



Date of Meeting	MeetingDateLegal
Portfolio	Cabinet Member for Adult Care, Cabinet Member for Health & Wellbeing, Cabinet Member for Children's Services
Report Author	Ben Jorgensen
Public/Private Document	

Adult, Children & Public Health Directorate Plans 2019-20 Quarter 4 Performance Update

Executive Summary

1. To report progress at the end of Quarter 4 (1st January – 31st March 2020) towards achievement of the targets contained in the Adult Care Directorate Plan 2019-20, Children's Services Directorate Plan 2019-20 and Public Health Directorate Plan 2019-20.

Recommendation

2. Members are asked to review the information contained within the report and the appendices.

Reason for Recommendation

3. In accordance with the Council's performance management framework, progress toward targets contained within Directorate Plans are to be reported to relevant Overview & Scrutiny Committees at the end of each quarter.
 - 3.1 The Quarter 4 progress report for the Directorate is attached at Appendix 1. Actions within each appendix have been colour coded in accordance with the following criteria
 - 3.2 **Red:** Action not fully completed or not on track to be completed by the target date
Amber: Action not fully completed or not on track to be completed by the target date due to circumstances outside of the directorate's control
Green: Action completed by the target date
Purple: Action is not yet due for completion but is currently on track

The appendix includes a commentary against actions that are showing red, amber or purple.

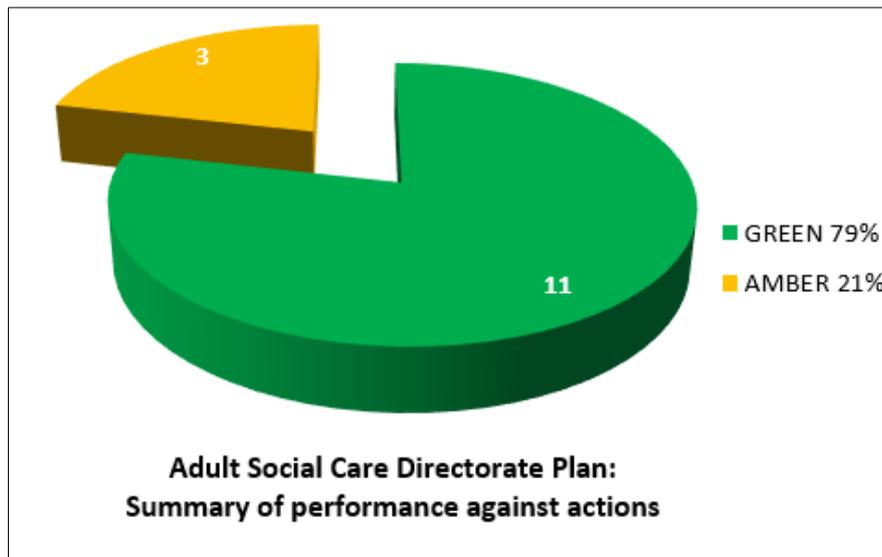
- 3.3 This year the directorate plans are formatted differently to include milestones for each directorate action. This enables O&S to monitor the work that must be completed, to support achievement of the action.

Key Points for Consideration

4. Adult Care Directorate Plan 2019-20 Progress

Performance Overview

- 4.1 79% (11) of the actions included in the Directorate Plan 2019-20 have been completed. Three further actions aren't fully complete and the action due date has now passed. The chart below shows the overall performance of the Directorate in meeting its plan targets at the end of Quarter 4.



- 4.2 The actions that aren't fully complete and the due dates have passed (Amber) relate to:
- Develop the most agreed arrangements (and associated documentation) to deliver the operational elements of Adult Social Care via a single line management arrangement with the LCO Promote and say yes to good development
 - Review the home care providers specification and ability to deliver new models of home care on a neighbourhood basis
 - Ensure robust clear processes for the management of Adult social care contracts

