



Date of Meeting	28th November 2018
Portfolio	Cabinet Member for Adult Care, Cabinet Member for Health & Wellbeing, Cabinet Member for Children's Services
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Public/Private Document	Public

Adult, Children & Public Health Directorate Plans 2018-19 Quarter 2 Performance Update

Executive Summary

1. To report progress at the end of Quarter 2 (1st July – 30th September 2018) towards achievement of the targets contained in the Adult Care Directorate Plan 2018-19, Children's Services Directorate Plan 2018-19 and Public Health Directorate Plan 2018-19.

Recommendation

2. Members are asked to review the information contained within the report and the appendices.

Reason for Recommendation

3. In accordance with the Council's performance management framework. Progress towards the targets contained in directorate plans are to be reported to relevant Overview & Scrutiny Committees at the end of each quarter.
 - 3.1 The Quarter 2 progress reports for the Adult Care Directorate, Children's Services Directorate and Public Health Directorate are attached at Appendices 1, 2 and 3. Actions within each appendix have been colour coded in accordance with the following criteria.
 - 3.2 **Red:** Action not fully completed or not on track to be completed by the target date
Amber: Action not fully completed or not on track to be completed by the target date due to circumstances outside of the directorate's control
Green: Action completed by the target date
Purple: Action is not yet due for completion but is currently on track
The appendices include a commentary against actions that are showing red, amber, green or purple

- 3.3 This year the directorate plans are formatted differently to include milestones for each directorate action. This enables O&S to monitor the work that must be completed, to support achievement of the action

Key Points for Consideration

4. Adult Care Directorate Plan 2018-19 Progress

Performance Overview

- 4.1 100% (6) of the actions included in the Directorate Plan 2018-19 are still ongoing. The chart below shows the overall performance of the Directorate in meeting its plan targets at the end of Quarter 2.



- 4.2 The actions that are not fully complete but are within the action due date (Purple) relate to:
- Transformation of integrated services
 - Further development of support to improve outcomes for service users
 - Further development of mental health service arrangements
 - Increase the effectiveness of enablement and other services that reduce the need for hospital level care
 - Further develop support for younger people with learning disabilities
 - Further development of the service quality assurance function

Quarter 2 Highlights

- 4.3 Work is ongoing with Pennine Acute relating to Discharge 2 Assess placements. Springhill is due to open imminently and Millfield opened on the 1st October 2018. Work is ongoing in the CCG for the joint funded personal health budgets. Ongoing work through deflections and care plans focusing on strengths based approaches means an increase in needs met in a different way. Work is ongoing re community person centred support meaning more people are having needs met informally or via universal services.
- 4.4 The final elements are to be put in place for the Mental Health leadership structure. There is now a dementia steering group which has been

established. The new AMHP(approved mental health practitioner) hub is now live.

- 4.5 Delayed Transfer of Care is still above prescribed target. Patient flow is improving with enhancements through the reablement service and 78% year to date were successfully reabled through our stars service. Currently, 86% of service users discharged from hospital into a reablement service are still at home 91 days after discharge; which is a good performance nationally.
- 4.6 Links have been established with children's services for joint working and work is underway on the transition project. Work is still ongoing with commissioners to increase the number of people with a learning disability who are in paid employment.
- 4.7 The internal enhanced quality assurance function is now in place with the current framework under review and redevelopment. There are CHC (Continuing Health Care) trials ongoing to test the process for joint health and social care assessments with an aim for early 2019 for joint packages of care. The managing allegations process and training has been delivered and continues to be embedded. The service completed all the mandatory GDPR audits in June and now a programme of review is to start - ensuring all recommendations are being addressed.

Performance Issues

- 4.8 None

4.9 Children's Services Directorate Plan 2018-19 Progress

Performance Overview

- 4.10 92% (12) actions included in the Directorate Plan 2018-19 are still ongoing. One further action has passed the action due date and is not complete. The chart below shows the overall performance of the Directorate in meeting its plan targets at the end of Quarter 2.



