











































Action Plan		Due Date	Status
AC1901 Develop operational management structures across integrated adult care services		31 March 2020	
Ref.	Name	Due	Status
AC1901.A	Agree matrix management (Chief LCO officer / Director of Adult Social Services (DASS) arrangement) to support operation from March 2020	30 October 2019	
Matrix management is in place			
AC1901.B	Develop joint policies and procedures with Clinical Commissioning Group (CCG) and health providers (Pennine Acute Trust (PAT)/ Pennine Care NHS Foundation Trust(PCFT)	31 January 2020	
Procedures have been written and proof read. Now available to both workforces			
AC1901.C	Prepare generic role descriptions with the Clinical Commissioning Group (CCG) and health providers (PAT/PCFT)	31 March 2020	
The new role of integrated neighbourhood lead has been created and first appointment made to the role.			
AC1901.D	Agree electronic record management process to support implementation by Sept 2020	31 March 2020	
Electronic records management process agreed and implementation to begin work is underway with good progress and this is a long term project expected to span 2 financial years.			
AC1902 Support the delivery of integrated neighbourhood working		31 March 2020	
Ref.	Name	Due	Status
AC1902.A	Develop a partnership set of guiding principles which evidence good neighbourhood working	31 March 2020	
Standard operating neighbourhood approach documents have been completed and shared with elected members and pennine care			


Action Plan		Due Date	Status
AC1902.B	Establish two co -located Integrated Neighbourhood Teams(INT) /Neighbourhood teams.	31 March 2020	
Co located teams now in place in globe house (central) and Middleton will be in place by the end of October			
AC1903 Identify and establish the neighbourhood offer for Occupational Therapy, Mental Health and Learning Disabilities		31 December 2019	
Ref.	Name	Due	Status
AC1903.A	Occupational Therapy (OT) service desegregated to a neighbourhood level with any remaining specialist borough wide OT services assigned to a neighbourhood TM lead.	31 December 2019	
New arrangements for the OT service are under development. All within the neighbourhood teams			
AC1903.B	Aligned Learning Disability (LD) complex case team members in neighbourhoods and to have aligned Child Sexual Exploitation (CSE) and transitions work streams in new arrangements within a reformed Adult Social Care offer.	31 December 2019	
A learning disability offer for the neighbourhoods has been established all within the neighbourhood teams.			
AC1903.C	In Mental Health clear plans for a single line management across Health and Social Care	31 December 2019	
The completion date has changed due to factors outside our control in Pennine Care awaiting a restructure with a new live date of September 2020 but we are closely aligned. A new service specification is in place but implementation slightly delayed due to covid.			
AC1904 Clarify and identify reablement and support service offer to people with a substance addiction/MH issue		31 March 2020	
Ref.	Name	Due	Status
AC1904.A	New Service offer for people with Mental Health /Substance/CSE issues which offers support and reablement in place.	31 March 2020	








Action Plan		Due Date	Status
Service now live.			
AC1904.B	Implement recommendations from Greave House and Mental Health supported living schemes	31 March 2020	
Both completed and acted on. Greave House closed as a residential unit and needs of people now managed by Pennine Care packages			
AC1904.C	Complete review of Renaissance substance addiction	30 November 2019	
Review complete, service provided has been refined and clarified and part of service spec for Recovery and Reablement			
AC1904.D	Assessment process reflects AT and amended Resource Allocation System (RAS) allocations work.	31 March 2020	
Assessment process has been amended to reflect the changes ad mandatory training developed and running.			
AC1905 Implement system improvements in respect of commissioning information and payments.		31 March 2020	
Ref.	Name	Due	Status
AC1905.A	Joint protocol in place for cash budgets/Personal Health Budgets (PHB)/RAS	31 March 2020	
Joint protocol in place			
AC1905.B	Develop joint protocol for disputes around Continuing Health Care (CHC) with CCG	31 March 2020	
A complex case forum has been established to look at the most appropriate place and best use of resources. A CHC RAS (resource allocation system) has been developed. This sub action is now complete.			
AC1905.C	Implement cash cards for cash budgets	31 March 2020	
Live and complete. Pre-payment cards launched 01/04/20.			

