

Action Plan	Due Date	Status
<b>KEY</b>  for actions not on track  for actions not on track due to circumstances outside our control,  for actions that are on track but not yet due for completion  for actions that have been completed		

<b>EE1001 Encourage new private homes and development of sites for social housing and delivery of the Empty Property Programme to maximise the Council's New Homes Bonus allocation and meet the Borough housing target as set out within the Core Strategy.</b>	<b>30 September 2015</b>	
--	--------------------------	---

Objectives: Promoting Regeneration and the Economic growth of the Borough

*The Council, ie Planning Services and Strategic Housing, is continuing to work with private landowners, registered provider partners and the Homes and Communities Agency to encourage and support the development of sites across the borough to meet a range of housing needs. The work undertaken by the Council helped support the delivery of 476 new homes in the borough between 1st October 2014 and 1st October 2015. This figure is in excess of the 460 unit target in the Councils draft Core Strategy*

*There has been significant progress made in bringing forward the development of sites from the Councils Regeneration Sites Programme, with Keepmoat Homes on site at Furrows Park on Langley and Dean Street in Rochdale, Countryside Properties commencing work on Nile Street in Rochdale and Gleeson's Homes starting work on the site of the former Hill Top School*

*With regards to affordable housing the position at the end of quarter 3 was as follows:*

*A total of three affordable housing schemes were on site all of which are being developed by registered provider partners. Starts on site are planned for a further 4 affordable housing schemes in 2015/16. All seven schemes have received grant funding through the Affordable Homes Programme 2015-18*

*The above schemes will deliver a total of 195 affordable homes the majority of which will be for affordable rent*

*A further 5 registered provider affordable housing schemes are due to commence in 2016/17.*

*Empty Properties - The Empty Property Team have continued to assist owners in bringing their empty properties back into use, with almost 600 such properties now returned to occupation. Where appropriate, the Empty Property Team has continued to use enforcement powers to ensure properties are brought back into use, including Empty Dwelling Management Orders (EDMO) and Enforced sales*

*To date 53 owners have been served with EDMO notices, of which 17 owners immediately commenced work on their properties, 2 Empty Dwelling Management Orders have been granted and the remaining 34 are going forward for legal action and*

*29 owners of empty properties have entered into leasing arrangements with our housing association partners*

*Over £165,000 owed to the council has been recovered as a direct result of working to bring empty properties back into use*

*Of the 10 most recent EDMO notices issued, 2 owners have immediately started refurbishing their property, one property is on the market for sale, two owners are in negotiation with the council and looking at options with only two properties needed to progress with further legal action. The council has been granted 2 Empty dwelling Management Orders by the Residential Property Tribunal so far this year*

*New Homes Bonus – The NHB figure generated during this current count year has fallen behind the target figure. The two main contributory strands, long term empty properties back into use and registered and occupied new homes, have both failed to reach their projected outputs. The shortfall in actual NHB and Affordable Housing Premium against target is £405k. The numbers achieved, set against budget targets, are shown in the table below*

	Budget target figure	Actual achieved	Shortfall
<i>Reduction in long term empty properties</i>	300	38	262
<i>Increase in stock through New Build</i>	512	453	59
<i>Number of affordable homes</i>	200	155	45

**Action Plan**
**Due Date**
**Status**

*The financial impact of these outputs is shown in the table below*

	<i>New Homes Bonus Forecast</i>	<i>Budget target</i>	<i>Actual Output Variation</i>
<i>Total stock (incl new build)</i>	£669,000	£619,746	-£49,254
<i>Empty properties</i>	£391,000	£50,780	-£340,220
<i>Affordable Housing Premium</i>	£70,000	£54,250	-£15,750
<i>Total</i>	£1,130,000	£724,776	-£405,224

*The two main contributory factors have been developers have not completed as many properties as was originally envisaged by the count date and that there are significantly more properties being offered for sale with vacant possession than in previous years, the majority of which have not sold within the first six months of becoming empty.*

