



Date of Meeting	18 th November 2020
Portfolio	Cabinet Member for Getting A Good Start, Cabinet Member for Healthy Lives, Cabinet Member for Social Care and Ageing Well
Report Author	Ben Jorgensen
Public/Private Document	

Adult, Children & Public Health Directorate Plans 2020-21 Quarter 2 Performance Update

Executive Summary

1. To report progress at the end of Quarter 2 (1st July – 30th September 2020) towards achievement of the targets contained in the Adult Care Directorate Plan 2020-21, Children's Services Directorate Plan 2020-21 and Public Health Directorate Plan 2020-21.

Recommendation

2. Members are asked to review the information contained within the report and the appendices

Reason for Recommendation

3. In accordance with the Council's performance management framework, progress toward targets contained within Directorate Plans are to be reported to relevant Overview & Scrutiny Committees at the end of each quarter.
 - 3.1 The Quarter 2 progress reports for the Adult Care, Children's Services and Public Health directorate plans are attached as appendices. Actions within each appendix have been colour coded in accordance with the following criteria
 - 3.2 **Red:** Action not fully completed or not on track to be completed by the target date
 - Amber:** Action not fully completed or not on track to be completed by the target date due to circumstances outside of the directorate's control
 - Green:** Action completed by the target date
 - Purple:** Action is not yet due for completion but is currently on track

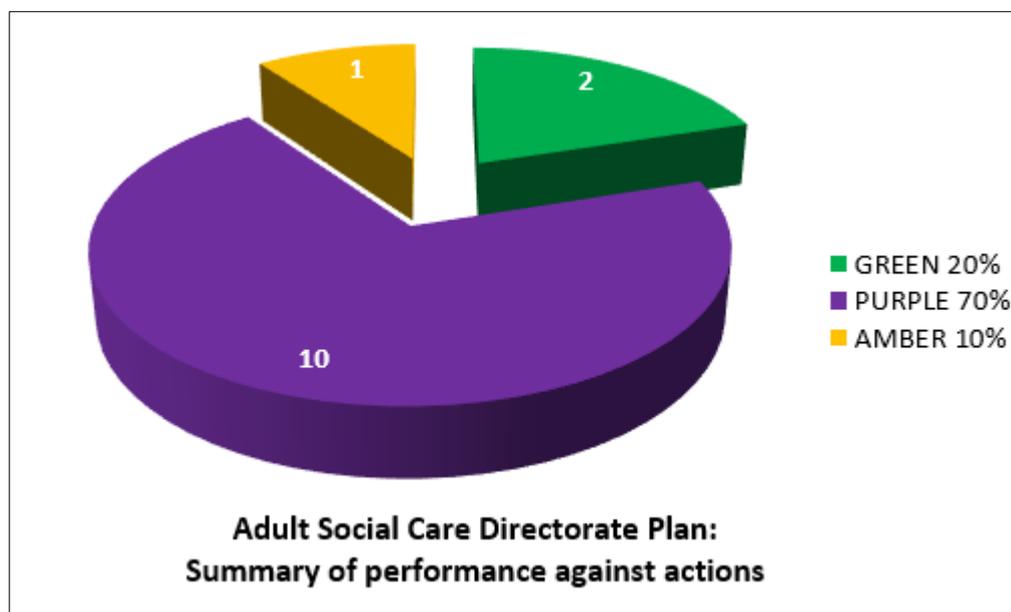
- 3.3 The appendix includes a commentary against actions that are showing red, amber or purple.

Key Points for Consideration

4. Adult Care Directorate Plan 2020-21 Progress

Performance Overview

- 4.1 78% (10) of the actions included in the Directorate Plan 2020-21 are ongoing. Two actions have now been completed with one further action that has now passed its due date without completion. The chart below shows the overall performance of the Directorate in meeting its plan targets at the end of Quarter 2.



- 4.2 The action that isn't fully complete and the due date has passed (Amber) relates to:
- To work towards a new approach to the joint management (health and social care) of people with complex issues around autism and Learning difficulties

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- 4.3 To support the delivery of integrated working two co-located Integrated Neighbourhood Teams (INTs) have now achieved co-location in Brook House and Globe House. Further co-location efforts are on track, and co-location at the Phoenix Centre should be achieved in February 2021.
- 4.4 The 5 year AMHP strategy is now in place to support improved services to

