

Action Plan		Due Date	Status
NDP1901 Work in partnership to implement new Community Safety Plan to reduce crime and disorder		31 January 2020	
Ref.	Name	Due	Status
NDP1901.A	Develop and sign off new Domestic Abuse Strategy for borough	30 November 2019	
The Draft Domestic Abuse Strategy is still in place and being accessed by partners and is being overseen by a multi-agency Domestic Abuse Steering Group. A strategic needs assessment is being undertaken by partners to better inform our final strategy.			
NDP1901.B	Complete new Anti-Social Behaviour Strategy for the borough	31 January 2020	
A new Reducing Crime and Anti-Social Behaviour partnership group has been established to drive forward the development of the strategy and action plan. On progress to be completed by end of Q4.			
NDP1902 Implement plans to prevent community tensions and support a more cohesive and integrated community		31 March 2020	
Ref.	Name	Due	Status
NDP1902.A	Through project with Government develop an insight into community settlement patterns in the borough and the impact on services	31 December 2019	
Analysis on local datasets has commenced by council analyst which will demonstrate how the tool can be practically used to develop and inform policy. Final report on demographic patterns and migration patterns due before end of financial year.			
NDP1902.B	Support Rochdale Connections Trust and M6 Theatre to deliver 'Building Stronger Britain Together' projects	29 February 2020	
BSBT projects complete and showcased to Home Office and local partners.			
NDP1902.C	Deliver with Foundation 4 Peace the 'Families for Peace' programme across the borough	31 March 2020	
The commissioned work from the Council has been completed and Foundations 4 Peace are including their work across the borough. At least 60 people were trained in conflict resolution and community dialogue facilitation.			

Action Plan		Due Date	Status
NDP19003 Roll out work of integrated place based teams to reduce crisis demand and deliver value for money and wider benefits		29 February 2020	
Ref.	Name	Due	Status
NDP1903.A	Complete annual citizen-led leadership challenges in partnership with GMCA	31 December 2019	
<p>Edge Hill University Colleagues have completed a full summary report reviewing ten years of citizen action and research to date in Rochdale Borough. The challenges have been completed for 2019-20 and the group is working towards challenges for 20-21, including participation in the Ageing in Place programme in the borough.</p>			
NDP1903.B	Following pilot stages, have in place active Place Teams based in each of the 5 townships	29 February 2020	
<p>Operational teams are working well and plans are in place to work in the Pennines area. 749 people are being supported with 68% demand reduction in all cases and 66% sustained positive outcomes.</p>			
NDP1904 Agree plan for embedding Public Service Reform across the borough		31 October 2019	
Ref.	Name	Due	Status
NDP1904.A	Partnership put in place to support reform activity across Council, partners and Health and Social Care following reform benchmark exercise	30 September 2019	
<p>The Strategic Assessment has been reviewed and will be included in considerations for the future of partnership activity as part of the Public Service Reform Steering Group / links to the Strategic Place Board.</p>			
NDP1904.B	Begin implementation of new service models	31 October 2019	
<p>The Heywood Place Team is now fully operational with drop ins and multi-agency partners in place. Additional peripatetic teams are in place in Middleton and Pennines with plans to develop a Cooperative Place Partnership in a test area in Pennines.</p>			

Action Plan		Due Date	Status
NDP1905 Transform and improve customer, digital and information governance provision		31 March 2020	
Ref.	Name	Due	Status
NDP1905.A	Deliver Phase 1 (analysis) and commence Phase 2 (delivery) of Customer Transformation Programme	31 October 2019	
Phase 1 of the Customer Transformation Programme is complete and will be used to inform the delivery phase. Planning is underway in relation to developing the Council's online portal (My Account) as well the Customer Relationship Management System (CRM)			
NDP1905.B	Agree final partnership delivery plan relating to Digital Strategy	31 December 2019	
In Q3 the draft digital strategy has been shared with colleagues and partners and internal consultation will take place from January 2020 in terms of finalizing the strategy and supporting delivery plan			
NDP1905.C	Undertake review of Contact Centre provision options and propose future operating model	31 March 2020	
Research on technical requirements has been undertaken and an initial paper in relation to the future role of the Customer Contact Centre has been prepared. Meetings have taken place regarding possible additional services that could be included in the future operating model.			
NDP1906 Promote the borough as a desirable place to live, work and do business.		31 July 2019	
Ref.	Name	Due	Status
NDP1906.A	Work with internal stakeholders to determine communication priorities for 2019/20	31 July 2019	