*A comprehensive action plan has been generated to address the issues that became apparent as the New Homes Bonus count year came to a close in October and it is expected that the planned actions, along with the facilities being made available for the owners of empty properties, will have a significant impact on the number of properties that are empty at the time of the next count (October 2016). The action plan also contains actions to assess developer confidence and seeks to maximise new build activities.*

---

**EE1002 Formulate 5-10 year Residential Growth Strategy for the borough which links into the Greater Manchester Place Initiative**
**31 July 2015**


**Objectives:** Promoting Regeneration and the Economic growth of the Borough

*The Council is working with private landowners, partners and the Homes and Communities Agency to bring forward a number of sites to meet a variety of accommodation needs across the Borough, including the promotion of Council land for development and the reassessment of stalled sites to ensure scheme viability. This has resulted in over 450 new homes built in the period between 31st October 2014 and 31st October 2015. Officers are having regular meetings with major developers to review progress on sites and identify further opportunities. Work has recently commenced on Nile Street and the former Hilltop School site in Rochdale. Following Committee approval and completion of a legal agreement, it is hoped to grant planning permission for over 300 units on the former British Vita site in East Middleton in early 2016. Planning permission was granted for around 100 units on the Lakeland Court site, Langley with works due to commence in early 2016. Work is also progressing to bring forward further Council land for residential development.*

*The Council is awaiting the Planning Inspector's view into the soundness of the Core Strategy, in particular whether uplift in the requirement to build a minimum of 460 new homes per annum will adequately meet housing needs. A further response is expected during January 2016. AGMA is currently preparing a new planning document setting out the scale of housing growth and land which will be required to meet that growth until 2035 – the Greater Manchester Spatial Framework. AGMA recently undertook an eight week consultation on a 'Growth Options' document and a 'call for development sites~ which concluded on 11 January 2016. Officers will be working with AGMA to review responses including those submissions of sites within the Borough where additional development could reasonably be accommodated, on both Council and privately owned sites. This work will inform a pipeline of sites to meet housing needs in the short, medium and longer term. It is also proposed to review these sites to identify sites where delivery may be accelerated through the planning system or with financial support such as the GM Housing Investment Fund.*

Action Plan	Due Date	Status
<p><b>CS1018 Coroner Expenditure</b></p> <p>Objectives: CUSTOMERS, COMMUNITIES AND COMMUNICATIONS SERVICE: Coroners and Registrars</p> <p><i>A tendering process for Toxicology across Greater Manchester has not been completed and has been delayed waiting for resources from STaR procurement. This work has now been authorized to proceed by STaR and will commence shortly. A draft SLA has been agreed with the Pennine Acute Trust to improve the service delivery to the Coroner to assist with the efficiency of the back office processes. This will lead to quarterly review meetings to ensure that the efficiency issues identified will be achieved.</i></p>	31 August 2015	■
<p><b>EE2006 Deliver quarterly Township report process to encourage and support further member involvement on the delivery of Environmental Management delivery activities, focused on individual township priorities and objectives</b></p> <p>Objectives: Deliver high quality Universal Services</p> <p><i>This process has been deferred to 16/17 due to delayed implementation of corporate framework following peer review. ..New Objective to produce bespoke EM performance report to be included in the Directorate Plan for 2016/17.</i></p>	31 August 2015	■
<p><b>EE1003 Support Neighbourhood Regeneration on the Langley Estate through delivery of new housing schemes at Furrows Park, Langley Central Core and Bowness Road.</b></p> <p>Objectives: Promoting Regeneration and the Economic growth of the Borough</p> <p><i>All three schemes are private schemes and are outside control of the Council</i></p> <p><i>Furrows Park: Keepmoat Homes are continuing to make significant progress with the construction of new homes for sale on the Furrows Park/Martindale Crescent site in Middleton. The position as at the end of November 2015 on the Furrows Park development was as follows</i></p> <ul style="list-style-type: none"> <li>• <i>Of the 108 properties to be developed on the site 48 were completed</i></li> <li>• <i>31 properties were under construction</i></li> <li>• <i>47 properties had been sold</i></li> </ul> <p><i>Latrigg Crescent: The position on the Lovells Development as at the end of November 2015 was as follows:</i></p> <ul style="list-style-type: none"> <li>• <i>7 Reservations</i></li> <li>• <i>8 Exchanges</i></li> <li>• <i>3 Completions</i></li> </ul> <p><i>Lovells are currently forecasting 32 completions in 2016, this however is dependent on the level of sales</i></p> <p><i>Langley Central Core Site – Planning approval for the Riverside Groups Older Persons Extra Care Housing Scheme was granted on 17th December 2015. . Mulberry Homes who are developing the scheme on behalf of Riverside are intending to commence on site in February 2016. The contract period for the development is 18 months.</i></p>	31 December 2015	■