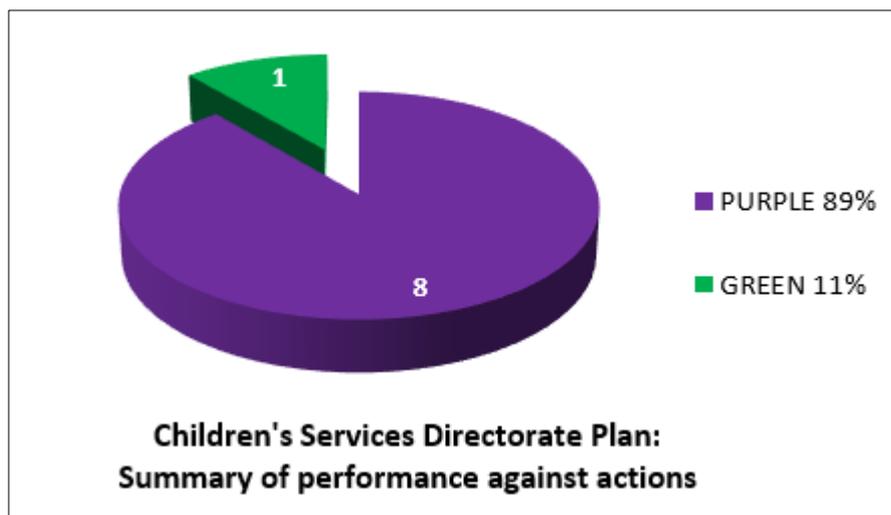
people with a mental health issues including dementia. Work to establish operations to enact dementia strategy around dementia friendly communities is ongoing and set to be complete within timescale.

- 4.5 A review of the current structure of Adult Social Care Operations has been completed as part of the action to provide options for synergy of current provider services with ASC Operations. A public consultation regarding the proposed structure has been undertaken and a staff consultation is currently underway.
- 4.6 A Mental Health Integration Plan is being produced and is planned to be shared with ICB by December 2020. This will feed into the work regarding setting out Commissioning Intentions. A report will be included in the Commissioning Intentions report which has been shared with ICB, and is due for a decision in October 2020.
- 4.7 As part of the publication of a 5-year accommodation with support strategy, a series of commissioning statements have been developed and are to be published including information that helps practitioners understand what is in the market. Additionally a market position statement will be published; this will be a provider-facing document with key information which will inform providers of Rochdale's commissioning intentions.

Children's Services Directorate Plan 2020-21 Progress

Performance Overview

- 4.8 89% (8) of the actions included in the Directorate Plan 2020-21 are ongoing. One further action is now complete. The chart below shows the overall performance of the Directorate in meeting its plan targets at the end of Quarter 2.



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- 4.9 Progress has been made to embed communication and language strategy

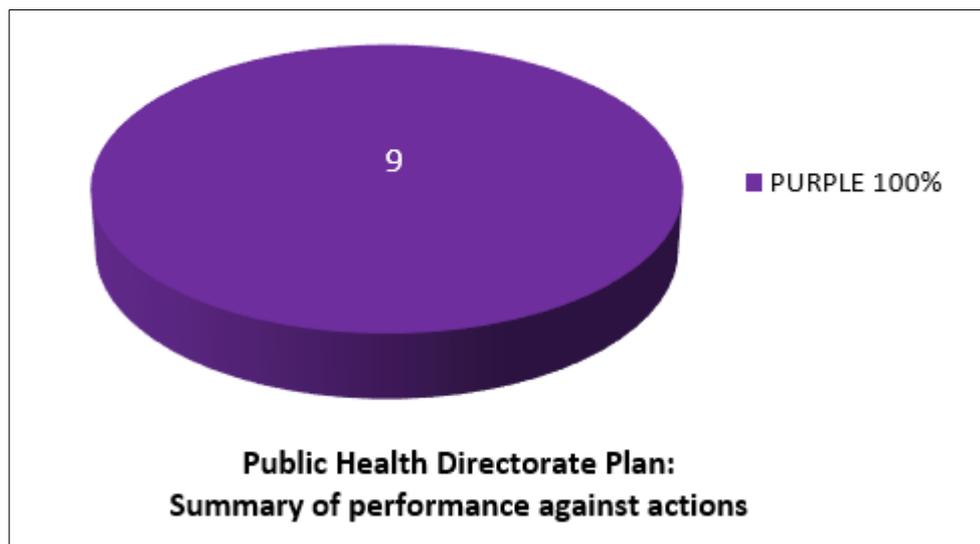
within the school settings. During lockdown, training related to the project has continued remotely. Whilst there is considerable instability in schools, the service continues to support schools in implementing this work.

