

Rochdale Joint Health Overview Committee

Chris Reynolds Chief Information Officer

Sep 2018

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2018-20 Strategy refresh

- Who contributed:
 - 457 PCFT staff (375 in frontline services / 211 clinical)
 - 14 Digital and Technology leaders (Pennine acute/GM H&SC /CCG /Microsoft/Civica/Cisco/NHS Digital)
- Approved by:
 - PCFT Health informatics Steering Group – Feb 18
 - PCFT Finance and Performance Committee – March 18
 - PCFT Trust Board – March 18



Adobe Acrobat
Document



Health Informatics Projects

Current Health Informatics Projects		
	Risks of not doing it	Benefits of doing it
Improving Mental Health and Community clinical recording and information exchange (PARIS PAS and Clinical Documentation)	Patient Safety is compromised currently (CQC comment)	Ability to share <u>community and mental health clinical detail internally</u> and <u>externally with GPs, Acute, Private, Social care, Patients</u> <u>Quick to deploy</u> as system is already embedded
Developing Electronic Referrals from GPs (eRS)	Mandated requirement by NHS contract Parity of esteem for mental health and community health service users	Allows <u>integration with all NHS</u> (and other healthcare) providers enabling swift controlled pathway management Enables patient/service user choice discussions to take place, <u>empowering patients to self manage</u>
Elevating Patient Identification and Communication in all LCOs (PDS)	Service users are not appropriately identified in a safe secure manner	Patients are <u>correctly identified and managed appropriately</u> in line with <u>national standards</u>
Improving and securing printing and the desktop experience	IG incidents due to use of faxes continue High cost / poor quality printing continues Slow poor quality desktop experience continues	Consistently Excellent printing and scanning experience for all staff Consistently Excellent desktop experience for all staff who use a PC to work
Investigating Electronic Prescribing (E-Prescribing)	Prescribing patterns are not standardised. Patients will suffer due to poor quality prescriptions	<u>Clinical engagement improves</u> due to use of fundamental part of clinical process Benefits of <u>collaboration with GMWest</u>



Current Health Informatics Projects		
	Risks of not doing it	Benefits of doing it
Establishing an Information Culture between the provider and commissioners	<p>Provider overloaded with requests for information that are not used to influence decision making – 690 KPIs</p> <p>Clinicians and operational managers continue to work in a immature way with information</p>	<p>Establishes the use of information in a live environment to build predictive models and forecasting, that are easy for staff to understand</p> <p>Clinicians and management staff use appropriate mathematical based tools that <u>manage demand in real time</u></p> <p><u>Collaborate with GMW</u> and provide DW services to GMW</p>
Enabling Mobile working in the LCOs (Mobile working)	<p>Staff are unable to work effectively and are forced to travel, wasting time and energy returning to a trust location</p> <p>Staff retention worsens as they find access to clinical records difficult</p>	<p>Staff can work in any location :</p> <p>Allowing the <u>estate to be rationalised</u></p> <p>Promoting <u>work life balance</u></p> <p>Enabling <u>care closer to home</u> and <u>empowering patients</u> to self care</p> <p>Share solutions <u>throughout GM</u></p>
Investigating Document management solutions (Document management)	<p>Clinical risk of split paper records between internal services not managed</p> <p>Records continue to grow as the journey to a digital record takes significant time</p> <p>SUI's as a result of split records continues to occur</p>	<p>GM Mental Health and community health document management solution that is <u>usable by clinicians</u></p> <p>Improved <u>quality of clinical decision making</u></p>



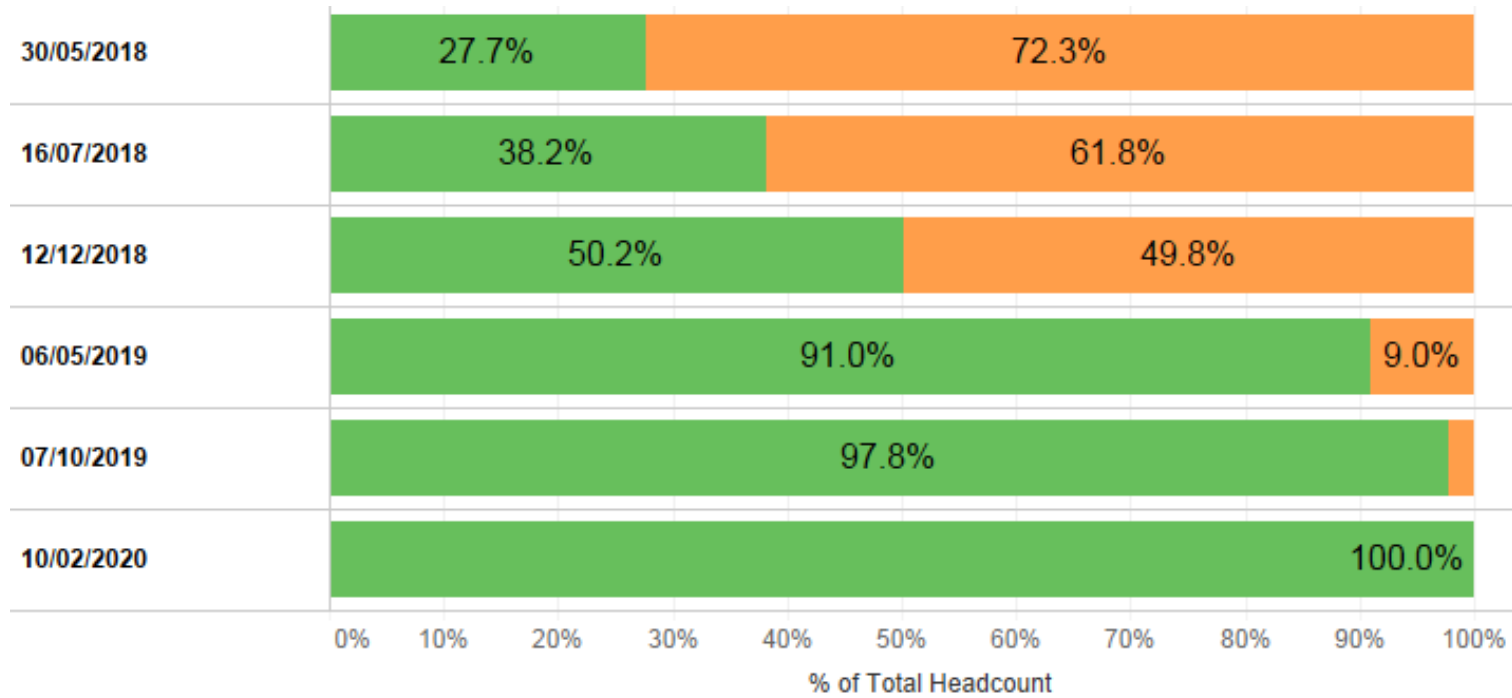
Community Health Achievements

- CAONS service (Looked After Children, Speech and Language Therapy, Diabetes, Paed eye service, epilepsy...) - all live – **shortlisted for National Not for Profit Sector Project of the Year award**
- Audiology Live across North East Sector
- Child Health live across North East Sector
- Mobile devices rolled out to teams
- Wifi rolled out in shared buildings
- PARIS for adult community health services to be decommissioned
- Active support for graphnet

Mental Health Achievements

- CPA documentation set: 500 per month taking place
- Physical health document set
- Healthy Young Minds (Trafford - March / Everywhere July)
- Clozapine documentation
- Health Informatics Assurance:
 - Informatics Skills Development network accreditation
 - NHS digital Cyber security assessment and board level training
 - Collaborative review with GMMH of programme and services

Mental Health rollout



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