Action Plan	Due Date	Status
<b>EE1005 Design and build Junction 19 Link Road and Hareshill road Improvements to facilitate growth in residential and employment in Heywood as agreed and supported by the Combined Authority and the GM Growth strategy.</b>	31 March 2016	■
<p>Objectives: Promoting Regeneration and the Economic growth of the Borough</p> <p><i>The Private Sector and RBC have received Legal Counsel advice for progressing land acquisitions and the planning process. To enable the planning application submission 2016, with reduced period and levels of consultation and CPO, the proposal is for one developer application, identifying areas for housing and the route of the road. Details of the infrastructure (housing type, drainage, lighting, detailed construction standards) dealt with as reserved matters /conditions. Whilst land negotiations are under review, and to reduce the period of consultation and CPO, two routes are being progressed through detailed design. These are to the south of Hareshill Road within the green belt and to the north on developed land currently used by the HM Revenue and Customs. This action has a 2017 target date but due to circumstances outside our control we are slightly behind timescale but this will be pulled back by the long term completion date</i></p>		
<b>EE2007 Explore options for shared services across highways with TFGM and other GM districts in order to contribute to savings, resilience and delivery. This work links to the GM Devolved decision announcement.</b>	31 March 2016	■
<p>Objectives: Deliver high quality Universal Services</p> <p><i>Outline Business Case approved by Chief Executive and now released to staff for engagement. Preparation of Full Business Case commenced and scheduled for Member approval June 2016. Go Live expected to be within 9 months following member approval which suggest April 2017.</i></p>		

Action Plan	Due Date	Status
-------------	----------	--------

<b>CS1003 Events</b>	<b>31 March 2015</b>	
----------------------	----------------------	---

Objectives: CUSTOMERS, COMMUNITIES AND COMMUNICATIONS SERVICE: Prevention, Cohesion and Regulation

Ref	Name	Due	Status
■ CS1003c	<b>Review and streamline event process</b>	<b>31 October 2015</b>	
	<i>Initial work has been completed and will be considered at the Safety Advisory Group in January 16 prior to further consultation with the portfolio holder</i>		
■ CS1003a	<b>Provide the council with an ability to regulate and encourage successful events - Review services provided associated with Events</b>	<b>31 January 2016</b>	
	<i>Quarter 3 is a busy period with a large number of bonfire and festive events. These included township bonfires, local carol services and activities outside Number One Riverside. ..These were successful and will be reviewed at Safety Advisory Group meeting on January 16.</i>		
■ CS1003b	<b>Keep event notification and Safety Advisory Group under review</b>	<b>31 March 2016</b>	
	<i>Safety Advisory Group continues to meet on a monthly basis. Efforts have been made to strengthen membership which should be of benefit in quarter 4</i>		
■ CS1003d	<b>Provide lists and action plans for high quality and diverse events held through the Borough</b>	<b>31 March 2016</b>	

<b>CS1004 Response service to cope effectively to emergency incidents both inside and outside the Council</b>	<b>31 January 2016</b>	
---	------------------------	---

Objectives: CUSTOMERS, COMMUNITIES AND COMMUNICATIONS SERVICE: Prevention, Cohesion and Regulation

Ref	Name	Due	Status
■ CS1004a	<b>Review service to assure this remains a highly regarded and effective service.</b>	<b>31 January 2016</b>	
	<i>The service played a key role in the Council's response to the Boxing Day floods with officers heavily involved in coordinating the recovery process. A formal debrief will take place early in quarter 4. In addition the service continues to plan for Winter resilience</i>		