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<p>Service priorities have been agreed with departments and work has been progressed.</p> <p>Some campaigns are still to be agreed, including one that will be focussed on inward investment.</p> <p>The communications team is providing regular updates of performance to members of wider leadership and relevant members.</p>			
NDP1907 Determine vision and priorities to offer strategic direction for the and the Borough and the Council		31 December 2019	
Ref.	Name	Due	Status
NDP1907.A	Develop a new Corporate Plan for 2019/ 2020 onwards	30 September 2019	
<p>The Corporate Plan 2019 - 2022 has been developed and has been considered through the Council's governance process, receiving approval at Full Council on 18th December 2019.</p>			
NDP1907.B	Develop a joint Equality and Diversity Strategy for the Borough for Council and CCG	31 December 2019	
<p>The draft strategy has now been developed through extensive consultation and will be taken through the Council and CCG governance processes in the New Year.</p>			
NDP1908 Modify the homelessness prevention strategy in line with legislative changes, GM and national priorities		31 March 2020	
Ref.	Name	Due	Status
NDP1908.A	Audit existing strategy	30 June 2019	

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<p>Phase 2 of the review has identified 5 key themes that we are working through across partners and with the support of Future Gov. Phase 1 has identified blockages/system failures and the processes needed to create person centred holistic approaches. In Phase 2 we will be proto typing new ways of working and increasing the evidence base to support the implementation of change.</p>			
NDP1908.B	Identify strategic priorities inc. issues relating to housing access and supply; out of borough placements; early intervention and prevention	31 August 2019	
<p>There is collective agreement that the current model and in some ways reflected in the current and now out of date strategy does not deliver the level of good outcomes for people that need housing or are at risk of homelessness. The proto typing will reflect new ways of working and is linking in directly with other corporate aims around workforce transformation and the review of supported accommodation. It also highlights the increasing lack of accessible and affordable housing for those most at risk of homelessness which will feed in directly to the updated Housing Strategy for the borough.</p>			
NDP1908.C	Establish a regional Strategy sub group	30 September 2019	
<p>An updated paper on OOB will be presented to Reform Board and we have met with colleagues in MCC to discuss current situation. MCC are seeking to re-commission their current provision although without committed and collaborative action from across the GM partnership to increase housing supply, there will be no short term resolution. MCC has confirmed that all households placed within the borough will receive support from their accommodation team and that MCC will retain the rehousing duty.</p>			
NDP1908.D	Develop a revised Homelessness strategy	31 March 2020	
<p>We have requested agreement from CLG to 'delay' review of current strategy until the comprehensive service review has completed. We may be required to issue a 'position statement' to this effect.</p>			
NDP1909 Modify the Council's Housing Allocations Policy and Scheme meets statutory requirements and makes the maximises the use of housing stock in the borough		31 March 2020	
Ref.	Name	Due	Status
NDP1909.A	Review of current policy and scheme to ensure it is fit for purpose	30 June 2019	
<p>Review continuing and further work required to look at continuing provision and meeting statutory duty throughout service transformation.</p>			
NDP1909.B	Commission and undertake Phase 1 of business transformation study / service development	31 August 2019	

Action Plan		Due Date	Status
Complete			
NDP1909.C	Develop and implement quick wins and explore opportunities identified by Phase 1.	31 December 2019	
Phase 1 complete.			
NDP1909.D	Phase 2 - develop consultation and implementation plans for longer term changes identified through Phase 1	31 January 2020	
Transformation Bid to fund Phase 2 complete and all other relevant documentation complete. Waiting for sign off, before planning and development can start.			
NDP1909.E	Review housing outcomes	31 March 2020	
On-going; 50% complete			
NDP1910 Commence a CPO Programme for 36 sites across the borough		31 March 2020	
Ref.	Name	Due	Status
NDP1910.A	Commence the statutory CPO process on the priority list of problem sites and buildings	31 March 2020	
Negotiations and site-specific discussions ongoing on four CPO sites. One CPO site close to contract exchange to willing developer. One freehold interest in CPO site acquired by Council at auction.			
NDP1911 Sustain as a minimum our recycling rate (in year 2019/20) whilst reviewing current waste management strategy to improve rates in conjunction with the governments resources & waste strategy.		31 July 2019	
Ref.	Name	Due	Status

Action Plan		Due Date	Status
NDP1911.A	Present recommendations for refresh of Rochdale's Waste Strategy to encompass where appropriate recommendations from DEFRA Waste & Resources with a view to implementation of recommendations in 20/21	30 June 2019	
Development work continues, in house case management system has been expanded to include additional 'modules' 75%			
NDP1911.B	Implement a programme of targeted activities to take place in 2019/20 to promote recycling, re-use and reductions in household waste	31 July 2019	
Recycling officers carried out a number of workshops at primary schools, also undertook engagement sessions at local shopping centres. Schools competition for artwork for recycling vans completed and winning entries selected by the collection crews			
NDP1912 Improve the cleanliness of our streets and open spaces and public realm		31 January 2020	
Ref.	Name	Due	Status
NDP1912.A	Develop a process to address Fly-tipping and side-waste at bin collection points and alleyways	30 June 2019	
Back office changes to how cases are logged in development which will provide additional operational time to clear fly tipping. First cases submitted to legal under s108 of Environment Act			
NDP1912.B	Implement Highways Advertising Board permit scheme to regulate obstructions in high-footfall areas	31 January 2020	
Draft procedure has been shared with colleagues in Public Protection, Highways and Portfolio holder for comment and is to proceed to further development			
NDP1913 Highways Input to Support Economic/Housing growth		31 March 2020	
Ref.	Name	Due	Status
NDP1913.A	Commence construction South Heywood J19 Link Road	30 June 2019	