- 4.11 The actions that are not fully complete but are within the action date (Purple)

relate to:

- Implement the School improvement Strategy to improve pupil achievement at all key stages
- Deliver the Family Service Model including the roll out of Locality Teams
- Embed the Early Help Strategy
- Alternative delivery model for youth service
- Continued implementation of SEND (Special Educational Needs / Disabilities) reforms
- Lead the development of a School Readiness Strategy and embed practice in line with the School Readiness Action Plan
- Implement the Ofsted Action Plan
- Redesign and implement the revised model for out of hours response for the most vulnerable children and adults
- Develop shared and innovative services to respond to children and families complex needs
- Improve workforce stability
- Improve placement sufficiency for cared for children
- Implement revised statutory changes in Working Together 2018 to all safeguarding activity

4.12 The action that is not fully complete and has passed the action due date (Amber) relates to:

- To provide sufficient school places for all children within the Borough.

Quarter 2 Highlights

4.13 The consultation for the schools strategy was completed at the end of the summer term and was implemented at the start of the Autumn term. The primary/secondary progression/transition project has extended its reach and remit. The bid for strategic school improvement funding was unsuccessful however we have progressed to delivery of the EYFS (Early Years Foundation Stage) Language and Communication Strategy. The Schools' Strategy has strengthened the accountability framework around the collaborative partnership in addition to supporting the partnerships through the Collaborative Partnership Development and Challenge role.

4.14 Primary and secondary school places are subject to ongoing review. Cabinet approval gained in March 2018 for further expansions to meet forecasted need. Additionally, 2 secondary Free Schools are required in the Borough for 2020 and 2022 respectively. The Fair Access Protocol is under review with schools to ensure swifter but fair allocation of school places.

4.15 Locality network groups meet on a regular basis and are attracting significant numbers from a wide range of partner organisations. They feed into the family service model operational group and contribute to performance monitoring.

4.16 The Early Help Strategy is being embedded through regular reporting to CYPP (Children and Young Person's Partnership) and safeguarding. Quality assurance audits have been conducted in April 2018.

4.17 Options appraisal has been completed for the youth service with no change to

the delivery model.

- 4.18 The second SEND Action Plan is now in place and progress is being tracked via the CWD (Children with disabilities) partnership Board. Some key areas of work include: 2 day peer challenge visit, independent legal training around the ECHP (Education Health and Care Plan) process as well as building work on the ASC (Autistic Spectrum Conditions) provision space with 2 mainstream schools. We are submitting a bid for a 75 place free special school for children with ASC. Agreed shared definition of SEN Support after the development of the SEN Support Policy pro-forma. Currently we are piloting a universal SEN Support plan that can be used from early years through to secondary to support the vision that the family only need to tell their story once.
- 4.19 Task group established to support development of a school readiness strategy.
- 4.20 Key actions from the Ofsted action plan have been implemented including revised QA framework, EHASH model launched, locality teams in place. There is a clear plan of how to move the permanence strategy forward.
- 4.21 The shared service has continued to be explored in respect of EDT (Emergency Duty Team). The project lead in Bury has completed a paper on what a shared service could look like and presented options for Rochdale to consider. Expect to agree a model by early November 2018.
- 4.22 Complex safeguarding lead has been appointed for GM and a work plan will be developed. Currently progressing plans to have a co-located service that will manage local complex safeguarding issues on a multi-agency basis. The co-design has started in respect of the local offer around complex safeguarding. Monies have been obtained from GMCA in order to lead on a strengthened early help/prevention approach to children and young people. The plans submitted by Rochdale outlining how this would be used were accepted.
- 4.23 Project plan and Project board now in place to drive implementation of NAAS (national assessment and accreditation system). "Leading Relational Practice programme" commenced in July and builds on previous Strengthening Practice Programme in Rochdale.
- 4.24 A cohort of children have been identified who need a bespoke family finding approach. Process and procedure has been agreed in how to progress this. Transformation monies have been obtained. Assessment and gap analysis is being undertaken in respect of foster carers to identify support needs.
- 4.25 A meeting was held with key partner agencies to consider the proposed changes within Working Together 2018. Key representatives across the region have been agreed and there are a number of key areas of development being considered including scrutiny and oversight of the regional arrangements. There is also opportunity to consider those areas where GM Local Authorities can come together to ensure effective and coordinated work is undertaken where appropriate. Working Together 2018 has now been published outlining

what is working well and the changes needed around safeguarding activity.