Action Plan	Due Date	Status
<b>CS1001 Effective Rochdale Safer Communities Partnership (RSCP)</b>	<b>31 March 2016</b>	

Objectives: CUSTOMERS, COMMUNITIES AND COMMUNICATIONS SERVICE: Prevention, Cohesion and Regulation

Ref	Name	Due	Status
■ CS1001b	<b>Identify the benefits and risks associated with the provision of the Safer Communities Service</b>	<b>31 October 2015</b>	
	<i>A consultation exercise is currently taking place with regard to possible efficiency savings</i>		
■ CS1001a	<b>Ensure the RSCP achieves the performance defined in its strategy to make the borough a safer place in line with the RSCP 7 strategic objectives</b>	<b>31 March 2016</b>	
	<i>The Rochdale Safer Communities Partnership (RSCP) continues to make reasonable progress across all of its performance indicators. (Although there has been a rise in victim based crime). The RSCP performance board have looked at the performance in detail and have identified corrective action</i>		
■ CS1001d	<b>Ensure the RSCP continues to meet its statutory guidance and delivers on its current high level priorities</b>	<b>31 March 2016</b>	
	<i>The Rochdale Safer Communities Partnership (RSCP) has conducted a self-assessment and improvement plan to ensure it meet its statutory obligations. The RSCP performance board is overseeing the implementation of the improvement plan</i>		
■ CS1001c	<b>Publish Safer Communities Strategy for 2015-18</b>	<b>31 October 2015</b>	

<b>CS1002 Reduce the amount of Crime and Anti-Social Behaviour (ASB)</b>	<b>31 March 2016</b>	
--	----------------------	---

Objectives: CUSTOMERS, COMMUNITIES AND COMMUNICATIONS SERVICE: Prevention, Cohesion and Regulation

Ref	Name	Due	Status
■ CS1002a	<b>Complete tactical and strategic Action Plan</b>	<b>31 March 2016</b>	
	<i>2015/16 Rochdale Safer Communities Partnership action plans ongoing and monitored via priority groups. ..Tactical Multi-agency plans are developed on a monthly basis for referrals to ASB multi-agency forums ie Case Intervention Group, ASB Risk Assessment Conference</i>		
■ CS1002b	<b>Identify the benefits and risks associated with the provision of this service</b>	<b>31 October 2015</b>	

Action Plan	Due Date	Status
<b>CS1005 Improve Customer &amp; Community Access to services</b>	<b>31 March 2016</b>	

Objectives: CUSTOMERS, COMMUNITIES AND COMMUNICATIONS SERVICE: Customer and Community Access

Ref	Name	Due	Status
■ CS1005b	<b>Deliver 2015-16 action plan</b> <i>Action is on target and due for completion by 31st March 2016</i>	31 March 2016	
■ CS1005c	<b>Report on 2015-16 actions</b> <i>Action is on target and due for completion by 31st March 2016</i>	31 March 2016	
■ CS1005d	<b>Review strategy and produce 2016-17 action plan for review and sign-off</b> <i>Action is on target and due for completion by 31st March 2016</i>	31 March 2016	
■ CS1005a	<b>Produce Customer and Community Access Strategy and 2015-16 action plan for review and sign-off</b>	31 October 2015	

<b>CS1006 Improve and modernise our access channels</b>	<b>31 March 2016</b>	
---	----------------------	---

Objectives: CUSTOMERS, COMMUNITIES AND COMMUNICATIONS SERVICE: Customer and Community Access

Ref	Name	Due	Status
■ CS1006b	<b>Deliver 2015-16 Digital, Contact Centre and Face-to-Face action plans to improve access to services and support channel shift agenda</b> <i>Action is on target and due for completion by 31st March 2016</i>	31 March 2016	
■ CS1006c	<b>Report on 2015-16 actions</b> <i>Action is on target and due for completion by 31st March 2016</i>	31 March 2016	
■ CS1006d	<b>Review strategy and produce 2016-17 action plan for review and sign-off</b> <i>Action is on target and due for completion by 31st March 2016</i>	31 March 2016	
■ CS1006a	<b>Produce Access Channel strategy and channel action plans</b>	31 October 2015	

