

Action Plan		Due Date	Status
NDP1901 Work in partnership to implement new Community Safety Plan to reduce crime and disorder		31 January 2020	
Ref.	Name	Due	Status
NDP1901.A	Develop and sign off new Domestic Abuse Strategy for borough	30 November 2019	
<p>The Draft Domestic Abuse Strategy is still in place and being accessed by partners and is being overseen by a multi-agency Domestic Abuse Steering Group. A strategic needs assessment is being undertaken by partners to better inform our final strategy. The needs assessment was due to be completed by June 2020 however, given the impact of Covid-19, the deadline for the needs assessment has been extended by six months as agreed by Informal Cabinet.</p>			
NDP1901.B	Complete new Anti-Social Behaviour Strategy for the borough	31 January 2020	
<p>A new Reducing Crime and Anti-Social Behavior partnership group has been established to drive forward the development of the strategy and action plan. Draft action plan has been produced but not finalised due to partnership meetings being temporarily suspended during lockdown. It is anticipated that the new strategy for the borough will be completed by end of next quarter.</p>			
NDP1902 Implement plans to prevent community tensions and support a more cohesive and integrated community		31 March 2020	
Ref.	Name	Due	Status
NDP1902.A	Through project with Government develop an insight into community settlement patterns in the borough and the impact on services	31 December 2019	
<p>Analysis on local datasets has commenced by council analyst which will demonstrate how the tool can be practically used to develop and inform policy. Final report on demographic patterns and migration patterns due before end of financial year.</p>			
NDP1902.B	Support Rochdale Connections Trust and M6 Theatre to deliver 'Building Stronger Britain Together' projects	29 February 2020	
<p>BSBT projects complete and showcased to Home Office and local partners.</p>			
NDP1902.C	Deliver with Foundation 4 Peace the 'Families for Peace' programme across the borough	31 March 2020	
<p>The commissioned work from the Council has been completed and Foundations 4 Peace are including their work across the borough. At least 60 people were trained in conflict resolution and community dialogue facilitation.</p>			

Action Plan		Due Date	Status
NDP19003 Roll out work of integrated place based teams to reduce crisis demand and deliver value for money and wider benefits		29 February 2020	
Ref.	Name	Due	Status
NDP1903.A	Complete annual citizen-led leadership challenges in partnership with GMCA	31 December 2019	
Edge Hill University Colleagues have completed a full summary report reviewing ten years of citizen action and research to date in Rochdale Borough. The challenges have been completed for 2019-20 and the group is working towards challenges for 20-21, including participation in the Ageing in Place programme in the borough.			
NDP1903.B	Following pilot stages, have in place active Place Teams based in each of the 5 townships	29 February 2020	
Operational teams are in place across the borough, however, due to Covid19, the case work is being prioritised according to additional risk. This case work is being managed centrally. Place teams are operational but are meeting virtually and multi-disciplinary teams are in place around individual cases.			
NDP1904 Agree plan for embedding Public Service Reform across the borough		31 October 2019	
Ref.	Name	Due	Status
NDP1904.A	Partnership put in place to support reform activity across Council, partners and Health and Social Care following reform benchmark exercise	30 September 2019	
The new partnership is in place and working well. Activity has been paused due to Covid-19.			
NDP1904.B	Begin implementation of new service models	31 October 2019	
The Heywood Place Team is now fully operational with drop ins and multi-agency partners in place. Additional peripatetic teams are in place in Middleton and Pennines with plans to develop a Cooperative Place Partnership in a test area in Pennines.			

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NDP1905 Transform and improve customer, digital and information governance provision		31 March 2020	
Ref.	Name	Due	Status
NDP1905.A	Deliver Phase 1 (analysis) and commence Phase 2 (delivery) of Customer Transformation Programme	31 October 2019	
<p>Phase 2 of the programme is now underway. In the next month implementation of the new Contact Management System (CMS) and Self-Scanning system will commence. The Asset Management Project is now being funded via the CTP, and will also start implementation in the coming weeks.</p>			
NDP1905.B	Agree final partnership delivery plan relating to Digital Strategy	31 December 2019	
<p>A consultation workshop was held with partners and colleagues in January to discuss a draft strategy and identify actions as part of a delivery plan. Wider consultation with businesses and the voluntary and community sector has not been possible due to covid-19.</p>			
NDP1905.C	Undertake review of Contact Centre provision options and propose future operating model	31 March 2020	
<p>Research on technical requirements has been undertaken and an initial paper in relation to the future role of the Customer Contact Centre has been prepared. Meetings have taken place regarding possible additional services that could be included in the future operating model.</p>			
NDP1906 Promote the borough as a desirable place to live, work and do business.		31 July 2019	
Ref.	Name	Due	Status
NDP1906.A	Work with internal stakeholders to determine communication priorities for 2019/20	31 July 2019	