Action Plan		Due Date	Status
AC1906 Extend the range of care and support options for people with learning disabilities		31 March 2020	
Ref.	Name	Due	Status
AC1906.A	Opening of Ladybarn and Cherwell extra care schemes	31 March 2020	
Ladybarn - Due to covid on hold currently until the restrictions on building contractors are lifted and will get a new estimate then. Cherwell - Still on track to timing expectations; Cherwell expected December time and not yet due.			
AC1907 Develop Assistive Technology (AT) across the borough and implement a technology first approach		31 March 2020	
Ref.	Name	Due	Status
AC1907.A	Embed AT in all assessment processes	31 March 2020	
AT has been embedded in the assessment process. This sub action is now complete.			
AC1907.B	Mandatory training of all staff in AT	31 March 2020	
Programme in place with good progress made following awareness sessions. The number of AT referrals in the service has doubled since the training started.			
AC1908 Develop the most agreed arrangements (and associated documentation) to deliver the operational elements of Adult Social Care via a single line management arrangement with the LCO.		31 March 2020	
Ref.	Name	Due	Status
AC1908.A	Specification for operational elements of ASC	31 December 2019	

Action Plan		Due Date	Status
The specification document is live and a review schedule and monitoring has been set up by the Governance and Business Support team			
AC1908.B	Agreed protocols for the interdependent arrangements between ASC ops and commissioning	31 October 2019	
Standard operating procedures in terms of placements have been put in place. Work is being undertaken to standardise all placement arrangements between operations and commissioning. Working group has been established work expected to be completed by September 2019. This sub action is now complete.			
AC1908.C	Agreed monitoring arrangements for the ASC specification (QTRLY performance board)	31 March 2020	
Monitoring arrangements in place through the ASC partnership board. This sub action is now complete.			
AC1908.D	MOU for ASC within the LCO	30 September 2019	
Due to the covid response the MOU with the LCO was put on hold. However an update report will be presented to ICB laying out a revised timescale link to covid recovery plan.			
AC1909 Improve the quality of regulated care services		31 March 2020	
Ref.	Name	Due	Status
AC1909.A	Ensure fully engaged in the GM ADASS strategy proposals in relation to quality assurance	31 March 2020	
Ongoing delivery in line with GM. This is now business as usual			
AC1909.B	Together with Adult Care operations and Clinical Commissioning Group quality assurance team to further develop an integrated approach to quality assurance.	30 September 2019	
Business as usual now through the quality partnership			
AC1909.C	Review of the virtual care home support teams and develop the long term service offer	30 September 2019	

Action Plan		Due Date	Status
Virtual care home support in place. Due to covid this plan has been expedited and now in place. All 49 care homes for elderly have received specialist ipads to communicate through and have been provided with specific equipment to assist medical practitioners to assess. This also helps with video conference with the care homes weekly.			
AC1909.D	Monitor and report on service quality across Regulated social care providers	31 March 2020	
This is now business as usual - in place			
AC1910 Review the home care providers specification and ability to deliver new models of home care on a neighbourhood basis		31 March 2020	
Ref.	Name	Due	Status
AC1910.A	Design new model of care using wellbeing team principles	30 September 2019	
Wellbeing to be deferred to 20/21 due to volume of work needed			
AC1910.B	Develop a provider market dashboard to monitor the impact of personalisation on the market	30 September 2019	
In place- Governance and business support have developed and launched -quarterly production of comms dashboard is now business as usual			
AC1910.C	Review the new neighbourhood based contracts for home care provision	31 March 2020	
Review complete- homecare providers deliver in line with contract			
AC1910.D	Develop community assets as alternatives to statutory service provision	31 March 2020	
Contract is running for a further 12 months and performance is in line with expectations. Covid has interrupted this slightly but anticipate that as soon as the restrictions are lifted there will be no delay in continuing growing the programme.			
AC1910.E	Test a new model of care eg wellbeing teams	31 March 2020	
Wellbeing work to be deferred to 20/21 due to volume of work needed			

