

Action Plan		Due Date	Status
NDP1901 Work in partnership to implement new Community Safety Plan to reduce crime and disorder		31 January 2020	
Ref.	Name	Due	Status
NDP1901.A	Develop and sign off new Domestic Abuse Strategy for borough	30 November 2019	
A draft Domestic Abuse Strategy is in place, including key priorities, success outcomes and performance indicators. On course for completion in Q3			
NDP1901.B	Complete new Anti-Social Behaviour Strategy for the borough	31 January 2020	
A draft delivery plan has been produced which includes draft key priorities, success outcomes and performance indicators.			
NDP1902 Implement plans to prevent community tensions and support a more cohesive and integrated community		31 March 2020	
Ref.	Name	Due	Status
NDP1902.A	Through project with Government develop an insight into community settlement patterns in the borough and the impact on services	31 December 2019	
Interim report presented to the working group with final report expected by December. Further analytical work to be undertaken on council data sets. Will be able to feedback on progress in Q4			
NDP1902.B	Support Rochdale Connections Trust and M6 Theatre to deliver 'Building Stronger Britain Together' projects	29 February 2020	
An Honour-based abuse conference was delivered which attracted an audience from across the north of England. The Blurred Lines film project, focussing on child criminal exploitation was launched on 7th October in partnership with Children's Services. The M6 theatre work with Rochdale Connections Trust, which focusses on criminal exploitation, has been delivered in community settings and will be expanded to include schools and colleges.			
NDP1902.C	Deliver with Foundation 4 Peace the 'Families for Peace' programme across the borough	31 March 2020	

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<p>The commissioned work from the Council has been completed and Foundations 4 Peace are including their work across the borough. At least 60 people were trained in conflict resolution and community dialogue facilitation.</p>			
NDP19003 Roll out work of integrated place based teams to reduce crisis demand and deliver value for money and wider benefits		31 March 2020	
Ref.	Name	Due	Status
NDP1903.A	Complete annual citizen-led leadership challenges in partnership with GMCA	31 December 2019	
<p>The Edge Hill University report has now been completed, identifying the timeline and key outcomes achieved through the citizen involvement work. The Strategic Place Board reconfiguration now includes citizens at all levels of influence. Work continues with colleagues across the system including the Voluntary and Community Sector, adult, children's services, housing and public health.</p>			
NDP1903.B	Following pilot stages, have in place active Place Teams based in each of the 5 townships	29 February 2020	
<p>5 Operational Place Teams are now in place across 3 of the Townships, although cases are now being supported across all 5.</p>			
NDP1904 Agree plan for embedding Public Service Reform across the borough		31 October 2019	
Ref.	Name	Due	Status
NDP1904.A	Partnership put in place to support reform activity across Council, partners and Health and Social Care following reform benchmark exercise	30 September 2019	
<p>The strategic assessment format is drafted. It is now ready for the assessment to take place based on evidence from the different parts of the system, reporting through the PSR steering group to the Place and Reform Board</p>			
NDP1904.B	Begin implementation of new service models	31 October 2019	

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<p>Service models have been developed in response to the need / demand identified in each of the neighbourhoods. The team's priorities and make up reflect this. The monitoring and recording methods are the same and have been amalgamated into one system (with 900+ cases currently active).</p>			
NDP1905 Transform and improve customer, digital and information governance provision		31 March 2020	
Ref.	Name	Due	Status
NDP1905.A	Deliver Phase 1 (analysis) and commence Phase 2 (delivery) of Customer Transformation Programme	31 October 2019	
<p>Most of the analysis for the Customer Transformation Programme has been completed. Procurement is underway in relation to a new platform for the Council's website. A project plan is being developed in relation to Phase 2.</p>			
NDP1905.B	Agree final partnership delivery plan relating to Digital Strategy	31 December 2019	
<p>A draft digital strategy has been prepared and a plan for consultation is being drawn up. The Council will also be contributing to a refresh of the Greater Manchester Digital Strategy</p>			
NDP1905.C	Undertake review of Contact Centre provision options and propose future operating model	31 March 2020	
<p>Work is progressing in scoping out options for the future operating model of the Customer Contact Centre. An action plan around the process will be drawn up.</p>			
NDP1906 Promote the borough as a desirable place to live, work and do business.		31 July 2019	
Ref.	Name	Due	Status
NDP1906.A	Work with internal stakeholders to determine communication priorities for 2019/20	31 July 2019	