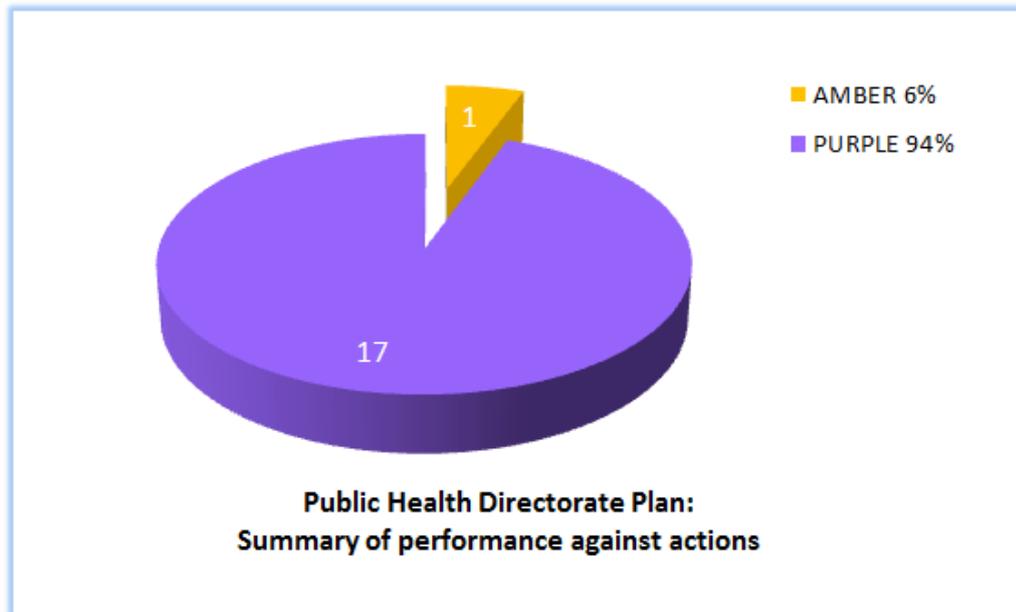
Performance Issues

4.26 None

4.27 Public Health & Wellbeing Directorate Plan 2018-19 Progress

Performance Overview

4.28 94% (17) actions included in the Directorate Plan 2018-19 are still ongoing. The chart below shows the overall performance of the Directorate in meeting its plan targets at the end of Quarter 2.



4.29 The actions that are not fully complete but are within the action date (Purple) relate to:

- Provide a resilient and robust health protection system
- Develop and implement the Integrated Prevention System Model
- Lead the programme management and delivery of the prevention and access theme of the Rochdale Locality Plan
- Support and enable the development of a strong and resilient Voluntary Sector
- Lead the development of the Integrated Strategic Intelligence Function on behalf of the council, CCG and LCO
- Lead the local mental health service transformation
- Develop and implement a 3 year multi-agency Tobacco control Action Plan aligned to the GM tobacco Strategy and action plan
- Implement a new delivery model for the Public Protection Service
- Reduce avoidable deaths related to cardiovascular disease
- Undertake a robust review of Link 4 Life and related leisure and culture services arrangements to ensure they are resilient and fit for purpose for the next 5-10 years
- Implement agreed GM Population Health Plan programmes at a local level

- To lead agreed areas of the GM Population Health Plan on behalf of GM
 - Develop and implement a behaviour change programme part of the wider commitment to changing the conversation between citizen and state.
 - Reduce childhood obesity
 - Robust commissioning of key prescribed and non-prescribed services
 - Address key under-performing PH health outcomes relating to sexual health and oral health
 - Complete a Joint Strategic Needs Assessment on Adverse Childhood Experiences
- 4.30 The action that is not fully complete and has passed the action due date (Amber) relates to:
- Reduce avoidable deaths related to cancers