Action Plan		Due Date	Status
AC1910.F	Work with GM to develop the enhanced worker role and consider potential for local implementation	31 March 2020	
Work undertaken. Some tasks of the blended role are to be picked up as part of the virtual hospital work going into 20/21.			
AC1910.G	Work with the providers to modernise their business models	31 March 2020	
Accommodation strategy work due to go live imminent – to be picked up as and when restrictions lifted. Work will be done to start to understand some of the learning from the emergency period and add some of the learning into the work programme to enhance continual improvement.			
AC1911 In partnership with colleagues in housing, health and social care to needs assess, scope and deliver an agreed approach to supported housing		31 March 2020	
Ref.	Name	Due	Status
AC1911.A	Reviewing the current approach to commissioning supported housing and homelessness services with housing, health and social care colleagues	01 June 2019	
Review was completed in Q1			
AC1911.B	Publish an integrated accommodation strategy for Rochdale to include a Market position statement for the borough	31 March 2020	
Ready to publish once a strategic decision to publish is made. Prior to publishing will need to consider the impact of covid and learns and possible review.			
AC1911.C	Working with the market to develop and implement new models of supported living accommodation including:-Lady Barn supported tenancy scheme	31 March 2020	
Model in place and being operated			
AC1911.D	Complex needs site for Autism - linked to NHSE capital bid	31 March 2020	
Due to unforeseen funding issues out of council control, we have had to cease involvement in this scheme however the service users with autism have all been accommodated with alternative local provision.			
AC1911.E	Cherwell supported tenancy for vulnerable adults	31 March 2020	

Action Plan		Due Date	Status
Leases have been finalised and this is linked to the extra care bill			
AC1911.F	Support the mobilisation and transition to new provision and models of care	31 March 2020	
Linked to publication of accommodation strategy and this work will continue once the strategy is published. Expected progress has been made.			
AC1912	Ensure robust clear processes for the management of Adult social care contracts	31 March 2020	
Ref.	Name	Due	Status
AC1912.A	Review current internal process for adult care provider contracts and spot purchases	30 June 2019	
A consultation event with providers was successfully held in April. Plans are on schedule to recommission services in line with the Commissioning Intentions report from February 2019. This was completed in Q1.			
AC1912.B	Scope the potential for moving to more automated monitoring processes	31 March 2020	
Scoping was completed, agreed and signed off. Implementation has been delayed with reasons reported back via the project assurance meeting. Delayed due to covid will be resumed as soon as possible.			
AC1912.C	Introduce quarterly assurance reports on contract monitoring	31 May 2019	
Costings have been completed for the CQC element. Implementation has been delayed with reasons reported back via the project assurance meeting.			
AC1912.D	Deliver automated arrangements for contract management for adult care and support	31 March 2020	
Delayed due to covid will be resumed as soon as possible.			
AC1913	Review of the commissioning cycle and put in place a 3 year plan for the commissioning of Adult care contracts to secure longer term stability of the system	31 January 2020	

Action Plan		Due Date	Status
Ref.	Name	Due	Status
AC1913.A	Compliant with procurement legislation	31 May 2019	■
Commissioning cycle has been agreed at ICD.			
AC1913.B	Clear accountability and decision making in line with council procedures	30 September 2019	■
Action plan in place and being implemented.			
AC1913.C	Reduction in the number of exemptions requested	31 January 2020	■
Action plan in place and being implemented.			
AC1914 In line with section 48 of the Care Act 2014 develop a contingency plan in the event of a business failure of a regulated provider with a focus on: Home care and Residential care		31 October 2019	■
Ref.	Name	Due	Status
AC1914.A	A plan is established that mitigates the impact of a provider failure and minimises the impact on customers/service users	30 September 2019	■
Policy and procedure document live. Plans to review following covid related activation to gain and implement any best practices or learns through the pandemic mobilisation.			
AC1914.B	A clear operational protocol is in place	31 October 2019	■
This is in place- now business as usual.			