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<p>Service priorities have been agreed with departments and work has been progressed.</p> <p>Some campaigns are still to be agreed, including one that will be focussed on inward investment.</p> <p>The communications team is providing regular updates of performance to members of wider leadership and relevant members.</p>			
NDP1907 Determine vision and priorities to offer strategic direction for the and the Borough and the Council		31 December 2019	
Ref.	Name	Due	Status
NDP1907.A	Develop a new Corporate Plan for 2019/ 2020 onwards	30 September 2019	
<p>The draft Corporate Plan has been subject to consultation including Leadership Team, Informal Cabinet, Corporate Overview and Scrutiny and the Citizens Panel. The final draft has now been signed off by Leadership Team and is with the designed. It will be presented to Cabinet on 29th October for approval. It will go to Full Council on 11th December for endorsement.</p>			
NDP1907.B	Develop a joint Equality and Diversity Strategy for the Borough for Council and CCG	31 December 2019	
<p>The E&D strategy is currently being redrafted for submission for further comment to the equalities steering group in late October. It is intended to meet with members for their comment in November. It is hoped that it will go to wider leadership team in late November/December and through the CCG governance structure for approval in the early months of the New Year with a view to its implementation in April 2020.</p>			
NDP1908 Modify the homelessness prevention strategy in line with legislative changes, GM and national priorities		31 March 2020	
Ref.	Name	Due	Status
NDP1908.A	Audit existing strategy	30 June 2019	

Action Plan	Due Date	Status
<p>Feedback from phase 1 of the independent review of homelessness and the Homelessness Network event in August both reflect the new direction that the services and strategy will reflect. Services need to become more holistic and embedded within broader services and should place people at risk of homelessness at the centre. Phase 2 of the programme if agreed will establish the opportunity to design and pilot new ways of working and new approaches to engaging people. In the meantime the Joint Homelessness Board and Rochdale Homelessness Network will continue to prioritise the growing challenges to prevent rough sleeping and to support the development of a new strategy focused on preventative opportunities. The Joint Homelessness Board meeting in October will review existing priorities.</p>		
<p>NDP1908.B Identify strategic priorities including issues relating to housing access and supply; out of borough placements; early intervention and prevention</p>	<p>31 August 2019</p>	<p></p>
<p>Feedback from phase 1 of the independent review of homelessness and the Homelessness Network event in August both reflect the new direction that the services and strategy will reflect. Services need to become more holistic and embedded within broader services and should place people at risk of homelessness at the centre. Phase 2 of the programme if agreed will establish the opportunity to design and pilot new ways of working and new approaches to engaging people.</p>		
<p>NDP1908.C Establish a regional Strategy sub group</p>	<p>30 September 2019</p>	<p></p>
<p>Homelessness services has raised the issue of OOB placements at GM Housing Needs Group and although there is no agreement or undertaking from MMC or others to cease or reduce the number of households placed within the borough, we will meet with colleagues in from Oldham, MCC and Salford to discuss issues and addressing impact.</p>		
<p>NDP1908.D Develop a revised Homelessness strategy</p>	<p>31 March 2020</p>	<p></p>
<p>Phase 1 of the independent review has been completed and as part of phase 2 (subject to approval) we will look at the potential new models of providing preventative support. The new strategy will also use any learning from the role out of ABEN phase 2, the Rough Sleeper Initiative and the Housing First Pilot that will support the council to achieve the commitment to end rough sleeping by 2022.</p>		
<p>NDP1909 Modify the Council's Housing Allocations Policy and Scheme meets statutory requirements and makes the maximises the use of housing stock in the borough</p>	<p>31 March 2020</p>	<p></p>
<p>Ref. Name</p>	<p>Due</p>	<p>Status</p>
<p>NDP1909.A Review of current policy and scheme to ensure it is fit for purpose</p>	<p>30 June 2019</p>	<p></p>

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Review underway and on-going. Understanding IT capability and required 50% changes to implement necessary amendments			
NDP1909.B	Commission and undertake Phase 1 of business transformation study / service development	31 August 2019	
Commission process complete and Phase 1 commenced.			
NDP1909.C	Develop and implement quick wins and explore opportunities identified by Phase 1.	31 December 2019	
Phase 1 complete.			
NDP1909.D	Phase 2 - develop consultation and implementation plans for longer term changes identified through Phase 1	31 January 2020	
Transformation Bid to fund Phase 2 complete and all other relevant documentation complete. Waiting for sign off, before planning and development can start.			
NDP1909.E	Review housing outcomes	31 March 2020	
On-going; 50% complete			
NDP1910 Commence a CPO Programme for 36 sites across the borough		31 March 2020	
Ref.	Name	Due	Status
NDP1910.A	Commence the statutory CPO process on the priority list of problem sites and buildings	31 March 2020	
Work underway on confirmed CPO land. Two CPOs ready to be made and two more nearing point of making. Rest of sites under active monitoring and negotiation. Further large sites being considered as long term CPO targets.			