Quarter 2 Highlights

- 4.31 The outbreak plan has been developed across all agencies and will be signed off in Q3. A local screening uptake group has been meeting to improve uptake of breast, cervical and bowel screening and support has been provided to primary care colleagues. The annual flu programme will commence in Q3 for 2018/19 season including the staff vaccination programme.
- 4.32 The Integrated Prevention system 'Connecting You' has been launched with all staff recruited. The Community Connectors have collated a robust data set which is now informing processes and the evaluation framework for the system as a whole. The new community builder posts that have been recruited through transformation funding. To help facilitate their work in relation to strengthening community assets the Connecting You: Seed Fund has been established. This is a micro-grant fund of up to £2K amounts to help groups establish and strengthen community assets.
- 4.33 All transformation projects in the Prevention and Access theme are now implemented and delivering. The Prevention and Access Partnership Board is in place and overseeing the delivery of both GM and local transformation work.
- 4.34 Aim to award the contract for a new voluntary sector infrastructure support organisation in November with the organisation going live in January 2019.
- 4.35 Intelligence work undertaken has included the Joint Strategic Needs Assessment, adult neighbourhood profiles, analysis and briefings on a range of health data sets and work on developing outcomes and indicators for health and social care transformation. The ACE needs assessment has been procured and will commence in Q3.
- 4.36 To support the transformation of mental health services the local suicide prevention group continues to meet and the action plan refreshed.
- 4.37 Priorities around tobacco for the next 2 years have been agreed. The lead for the adult smoking transformation project is now in post and is developing the

implementation plan to establish a Pennine Acute Trust wide approach to tobacco addiction.

- 4.38 Following a process of engagement and participation Public Protection Service moved from Public Health and Well-being to Neighbourhoods Directorate from 1 October 2018.
- 4.39 A local group was established and supported to improve uptake of cervical, breast and bowel cancer to reduce avoidable deaths. Plans currently underway to assimilate Rochdale into a GM framework once current contract with Living Well Taking Control ends to prevent deaths related to cardiovascular disease.
- 4.40 A post has been recruited to deliver new ways of working between L4L and council services.
- 4.41 Public Health, together with leads from across the council, have come together to progress RBC in becoming a gold standard workplace wellbeing employer. Workforce Wellbeing stakeholder event is being planned for January 2019. The GM Suicide Prevention Plan was developed and publicised widely on Suicide Prevention Day in September across Greater Manchester.
- 4.42 29 organisations/teams have signed up to the Sugar Smart UK website and together 34 actions to reduce sugar have been put in place. The next phase is to encourage those partners to record all the interventions. We have developed an information and activity pack for all children in reception (and their parents) to be delivered as part of our National Child Measurement Programme. 29 schools are undertaking the daily mile; 6,730 children take part in the Daily Mile at least once a week. We aim to support 10 schools to implement the Daily Mile by March 2019. The Daily Toddler is now being rolled out to all private and voluntary in September 2018
- 4.43 Implementation of new drug and alcohol service completed and contract and performance meetings now underway Pennine Care Health Visiting and School Nursing contracts likely to be extended for a year to align with Family Services model.
- 4.44 The adverse childhood needs assessment is in the process of being procured

Performance Issues

- 4.45 None

Alternatives Considered

- 4.46 None

Costs and Budget Summary

- 5. None

Risk and Policy Implications

6. Local authorities have specific duties in respect of children under the Children Acts 1989 and 2004. They also have statutory duties under the Children (Leaving Care) Act 2000 and the associated regulations, being the Care Leavers (England) Regulations 2010 in respect of eligible and relevant and former relevant children i.e. current and future cohorts of children who have left or will leave the local authority's care.

The nature of services provided to children and families involve managing significant levels of risk. High quality early intervention and social care services reduce the likelihood of children suffering harm and increase the likelihood of children developing into successful adults and achieving and succeeding.

The 2010 Equality Act outlines the provisions of the Public Sector Equalities Duty which requires Public Bodies to have due regard to the need to:

- eliminate unlawful discrimination, harassment and victimisation and other conduct prohibited by the Equality Act 2010
- advance equality of opportunity and foster good relations between people from different groups
- The broad purpose of this duty is to integrate considerations of equality into day business and keep them under review in decision making, the design of policies and the delivery of services

Equalities and Diversity considerations are a key element of the Council's approach to safeguarding and work with care leavers.

Consultation

7. Not required

Background Papers	Place of Inspection
<p>8. Adult Care Directorate Plan 2018-19</p> <p>Children's Services Directorate Plan 2018-19</p> <p>Public Health Directorate Plan 2018-19</p>	<p>Number One Riverside, Smith Street, Rochdale OL16 1XU</p>

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