

Action Plan		Due Date	Status
NDP1901 Work in partnership to implement new Community Safety Plan to reduce crime and disorder		31 January 2020	
Ref.	Name	Due	Status
NDP1901.A	Develop and sign off new Domestic Abuse Strategy for borough	30 November 2019	
<p>The Draft Domestic Abuse Strategy is still in place and being accessed by partners and is being overseen by a multi-agency Domestic Abuse Steering Group. A strategic needs assessment is being undertaken by partners to better inform our final strategy. The needs assessment was due to be completed by June 2020 however, given the impact of Covid-19, the deadline for the needs assessment has been extended by six months as agreed by Informal Cabinet.</p>			
NDP1901.B	Complete new Anti-Social Behaviour Strategy for the borough	31 January 2020	
<p>A new Reducing Crime and Anti-Social Behavior partnership group has been established to drive forward the development of the strategy and action plan. Draft action plan has been produced but not finalised due to partnership meetings being temporarily suspended during lockdown. It is anticipated that the new strategy for the borough will be completed by end of next quarter.</p>			
NDP1902 Implement plans to prevent community tensions and support a more cohesive and integrated community		31 March 2020	
Ref.	Name	Due	Status
NDP1902.A	Through project with Government develop an insight into community settlement patterns in the borough and the impact on services	31 December 2019	
<p>Analysis on local datasets has commenced by council analyst which will demonstrate how the tool can be practically used to develop and inform policy. Final report on demographic patterns and migration patterns due before end of financial year.</p>			
NDP1902.B	Support Rochdale Connections Trust and M6 Theatre to deliver 'Building Stronger Britain Together' projects	29 February 2020	
<p>BSBT projects complete and showcased to Home Office and local partners.</p>			
NDP1902.C	Deliver with Foundation 4 Peace the 'Families for Peace' programme across the borough	31 March 2020	
<p>The commissioned work from the Council has been completed and Foundations 4 Peace are including their work across the borough. At least 60 people were trained in conflict resolution and community dialogue facilitation.</p>			

Action Plan		Due Date	Status
NDP19003 Roll out work of integrated place based teams to reduce crisis demand and deliver value for money and wider benefits		29 February 2020	
Ref.	Name	Due	Status
NDP1903.A	Complete annual citizen-led leadership challenges in partnership with GMCA	31 December 2019	
Edge Hill University Colleagues have completed a full summary report reviewing ten years of citizen action and research to date in Rochdale Borough. The challenges have been completed for 2019-20 and the group is working towards challenges for 20-21, including participation in the Ageing in Place programme in the borough.			
NDP1903.B	Following pilot stages, have in place active Place Teams based in each of the 5 townships	29 February 2020	
Operational teams are in place across the borough, however, due to Covid19, the case work is being prioritised according to additional risk. This case work is being managed centrally. Place teams are operational but are meeting virtually and multi-disciplinary teams are in place around individual cases.			
NDP1904 Agree plan for embedding Public Service Reform across the borough		31 October 2019	
Ref.	Name	Due	Status
NDP1904.A	Partnership put in place to support reform activity across Council, partners and Health and Social Care following reform benchmark exercise	30 September 2019	
The new partnership is in place and working well. Activity has been paused due to Covid-19.			
NDP1904.B	Begin implementation of new service models	31 October 2019	
The Heywood Place Team is now fully operational with drop ins and multi-agency partners in place. Additional peripatetic teams are in place in Middleton and Pennines with plans to develop a Cooperative Place Partnership in a test area in Pennines.			

Action Plan		Due Date	Status
NDP1905 Transform and improve customer, digital and information governance provision		31 March 2020	
Ref.	Name	Due	Status
NDP1905.A	Deliver Phase 1 (analysis) and commence Phase 2 (delivery) of Customer Transformation Programme	31 October 2019	
Phase 2 of the programme is now underway. In the next month implementation of the new Contact Management System (CMS) and Self-Scanning system will commence. The Asset Management Project is now being funded via the CTP, and will also start implementation in the coming weeks.			
NDP1905.B	Agree final partnership delivery plan relating to Digital Strategy	31 December 2019	
A consultation workshop was held with partners and colleagues in January to discuss a draft strategy and identify actions as part of a delivery plan. Wider consultation with businesses and the voluntary and community sector has not been possible due to covid-19.			
NDP1905.C	Undertake review of Contact Centre provision options and propose future operating model	31 March 2020	
Research on technical requirements has been undertaken and an initial paper in relation to the future role of the Customer Contact Centre has been prepared. Meetings have taken place regarding possible additional services that could be included in the future operating model.			
NDP1906 Promote the borough as a desirable place to live, work and do business.		31 July 2019	
Ref.	Name	Due	Status
NDP1906.A	Work with internal stakeholders to determine communication priorities for 2019/20	31 July 2019	

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<p>Service priorities have been agreed with departments and work has been progressed.</p> <p>Some campaigns are still to be agreed, including one that will be focussed on inward investment.</p> <p>The communications team is providing regular updates of performance to members of wider leadership and relevant members.</p>			
NDP1907 Determine vision and priorities to offer strategic direction for the and the Borough and the Council		31 December 2019	
Ref.	Name	Due	Status
NDP1907.A	Develop a new Corporate Plan for 2019/ 2020 onwards	30 September 2019	
<p>The Corporate Plan 2019 - 2022 has been developed and has been considered through the Council's governance process, receiving approval at Full Council on 18th December 2019.</p>			
NDP1907.B	Develop a joint Equality and Diversity Strategy for the Borough for Council and CCG	31 December 2019	
<p>The draft strategy has now been developed through extensive consultation and will be taken through the Council and CCG governance processes in the New Year.</p>			