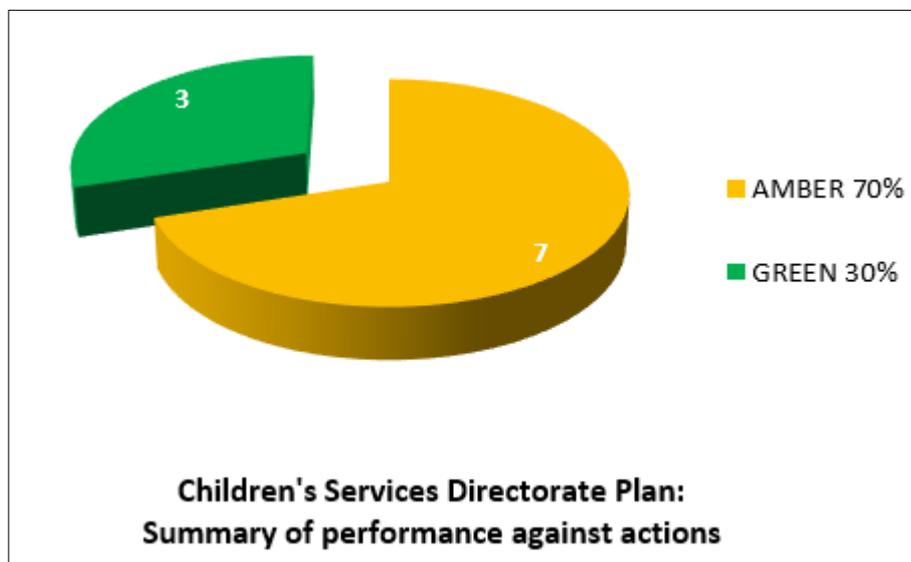
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- 4.3 The new AMHP (Approved Mental Health Practitioner) hub is now live and is developing a dataset to measure outcomes around user experience. The Dementia steering group had an initial meeting early 2019. Both Pennine care and RBC have agreed a further memorandum of understanding to improve social care governance and delivery.
- 4.4 A complex case forum has been established to look at the most appropriate place and best use of resources to implement system improvements in respect of commissioning information and payments. A CHC RAS (resource allocation system) has been developed.
- 4.5 Virtual care home support in place as part of the action to improve the quality of regulated care services. Due to Covid-19 this plan has been expedited and now in place. All 49 care homes for elderly have received specialist Ipads to communicate through and have been provided with specific equipment to assist medical practitioners to assess. This also helps with video conference with the care homes weekly.
- 4.6 As part of the action to deliver the operational elements of Adult Social Care with the LCO the memorandum of understanding with the LCO has been put on hold due to the Covid-19 pandemic. An update report will be presented to ICB laying out a revised timescale link to Covid-19 recovery plan.
- 4.7 The design and testing of new models of home care on a neighbourhood basis has been deferred to 20/21 due to volume of work required.

Children's Services Directorate Plan 2019-20 Progress

Performance Overview

- 4.8 30% (3) of the actions included in the Directorate Plan 2019-20 have been completed. Seven further actions aren't fully complete and the action due date has now passed. The chart below shows the overall performance of the Directorate in meeting its plan targets at the end of Quarter 4.



4.9 The actions that aren't fully complete and the due dates have passed (Amber) relate to:

- Implement the School Improvement Strategy to improve pupil achievement at all key stage
- Provide sufficient school places for all children within the Borough
- Realign services to embed, sustain and enhance the principles of Family Service Model as the vehicle for delivering all universal and early help services on a locality footprint.
- Improve workforce stability
- Safely stabilise and reduce the number of children in need of protection and children cared for
- Develop shared and innovative services to respond to children and families with complex needs
- Secure permanence for more children, ensuring there are sufficient local placements and choice where children need to be cared for / adopted