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<p>Dispute resolution process regarding the s106 agreement with one of the land owners is now complete and found in favour of the developer. ITT process and advanced statutory undertaker service diversions to commence imminently. Anticipated start date for the main contract is now summer 2020</p>			
NDP1913.B	Support GMSF/Northern Gateway, RR Phase 2 and Station Gateway	31 March 2020	
<p>Highway Development Control have continued to provide advice and consultation responses to all planning applications, including details on the Locality Assessments for GMSF proposals and pre-application advice</p>			
NDP1913.C	Town Centre master planning including a new Rochdale Town Centre traffic model	31 March 2020	
<p>Work has continued through the quarter with detailed workshops on the different Township masterplan proposals</p>			
NDP1914 Capitalise on the delivery of the Highways Capital Programme & Additional Investment – leading to improved road condition		31 March 2020	
Ref.	Name	Due	Status
NDP1914.A	Deliver LTP capital programme	31 March 2020	
<p>The two year LTP programme will be completed on the 5th October. Currently ahead of programme and within budget.</p>			
NDP1914.B	Deliver Year 2 of 3 of additional leader investment funding – value £4m	31 March 2020	
<p>These works are currently ongoing and progressing ahead of the agreed programme</p>			
NDP1914.C	Undertake targeted structural patching of areas of carriageway where there concentrated amount of potholes - £1.08m	31 March 2020	
<p>All defect areas identified in conjunction with members and order placed with our Contractor to repair. Any remaining amount is being held for use over the remainder of the winter period.</p>			
NDP1914.D	Deliver Flood Resilience programme of High Risk flood sites - £500k	31 March 2020	

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Works currently ongoing and progressing to agreed programme. 40% complete. Noted reduction in surface water flooding complaints despite heavy rainfall during this quarter			
NDP1915 Capitalise on Rochdale's registered housing providers investment monies available through the GM Mayoral Fund		31 March 2020	
Ref.	Name	Due	Status
NDP1915.A	Work with registered housing providers to agree the build programme for delivery of both affordable and supported housing.	31 March 2020	
GM Housing Fund investing £4m in Riverside Phase Two development. Other discussions ongoing.			
NDP1915.B	Bring forward inner town Brownfield sites to provide community led housing for the most challenged communities and promote town centre development	31 March 2020	
CLH scheme facilitation progressing well with community group receiving support from GM and third sector.			
NDP1915.C	Engage with developers receiving HCA grant monies to ensure they are aware of opportunities in Rochdale	30 September 2019	
Homes England funded pipeline is healthy with two large schemes going through planning process.			
NDP1916 Support the development and implementation of the GM Clean Air Plan to tackle nitrogen dioxide exceedances		31 March 2020	
Ref.	Name	Due	Status
NDP1916.A	Develop and deliver the clustered stakeholder engagement events with Rochdale, Oldham and Tameside taxi trade	31 July 2019	
Completed. Cluster meeting took place on 13.2.19 in Oldham involving reps from Rochdale Oldham and Tameside taxi trade. Further follow up Rochdale trade briefing took place on 24.7.19.			
NDP1916.B	Support TfGM with the development and delivery of other stakeholder engagement events	31 July 2019	

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2 Rochdale reps are on the GM working group which has been set up and meeting regularly to develop the stakeholder engagement strategy and actions.			
NDP1916.C	Support TfGM with the development and delivery of the statutory consultation around the GM Clean Air Plan	31 October 2019	
Statutory consultation is delayed due to lack of clarity from Government on funding and the criteria for assessment of GM CAP. Consultation now scheduled to start early July 2020 and run for 12 weeks.			
NDP1916.D	Support TfGM in the production and submission of the Full Business Case for the GM Clean Air Plan	31 December 2019	
Scheduled to be finalised after statutory consultation has been completed			
NDP1916.E	Support TfGM with the location, commissioning and maintenance of a real-time monitoring station within the Borough	31 March 2020	
Draft service level agreement has been finalised and is with all parties for signing/approval.			
NDP1917 Accelerated Housing Programme		30 November 2020	
Ref.	Name	Due	Status
NDP1917.A	Commission consultant study to inform approach to delivering higher value housing	30 September 2019	
First draft of Accelerated Housing study with officers for comment. Workshops to be held in Jan 2020.			
NDP1917.B	Promote at an agreed annual programme of sites for the development of higher value housing in order to widen housing choice and retain economically active households.	30 November 2019	
Discussions with developers on high value Council sites ongoing			