progress	Lead Officer	Date Achieved
1	Improved Repairs Service	Mobile working introduced / Pre- inspection appointments made / Right First Time % improved. Out of Hours service delivery agreement in development.	Vicki Webb	
2	Seek to supplement Council's refuse service to increase recycling opportunities including tenant consultation to develop solutions	Ongoing discussions taking place to increase recycling facilities in RBH neighbourhoods	Vicki Webb	
3	Build new homes to meet local housing need. Focus for first five years following transfer would be on family homes and two bedroom bungalows	Contract with Homes & Communities Agency enabled us to build 109 additional homes from transfer (March 2012) to March 2015. New contract will enable 79 more up to March 2018.	Clare Tostevin	
4	Set up a permanent training facility for tenants and young people	As at March 2015, research was underway in Kirkholt to help inform the development of the Employment, Training & Skills Strategy. In addition work had commenced on measuring the social impact of activities currently undertaken. Training provision will be guided by the strategy once approved.	Clare Tostevin	
5	RBH would be keen to promote further its successful 'under occupation' scheme	Supporting tenants looking to downsize, opportunities to use the pass it on scheme and linking to agencies providing support with moving costs.	Cath Owston	
6	Develop a timebanking scheme	Initial volunteering approach via supporting Circle. Focus continues to be on supporting circle to develop volunteering	Clare Tostevin	
7	Support to encourage volunteering,	Volunteer co-ordinator in post. Circle encouraging volunteering. Our Team ensuring all employees support neighbourhood based activity.	Clare Tostevin	
8	Aim to provide two apprentice or trainee places for each £1M of investment in existing or new homes	Completed - Signed off by Homes Panel 12/05/14.	Clare Tostevin	30/10/14
9	RBH would seek to reduce length of time people wait for disabled adaptations to be carried out.	Completed - Signed off by Homes Panel 12/05/14.	Clare Tostevin	30/10/14
10	Subject to funding employ own Occupational Therapist	Completed - Signed off by Services for All CIG.	Cath Owston	06/05/14

11	Work closer with partner housing providers to make best use of adapted properties	HomeChoice work with partner landlords to secure adapted properties for new applicants. Meeting with RBC and other providers to be held to share best practice and promote joint working.	Cath Owston	
12	Maintain or increase 80% of local people currently working for contractors on planned maintenance schemes.	Completed - Signed off by Homes Panel 12/05/14.	Clare Tostevin	30/10/14
13	Review effectiveness of street lighting on estates and seek to maximise resources to raise standard of provision by working with the Council	Pilot linked to IP scheme to begin Dec 2015	Clare Tostevin	
14	Increase amount of work undertaken by 'Green Team	Green Team partnership continued throughout 2014/15 financial year; Green / NEAT teams partnership integral to environmental service delivery	Clare Tostevin	
15	Look to Engage private landlords and their tenants in meeting RBH environmental standards	If future, once our own service is successfully established, would consider selling grounds maintenance service to private landlords in our neighbourhoods	Clare Tostevin	
16	Build a new extra care scheme	Completed after end of reporting period	Clare Tostevin	
17	Seek to ensure that the grounds maintenance operation is improved and offers tenants a good quality service.	New improved service provided directly by RBH from 1st April 2015.	Vicki Webb	
18	Support new social enterprises for the benefit of local communities, including provision of advice and support.	Project underway to build on recommendations from evaluation and develop a new Work and Skills Strategy for sign off by Representative Body later this year.	Clare Tostevin	
19	Work towards increasing training provision	Apprentice opportunities continue to be provided as part of RBH partnership with ProcurePlus	Clare Tostevin	
20	The new Mutual RBH would work with the Council to develop a CIRCLE model approach to older peoples health and well being.	Circle launched May 2013 and good membership base developed.	Clare Tostevin	