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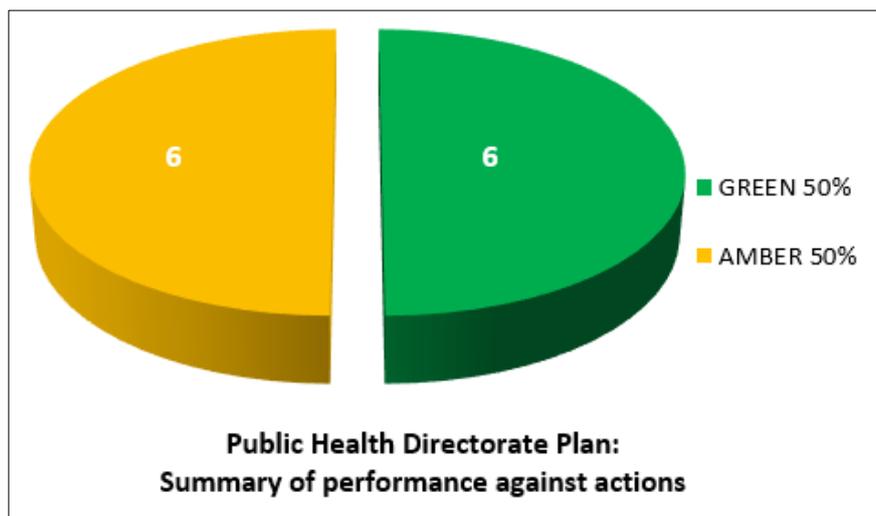
- 4.10 As part of the action to support the development of two secondary Free Schools which are required in the Borough for 2020 and 2022. Cabinet has approved release of both sites. The Altus Trust and Star Academies Trust have been approved by DfE for secondary schools in Middleton and Pennine Townships respectively. Awaiting DfE timescales for further development.
- 4.11 Through collaborative work with parents Rochdale's New SEND Strategy has taken on a very different look and feel. It set out on the basis of "You said- We did". We have agreed the 10 shared outcomes that we all will be working towards across the SEND landscape. The CWD partnership board approved the work to date on the 04-12-19. Final stage is organisation completing activity section.
- 4.12 Early Years Professional Development Programme has now been established, with champions in place who are trained. ASQ data available quarterly.
- 4.13 As part of the action to implement a whole service approach to adolescent neglect and risk. Strengthening Families, Protecting Children bid has now been secured. Intensive work with North Yorkshire to follow to extend the scale and spread of NWD to achieve systemic change. Revised "go live date" is now 1st April, with incremental changes taking place in practice now.
- 4.14 Permanence strategy has been finalised and circulated across the directorate. Most Social Workers have attended permanence briefings based on the new strategy. This includes reinforcing the linkages between the permanence strategy and No Wrong door provocations. Posters have been designed and circulated. IROs have been briefed and are aware that a

plan for permanence should be developed by the second review and this is part of the meeting expectations.

Public Health & Wellbeing Directorate Plan 2019-20 Progress

Performance Overview

- 4.15 50% (6) of the actions included in the Directorate Plan 2019-20 have been completed. Six further actions aren't fully complete and the action due date has now passed. The chart below shows the overall performance of the Directorate in meeting its plan targets at the end of Quarter 4.



- 4.16 The actions that aren't fully complete and the due dates have passed (Amber) relate to:
- Improve governance arrangements around PSR and Health and Wellbeing by developing the Strategic Partnership Board
 - Lead the development of the Integrated Strategic Intelligence Team on behalf of the Council, CCG and LCO
 - Maximise the contribution of Arts, Culture and Heritage with respect of health outcomes across the Borough
 - Improve premature mortality through early detection and intervention for key disease pathways
 - Seek to understand how we might strengthen the Borough's response to reducing the impact of poverty and welfare reform
 - Improve the mental health and wellbeing of residents across the Borough

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- 4.17 First draft of the Environmental Sustainability and Public Health plan has been produced and shared with the health & wellbeing team. The plan has received positive feedback for the proposed Public Health priorities in relation to Environmental Sustainability. Public Health has liaised with the CCG and Council colleagues and will be seeking their feedback before the

final version is sent further for approval by the leadership. The priorities and actions within the plan will align with the sustainability plan and climate change strategy being produced by the CCG and Council respectively. Currently, as a result of the Covid-19 National Incident, further actions have been put on hold and will be revisited as soon as working restores to normal.

- 4.18 The Arts Council England have suspended the Creative People and Places Programme in order to create an emergency funding response to Covid-19. A bid was developed to final stage but we were unable to submit at this time due to the suspension.
- 4.19 In regards to an action plan in place to improve uptake of cancer screening programmes for cervical, breast and bowel cancer progress was good and on track. A robust action plan and governance structure were in place. Actions were taken to increase screening attendance including innovative approaches. The pandemic stopped screening and it is crucial that work is undertaken during the next year to reinvigorate screening and get people screened. A scoping exercise and work plan will be developed during the next two quarters.
- 4.20 As part of the action to understand how we might strengthen the Borough's response to reducing the impact of poverty and welfare reform work was progressing but now needs to be amended to take into consideration the profound impact of Covid-19 on poverty and welfare systems. This work needs to be considered as part of our Borough Covid-19 recovery plans.

Alternatives Considered

- 4.21 Not applicable

Costs and Budget Summary

5. None

Risk and Policy Implications

6. None. There are no direct legal implications arising as a result of this Report as it is for review only.

Consultation

7. Not required

Background Papers	Place of Inspection
8. Appendix 1 - Adult Care Directorate Plan 2019-20 Q4 Appendix 2 – Children’s Services Directorate Plan 2019-20 Q4 Appendix 3 – Public Health Directorate Plan 2019-20 Q4	Number One Riverside, Smith Street, Rochdale OL16 1XU

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