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<p>Service priorities have been agreed with departments and work has been progressed.</p> <p>Some campaigns are still to be agreed, including one that will be focussed on inward investment.</p> <p>The communications team is providing regular updates of performance to members of wider leadership and relevant members.</p>			
NDP1907 Determine vision and priorities to offer strategic direction for the and the Borough and the Council		31 December 2019	
Ref.	Name	Due	Status
NDP1907.A	Develop a new Corporate Plan for 2019/ 2020 onwards	30 September 2019	
<p>The Corporate Plan 2019 - 2022 has been developed and has been considered through the Council's governance process, receiving approval at Full Council on 18th December 2019.</p>			
NDP1907.B	Develop a joint Equality and Diversity Strategy for the Borough for Council and CCG	31 December 2019	
<p>The draft strategy has now been developed through extensive consultation and will be taken through the Council and CCG governance processes in the New Year.</p>			
NDP1908 Modify the homelessness prevention strategy in line with legislative changes, GM and national priorities		31 March 2020	
Ref.	Name	Due	Status
NDP1908.A	Audit existing strategy	30 June 2019	

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<p>The Phase 2 prototyping went well and have clearly identified procedural changes that will have a positive benefit for both the client and the organisations engaged in providing services to the homeless. Discussions and negotiations are underway with partner organisations to develop system changes derived from the prototyping exercises, along with a programme to introduce the changes.</p>		
<p>NDP1908.B Identify strategic priorities inc. issues relating to housing access and supply; out of borough placements; early intervention and prevention</p>	<p>31 August 2019</p>	<p></p>
<p>Work has commenced to update and better integrate strategies and policies across Homelessness, Housing Access, Housing Strategy, affordable housing and other related corporate strategies and policies. Much work is underway with partner departments within the Council, external agencies and third sector organisations involved in dealing with, caring for and rehousing homeless clients.</p>		
<p>NDP1908.C Establish a regional Strategy sub group</p>	<p>30 September 2019</p>	<p></p>
<p>OOB placements continue to cause concern, especially as complex cases do not receive support from the borough making the placement, increasing the pressure on our services and other local support groups. The GM-driven agenda continues to evolve but the main stumbling block is still the availability of both temporary and move-on accommodation which is equally a local and GM-wide issue as demand continues to increase.</p>		
<p>NDP1908.D Develop a revised Homelessness strategy</p>	<p>31 March 2020</p>	<p></p>
<p>The revised strategy is being developed and will take into account the research and prototyping work undertaken with FutureGov, partner agencies, voluntary and third sector groups and, most importantly, our clients.</p>		
<p>NDP1909 Modify the Council's Housing Allocations Policy and Scheme meets statutory requirements and makes the maximises the use of housing stock in the borough</p>	<p>31 March 2020</p>	<p></p>
<p>Ref. Name</p>	<p>Due</p>	<p>Status</p>
<p>NDP1909.A Review of current policy and scheme to ensure it is fit for purpose</p>	<p>30 June 2019</p>	<p></p>
<p>We have entered another stage in the review process, utilising the research and prototyping work to develop a revised policy and implementation plan for a revised allocations scheme.</p>		
<p>NDP1909.B Commission and undertake Phase 1 of business transformation study / service development</p>	<p>31 August 2019</p>	<p></p>

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Complete			
NDP1909.C	Develop and implement quick wins and explore opportunities identified by Phase 1.	31 December 2019	
Phase 1 complete.			
NDP1909.D	Phase 2 - develop consultation and implementation plans for longer term changes identified through Phase 1	31 January 2020	
Phase 2 now complete and final report is in preparation. Phase 2 is 90% complete			
NDP1909.E	Review housing outcomes	31 March 2020	
On-going.			
NDP1910 Commence a CPO Programme for 36 sites across the borough		31 March 2020	
Ref.	Name	Due	Status
NDP1910.A	Commence the statutory CPO process on the priority list of problem sites and buildings	31 March 2020	
Negotiations and site-specific discussions ongoing with the owners of 5 of the CPO target sites. 2 CPOs have been submitted to the SoS and a further 6 are in preparation and will be submitted in Q1 in 2020/21. The remaining cases are at various stages of decision-making within the CPO process.			
NDP1911 Sustain as a minimum our recycling rate (in year 2019/20) whilst reviewing current waste management strategy to improve rates in conjunction with the governments resources & waste strategy.		31 July 2019	
Ref.	Name	Due	Status

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NDP1911.A	Present recommendations for refresh of Rochdale's Waste Strategy to encompass where appropriate recommendations from DEFRA Waste & Resources with a view to implementation of recommendations in 20/21	30 June 2019	
<p>The Environment Bill 2020 was published this quarter but the pandemic is likely to impact progress of the legislation. HWRCs access restriction went live in February, sites then closed on 23 March due to pandemic.</p>			
NDP1911.B	Implement a programme of targeted activities to take place in 2019/20 to promote recycling, re-use and reductions in household waste	31 July 2019	
<p>Recycling officers continued working with community groups and schools until school closures were announced. Issues with paper and cardboard contamination, this is a problem nationally as markets are more selective on what material they will accept.</p>			
NDP1912 Improve the cleanliness of our streets and open spaces and public realm		31 January 2020	
Ref.	Name	Due	Status
NDP1912.A	Develop a process to address Fly-tipping and side-waste at bin collection points and alleyways	30 June 2019	
<p>Back office changes to how cases are logged in development which will provide additional operational time to clear fly tipping. First cases submitted to legal under s108 of Environment Act</p>			
NDP1912.B	Implement Highways Advertising Board permit scheme to regulate obstructions in high-footfall areas	31 January 2020	
<p>Report taken to informal Cabinet in February. Consultation and further report to be taken later in the year.</p>			
NDP1913 Highways Input to Support Economic/Housing growth		31 March 2020	
Ref.	Name	Due	Status
NDP1913.A	Commence construction South Heywood J19 Link Road	30 June 2019	