Action Plan		Due Date	Status
<b>CS1007 Increase digital skills, support and access in our communities</b>		<b>31 March 2016</b>	
Objectives: CUSTOMERS, COMMUNITIES AND COMMUNICATIONS SERVICE: Customer and Community Access			
Ref	Name	Due	
■ <b>CS1007a</b>	<b>Produce Digital Inclusion Strategy and 2015-16 action plan</b>	<b>31 October 2015</b>	
<i>In December 2015, Rochdale Council became an official member of the UK Digital Inclusion Charter. Digital Inclusion Action plan produced. The plan increases support available for residents and communities, including through funding bids. The Digital Inclusion Working Party has been remodelled to bring together the work of all sectors including the 3rd sector, including a volunteer digital champion's sub-group. The 2016 Digital Festival will be held on February 27th. This will include the official launch of MyAccount and showcase the range of support across the borough. The Digital Strategy 2016-17 will be produced in the 4th quarter.</i>			
■ <b>CS1007b</b>	<b>Deliver 2015-16 action plan to maximise public access and improve digital support, skills and training to residents/communities</b>	<b>31 March 2016</b>	
<i>Action plan produced and implementation has commenced. ..Digital Festival will take place on February 27th..</i>			
■ <b>CS1007c</b>	<b>Report on 2015-16 actions</b>	<b>31 March 2016</b>	
<i>This will be completed in the 4th quarter...</i>			
■ <b>CS1007d</b>	<b>Review strategy and produce 2016-17 action plan for review and sign-off</b>	<b>31 March 2016</b>	
<i>This will be completed in the 4th quarter...</i>			
<b>CS1009 Listen to, involve and understand our customers to drive improvement</b>		<b>31 March 2016</b>	
Objectives: CUSTOMERS, COMMUNITIES AND COMMUNICATIONS SERVICE: Customer and Community Access			
Ref	Name	Due	
■ <b>CS1009b</b>	<b>Deliver 2015-16 action plan to improve customer access and service delivery through improved collection and utilisation of customer insight, engagement and feedback</b>	<b>31 March 2016</b>	
<i>Action is on target and due for completion by 31st March 2016</i>			
■ <b>CS1009c</b>	<b>Report on 2015-16 actions</b>	<b>31 March 2016</b>	
<i>Action is on target and due for completion by 31st March 2016</i>			
■ <b>CS1009d</b>	<b>Review strategy and produce 2016-17 action plan for review and sign-off</b>	<b>31 March 2016</b>	
<i>Action is on target and due for completion by 31st March 2016</i>			
■ <b>CS1009a</b>	<b>Produce Customer Insight, Engagement and Feedback Strategy and 2015-16 action plan for review and sign-off</b>	<b>31 October 2015</b>	

Action Plan		Due Date	Status
<b>CS1010 Library Strategy</b>		<b>31 March 2016</b>	
Objectives: CUSTOMERS, COMMUNITIES AND COMMUNICATIONS SERVICE: Customer and Community Access			
Ref	Name	Due	
■ CS1010a	<b>Deliver all actions in 2015-16 'Strategy for Libraries</b>	<b>31 March 2016</b>	
<i>The Library Strategy has been written. ..The action plan contained within the strategy is being implemented and adapted. ..Most actions are completed or partially completed...</i>			
<b>CS1011 Advice Contract</b>		<b>31 March 2016</b>	
Objectives: CUSTOMERS, COMMUNITIES AND COMMUNICATIONS SERVICE: Customer and Community Access			
Ref	Name	Due	
■ CS1011b	<b>Identify opportunities to achieve a better value for money Contract from April 2016</b>	<b>31 January 2016</b>	
<i>Draft amended specification has been produced and is being discussed with Members in quarter 4.</i>			
■ CS1011a	<b>Regularly monitor the Advice contract to ensure the requirements are met, and an improved service delivered</b>	<b>31 March 2016</b>	
<i>Rochdale Citizens Advice bureau (the current suppliers of the Advice contract) have dealt with more clients in the first nine months of 2015-16 than in any previous nine month period. Reporting methods have been improved. ..Rochdale CAB attended O+S in December 2015 and were complemented on their delivery of the Advice Contract and improvements in recent years...</i>			
<b>CS1012 Devolution to Townships</b>		<b>31 March 2016</b>	
Objectives: CUSTOMERS, COMMUNITIES AND COMMUNICATIONS SERVICE: Customer and Community Access			
Ref	Name	Due	
■ CS1012a	<b>Consult, scope and present options for new models to deliver Community Services (including Community Hubs, Townships and neighbourhood working)</b>	<b>31 December 2015</b>	
<i>Options for consideration are currently being discussed amongst senior leaders and portfolio holders and awaiting their proposals for the way forward.</i>			
■ CS1012b	<b>Agree with Senior Leaders and elected members preferred option for devolution and provision of community services, including business case options</b>	<b>31 March 2016</b>	
<i>Options for consideration are currently being discussed amongst senior leaders and portfolio holders.</i>			
■ CS1012c	<b>Develop Township plans for each Township in the Borough and agree each one with elected members. Implement throughout the year</b>	<b>31 March 2016</b>	
<i>Discussions will take place in February with the Portfolio Holder and Township Chairs with regard to the process for developing a three-year Townships Plan in line with the Corporate Plan.</i>			