Action Plan		Due Date	Status
NDP1911 Sustain as a minimum our recycling rate (in year 2019/20) whilst reviewing current waste management strategy to improve rates in conjunction with the governments resources & waste strategy.		31 July 2019	
Ref.	Name	Due	Status
NDP1911.A	Present recommendations for refresh of Rochdale's Waste Strategy to encompass where appropriate recommendations from DEFRA Waste & Resources with a view to implementation of recommendations in 20/21	30 June 2019	
HWRC trade restrictions go live Feb 2020. EAU Manager to begin development of work to support this			
NDP1911.B	Implement a programme of targeted activities to take place in 2019/20 to promote recycling, re-use and reductions in household waste	31 July 2019	
Recycling officers continuing to engage with local groups. EAU Manager has engaged with local radio and placed adverts with RAFC match programme - 100% complete and on-going.			
NDP1912 Improve the cleanliness of our streets and open spaces and public realm		31 January 2020	
Ref.	Name	Due	Status
NDP1912.A	Develop a process to address Fly-tipping and side-waste at bin collection points and alleyways	30 June 2019	
Procedure in development.			
NDP1912.B	Implement Highways Advertising Board permit scheme to regulate obstructions in high-footfall areas	31 January 2020	
Investigate other GM Authorities have in place to consider options			
NDP1913 Highways Input to Support Economic/Housing growth		31 March 2020	

Action Plan		Due Date	Status
Ref.	Name	Due	Status
NDP1913.A	Commence construction South Heywood J19 Link Road	30 June 2019	
Initial stage of procurement process completed and list of contractors to invite to tender has been finalised. Awaiting final planning approval prior to issuing tender documents. Anticipated start date Spring 2020			
NDP1913.B	Support GMSF/Northern Gateway, RR Phase 2 and Station Gateway	31 March 2020	
Highway Development Control have continued to provide advice and consultation responses to all planning applications; a number of applications will support economic and housing growth targets			
NDP1913.C	Town Centre master planning including a new Rochdale Town Centre traffic model	31 March 2020	
Work has continued through the quarter with stakeholder workshops on the Town Centre Movement Framework which will lead to traffic modelling			
NDP1914 Capitalise on the delivery of the Highways Capital Programme & Additional Investment – leading to improved road condition		31 March 2020	
Ref.	Name	Due	Status
NDP1914.A	Deliver LTP capital programme	31 March 2020	
The two year LTP programme will be completed on the 5th October. Currently ahead of programme and within budget.			
NDP1914.B	Deliver Year 2 of 3 of additional leader investment funding – value £4m	31 March 2020	
These works are currently ongoing and progressing ahead of the agreed programme			
NDP1914.C	Undertake targeted structural patching of areas of carriageway where there concentrated amount of potholes - £1.08m	31 March 2020	
Procedure agreed internally and members to be invited to get involved with a co-ordinated highways day of action.			

Action Plan		Due Date	Status
NDP1914.D	Deliver Flood Resilience programme of High Risk flood sites - £500k	31 March 2020	
Works currently ongoing and progressing to agreed programme.			
NDP1915	Capitalise on Rochdale's registered housing providers investment monies available through the GM Mayoral Fund	31 March 2020	
Ref.	Name	Due	Status
NDP1915.A	Work with registered housing providers to agree the build programme for delivery of both affordable and supported housing.	31 March 2020	
Negotiations with RPs ongoing on Rochdale site opportunities. One long term problem site close to agreement with RP with GM and HE funding			
NDP1915.B	Bring forward inner town Brownfield sites to provide community led housing for the most challenged communities and promote town centre development	31 March 2020	
CLH scheme facilitation ongoing			
NDP1915.C	Engage with developers receiving HCA grant monies to ensure they are aware of opportunities in Rochdale	30 September 2019	
Negotiations with developers ongoing on Rochdale site opportunities including three CPO sites			
NDP1916	Support the development and implementation of the GM Clean Air Plan to tackle nitrogen dioxide exceedances	31 March 2020	
Ref.	Name	Due	Status
NDP1916.A	Develop and deliver the clustered stakeholder engagement events with Rochdale, Oldham and Tameside taxi trade	31 July 2019	
Completed. Cluster meeting took place on 13.2.19 in Oldham involving reps from Rochdale Oldham and Tameside taxi trade. Further follow up Rochdale trade briefing took place on 24.7.19.			

Action Plan		Due Date	Status
NDP1916.B	Support TfGM with the development and delivery of other stakeholder engagement events	31 July 2019	
The public conversation was completed and closed during Q1 and meetings with TfGM have been taking place regarding next steps.			
NDP1916.C	Support TfGM with the development and delivery of the statutory consultation around the GM Clean Air Plan	31 October 2019	
This is expected to take place in January (Q4), not yet scheduled			
NDP1916.D	Support TfGM in the production and submission of the Full Business Case for the GM Clean Air Plan	31 December 2019	
This is scheduled to take place during Q3/Q4, not yet scheduled			
NDP1916.E	Support TfGM with the location, commissioning and maintenance of a real-time monitoring station within the Borough	31 March 2020	
Ongoing - site agreed and working now with highways and street lighting to commission an electrical supply.			
NDP1917 Accelerated Housing Programme		31 March 2020	
Ref.	Name	Due	Status
NDP1917.A	Commission consultant study to inform approach to delivering higher value housing	30 September 2019	
Accelerated Housing study commissioned and underway with consultants Barton Willmore			
NDP1917.B	Promote at an agreed annual programme of sites for the development of higher value housing in order to widen housing choice and retain economically active households.	30 November 2019	
Programme under development			