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<p>Tender process ongoing through Q4. Submissions to be returned from bidders on 4 April 2020. FBC document being prepared for submission to TfGM in April 2020. Planning Approval granted. Construction expected to commence in summer/Autumn 2020.</p>			
NDP1913.B	Support GMSF/Northern Gateway, RR Phase 2 and Station Gateway	31 March 2020	
<p>Highway Development Control have continued to provide advice and consultation responses to all planning applications, including details on the Locality Assessments for GMSF proposals and pre-application advice</p>			
NDP1913.C	Town Centre master planning including a new Rochdale Town Centre traffic model	31 March 2020	
<p>The Town Centre Masterplans are now in draft form and Highways continue to provide advice and arrange workshops with elected Members on how to deliver the plans 100% complete</p>			
NDP1914 Capitalise on the delivery of the Highways Capital Programme & Additional Investment – leading to improved road condition		31 March 2020	
Ref.	Name	Due	Status
NDP1914.A	Deliver LTP capital programme	31 March 2020	
<p>All works associated with Year 2 (2019/2020) of the LTP programme have been completed.</p>			
NDP1914.B	Deliver Year 2 of 3 of additional leader investment funding – value £4m	31 March 2020	
<p>Highways brought an additional £2m in funding forward which was delivered in Y2. All works associated with year 2 of the programme have been completed.</p>			
NDP1914.C	Undertake targeted structural patching of areas of carriageway where there concentrated amount of potholes - £1.08m	31 March 2020	
<p>All works associated with this programme have been ordered and completed on site.</p>			
NDP1914.D	Deliver Flood Resilience programme of High Risk flood sites - £500k	31 March 2020	

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Work associated with the flooding programme have progressed well however a small amount of budget will be carried into 2020/21.			
NDP1915 Capitalise on Rochdale's registered housing providers investment monies available through the GM Mayoral Fund		31 March 2020	
Ref.	Name	Due	Status
NDP1915.A	Work with registered housing providers to agree the build programme for delivery of both affordable and supported housing.	31 March 2020	
Discussions and negotiations are ongoing in respect of several sites in both public and private ownership.			
NDP1915.B	Bring forward inner town Brownfield sites to provide community led housing for the most challenged communities and promote town centre development	31 March 2020	
Initial meetings held with facilitators and one of the community groups			
NDP1915.C	Engage with developers receiving HCA grant monies to ensure they are aware of opportunities in Rochdale	30 September 2019	
Homes England funded pipeline is healthy with two large schemes going through planning process. On-going in respect of the two schemes.			
NDP1916 Support the development and implementation of the GM Clean Air Plan to tackle nitrogen dioxide exceedances		31 March 2020	
Ref.	Name	Due	Status
NDP1916.A	Develop and deliver the clustered stakeholder engagement events with Rochdale, Oldham and Tameside taxi trade	31 July 2019	
Completed. Cluster meeting took place on 13.2.19 in Oldham involving reps from Rochdale Oldham and Tameside taxi trade. Further follow up Rochdale trade briefing took place on 24.7.19.			
NDP1916.B	Support TfGM with the development and delivery of other stakeholder engagement events	31 July 2019	

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Supporting the dissemination of update information to stakeholders using existing Council networks and databases of trade sectors who will be impacted by the proposals.			
NDP1916.C	Support TfGM with the development and delivery of the statutory consultation around the GM Clean Air Plan	31 October 2019	
Consultation has been delayed due to COVID 19 pandemic. JAQU have been informed that statutory consultation will be delayed.			
NDP1916.D	Support TfGM in the production and submission of the Full Business Case for the GM Clean Air Plan	31 December 2019	
Scheduled to be finalised after statutory consultation has been completed. The delay in consultation has the consequential impact of delaying the full business case.			
NDP1916.E	Support TfGM with the location, commissioning and maintenance of a real-time monitoring station within the Borough	31 March 2020	
SLA has been signed and returned to TfGM. Interim budget has been allocated and the procurement will commence in 2020-21 Q1 via call-off from the frameworks.			
NDP1917 Accelerated Housing Programme		30 November 2020	
Ref.	Name	Due	Status
NDP1917.A	Commission consultant study to inform approach to delivering higher value housing	30 September 2019	
Workshops have been delayed due to recruitment and other issues and will proceed at the earliest opportunity.			
NDP1917.B	Promote at an agreed annual programme of sites for the development of higher value housing in order to widen housing choice and retain economically active households.	30 November 2019	
Discussions with developers on high value Council sites ongoing 50%.			