Action Plan		Due Date	Status
<b>CS1013 Support for the Armed Forces</b>		<b>31 March 2016</b>	
Objectives: CUSTOMERS, COMMUNITIES AND COMMUNICATIONS SERVICE: Customer and Community Access			
Ref	Name	Due	
■ CS1013c	<b>Determine how to mainstream our current armed services support</b>	<b>31 December 2015</b>	
<i>Options for mainstreaming are being considered. Armed Forces Officer contract expired but has now been extended and exit strategy being developed for when contract ends.</i>			
■ CS1013b	<b>Hold events across the Borough in recognition of the contribution the armed forces makes to the Borough</b>	<b>31 March 2016</b>	
<i>A number of events have been held across the borough which recognises the contribution the armed forces make to our borough. A full report on all armed forces work carried out has been written and presented to each Township Committee. ..The role of the dedicated Armed Forces Support Worker has been extended until 31st March 2016...</i>			
■ CS1013a	<b>Provide advice and support to serving and ex-armed forces personnel and their families</b>	<b>31 March 2016</b>	
<i>Support and advice to serving and ex armed forces personnel and their families continues to be provided.</i>			
<b>EE2004 Deliver Street Lighting Contract (EON) –Finalising CIP and preparation for maintenance phase</b>		<b>31 March 2016</b>	
Objectives: Deliver high quality Universal Services			
<i>The street lighting five year replacement programme is now in its final year. Eon has employed additional resources to accelerate the replacement works. As of December 2015, 23,936 new street lights and illuminated signs had been installed with milestone nine (of 10) being achieved; this equates to approximately 97% of the equipment to replace under the Core Investment Programme. The final milestone is to be completed by July 2016; however Eon are on target to complete the works ahead of program. Members at Informal Cabinet and Overview and Scrutiny have commented that they have seen a marked improvement in the service since the Service Provider's management has been replaced.</i>			
<b>EE2011 Environmental Quality Inspections</b>		<b>31 March 2016</b>	
Objectives: Deliver high quality Universal Services			
<i>These are to be reported from Quarter 4 2015/16 as a new indicator. Performance information is currently being gathered and Inspection process is now in place.</i>			
<b>EE2012 Service Failure and Advice Demand</b>		<b>31 March 2016</b>	
Objectives: Deliver high quality Universal Services			
<i>Data and gathering methodology was only agreed in Quarter 3 so reporting of this data will be from Quarter 4 results.</i>			