- 4.10 As part of the action to provide sufficient school places for all children within the Borough there has been progress on the development of 75 place Free Special School (ASC) with DfE and New Bridge Trust. The site has now been approved by Cabinet and a New Bridge Academy specific brief negotiated between the Trust and DfE. Meetings have been held between RBC Heads of Service and Trust to understand local SEN cohort needs and a stakeholder engagement event has also been planned.
- 4.11 Provision has been established for improved communication of support programmes to school that will allow the extension of high quality youth provision. Referrals are being made from some schools at present. Further communications work is needed to ensure that schools are aware of the offer and how the offer can support the prevention of permanent exclusions. Further development in term of communications on how the AP links to work in the community in terms of tackling serious youth violence.
- 4.12 Work on a joint health/social care and education quality assurance EHCP framework has been delayed. A revised plan on this is to be presented to the December CWD Partnership Board. Weekly SEND touch base meetings have been agreed and an action plan in place to complete this activity for December.
- 4.13 A range of workshops have taken place across the services as part of the sub-action to provide more development opportunities for employees from black and minority ethnic communities. The workshops allow colleagues from black and minority communities to consider issues and barriers relating to their employment within Rochdale council. As a result of the Black Lives Matter (BLM) movement, leadership development opportunities are being developed for colleagues of a black and minority ethnic background.
- 4.14 The implementation of the Strengthening Families (NEST) programme has now been completed. The NEST team is now fully operational and has started to accept cases both on Pathway A and Pathway B. The team structure is in place and settled. The training package to be delivered by the Strengthen Practice team is due to commence in October 2020 which will strengthen the operational ethos of the NEST team.

Public Health & Wellbeing Directorate Plan 2020-21 Progress

Performance Overview

- 4.15 100% (9) of the actions included in the Directorate Plan 2020-21 are ongoing. The chart below shows the overall performance of the Directorate in meeting its plan targets at the end of Quarter 2.



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- 4.16 As part of the action to undertake a review of public health in the context of the new system architecture it has been agreed to develop a collaborative leadership at locality level with a key focus on improving population health through delivery of the locality plan. At present collaborative leadership is currently being demonstrated across public health, adult care and neighbourhoods through the neighbourhood prevention review. Development of new operating models are underway with an intention of proposals submitted to December ICB.
- 4.17 Progress is being made in regards to the implementation of a new tiered delivery model tackling tobacco addiction with a focus on reaching priority groups who have the highest smoking prevalence. The pharmacy tier 2 offer is now being rolled out across 10 pharmacies with a clear pathway through to the CURE programme and our specialist service. Work is ongoing to communicate the offer wider. Priority groups have now been identified but more work is required to define these further and 'shift' the lower level smoking support over to the pharmacies once they're fully established.
- 4.18 A project team and governance structure has been completed in relation to the development and implementation of a system wide prevention strategy. Scope of prevention redesign is being established and key stakeholders have been engaged. Firm confirmation of scope will be completed over the next quarter and learning from the local community response to COVID-19 is being included in the development. Development of new operating models are underway with completion of the prevention/self-care model due in December. The revised complex/tertiary operating model is due end of October with commissioning intentions to be submit to ICB in October also.
- 4.19 As part of the sub-action to lead the development of the local response for test, track and track there has been three fixed testing sites established across

Rochdale (town centre, Middleton and Heywood). A list of agreed sites for the MTU is being worked up however we are also exploring other testing options for specific groups such as the homeless. Due to national testing capacity issues, testing is now focused on those with symptoms. Rochdale's local booking number is currently not in use. If local booking is opened up again we are looking at how this could be used to fully maximise the offer and ensure that those who need extra support to access testing get it.

- 4.20 The single point of access (SPOA) is now fully operational from the Old Kirkholt Medical Centre now referred to as the Queensway Centre. NHS staff who are entering care homes on a regular basis now have access to regular testing. The tier 1 case management system was delayed however we are now using the system for incoming cases via GM and expected to be fully operational by week ending 16th October 2020. The tier 2 contact tracing service is now successfully operational.

Alternatives Considered

- 4.21 Not applicable

Costs and Budget Summary

5. None

Risk and Policy Implications

6. Local authorities have specific duties in respect of children under the Children Acts 1989 and 2004. They also have statutory duties under the Children (Leaving Care) Act 2000 and the associated regulations, being the Care Leavers (England) Regulations 2010 in respect of eligible and relevant and former relevant children i.e. current and future cohorts of children who have left or will leave the local authority's care.
- 6.1 The nature of services provided to children and families involve managing significant levels of risk. High quality early intervention and social care services reduce the likelihood of children suffering harm and increase the likelihood of children developing into successful adults and achieving and succeeding.
- 6.2 The 2010 Equality Act outlines the provisions of the Public Sector Equalities Duty which requires Public Bodies to have due regard to the need to:
- eliminate unlawful discrimination, harassment and victimisation and other conduct prohibited by the Equality Act 2010
 - advance equality of opportunity and foster good relations between people from different groups
 - The broad purpose of this duty is to integrate considerations of equality into day business and keep them under review in decision

making, the design of policies and the delivery of services

- 6.3 Equalities and Diversity considerations are a key element of the Council's approach to safeguarding and work with care leavers.

Consultation

7. None

Background Papers	Place of Inspection
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| 8. Appendix 1 - Adult Care Directorate Plan 2020-21 Q2

Appendix 2 – Children's Services Directorate Plan 2020-21 Q2

Appendix 3 – Public Health Directorate Plan 2020-21 Q2 | Number One Riverside, Smith Street,
Rochdale OL16 1XU |
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For Further Information Contact:	Ben Jorgensen, , ben.jorgensen@rochdale.gov.uk
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