Action Plan	Due Date	Status
<b>EE3003 Secure and maintain objectives in the Transport Asset Management Plan by delivering the capital programme for 2015-16</b>	31 March 2016	
<p>Objectives: Deliver the Asset Strategy and Disposals programme</p> <p><i>Townhead. Complete. Stage 3 safety audit works implementation by spring 2016. Town Centre. Contribution for the highway element of the River opening provided 2015. Station Gateway. Completion Spring 2016. Cycle Hub /Cycle Links, Cycle Hub completion Spring 2016 (TfGM contractor) and minor works Summer 2016. Town Centre Connectivity. Baillie Street on site spring/summer 2016 with 6 maximum month construction. Lincoln Close link road Land acquisitions required are agreed and should be completed spring. ..Aiming for full construction and completion within 16/17.</i></p>		
<b>EE5001 Develop Alternative Delivery Models for Environmental Management and Facilities Management.</b>	31 March 2016	
<p>Objectives: Explore and Develop Alternative Delivery Models for Service Delivery</p> <p><i>On target - Further to the last update works have progressed with delivery changes both in EM and FM that has led to significant changes, efficiencies and improved service deliveries ensuring that all potential savings are to the benefit of the Council. This will require a change in management reporting and divisional delivery. As stated in the update in October 15, Rochdale BC continues to deliver some FM service disjointedly; subsequently the internal review is underway. All identified saving have been forwarded into the 16-17 efficiency proposal and are under consultation</i></p>		
<b>EE6004 Commence redevelopment of the Strand Shopping Parade on the Kirkholt Estate</b>	31 March 2016	
<p>Objectives: Deliver major capital programmes on time and on budget</p> <p><i>On Target</i></p>		
<b>EQ1 Equality &amp; Diversity Policy “No Matter Who”</b>	31 March 2016	
<p>Objectives: • Actively developing our services~ approach to equality and diversity..• Ensuring that staff are adequately trained to meet the requirements of the No Matter Who policy..• Undertaking equality impact assessments, in line with the corporate guidance, and acting on their findings. • Establishing and maintaining appropriate consultation with community and key stakeholder groups and responding to feedback on services to ensure that our services are appropriate and sensitive to all our communities.</p>		
<b>EE1008b Develop and Maintain Effective Client role for RBH (Stock Transfer Agreement, Regeneration Priorities, Homeless Contract)</b>	31 March 2016	
<p>Objectives: Promoting Regeneration and the Economic growth of the Borough</p>		
<b>CS1019 Supporting the Home Office and Immigration Services and GMP with Sham Marriages and People Trafficking</b>	31 July 2015	
<p>Objectives: CUSTOMERS, COMMUNITIES AND COMMUNICATIONS SERVICE: Coroners and Registrars</p>		

Action Plan	Due Date	Status
<b>CS1021 Creating on-line booking facilities for the Registration of Birth and Death appointments</b>	<b>31 August 2015</b>	<b>■</b>
Objectives: CUSTOMERS, COMMUNITIES AND COMMUNICATIONS SERVICE: Coroners and Registrars		
<b>CS1020 Developing and promoting the use of the Roche Suite and the Town Hall for wedding ceremonies</b>	<b>30 September 2015</b>	<b>■</b>
Objectives: CUSTOMERS, COMMUNITIES AND COMMUNICATIONS SERVICE: Coroners and Registrars		
<b>EE6003 Complete new Cemetery at Denehurst Park</b>	<b>30 September 2015</b>	<b>■</b>
Objectives: Deliver major capital programmes on time and on budget		
<b>CS1017 Hosting the Coroners service across Rochdale, Oldham and Bury</b>	<b>31 October 2015</b>	<b>■</b>
Objectives: CUSTOMERS, COMMUNITIES AND COMMUNICATIONS SERVICE: Coroners and Registrars		
<b>EE2002 Implement Waste Review including Terms and Conditions</b>	<b>31 March 2016</b>	<b>■</b>
Objectives: Deliver high quality Universal Services		
<b>EE2003 Improve Recycling and Participation - deliver a number of initiatives over the coming 12 months to increase participation and recycling rates and to support the roll out of the new collection Policy.</b>	<b>31 March 2016</b>	<b>■</b>
Objectives: Deliver high quality Universal Services		
<b>EE5002 Test models currently in place within the Environmental Management Service with a view to concentrating on the core business and develop Alternative Delivery Models where appropriate for implementation in 2016/17</b>	<b>31 March 2016</b>	<b>■</b>
Objectives: Explore and Develop Alternative Delivery Models for Service Delivery		