

## Report to Corporate Overview and Scrutiny Committee



Date of Meeting	24 <sup>th</sup> November 2020
Portfolio	Cabinet Member for Quality of Place
Report Author	Ben Jorgensen
Public/Private Document	

### Resources and Neighbourhoods Directorate Plans 2020-21 Quarter 2 Performance Update

#### Executive Summary

1. To report progress at the end of Quarter 2 (1<sup>st</sup> July – 30<sup>th</sup> September 2020) towards achievement of the targets contained in the Resources Directorate Plan 2020-21 and Neighbourhoods (Corporate Support) Directorate Plan 2020-21

#### Recommendation

2. Members are asked to review the information contained within the report and the appendices.

#### Reason for Recommendation

3. In accordance with the Council's performance management framework, progress toward targets contained within Directorate Plans are to be reported to relevant Overview & Scrutiny Committees at the end of each quarter.
  - 3.1 The Quarter 2 progress reports for the Resources Directorate and Neighbourhoods (Corporate Support) Directorate are attached at Appendix 1 and 2 respectively. Actions within each appendix have been colour coded in accordance with the following criteria
    - 3.2 **Red:** Action not fully completed or not on track to be completed by the target date  
**Amber:** Action not fully completed or not on track to be completed by the target date due to circumstances outside of the directorate's control  
**Green:** Action completed by the target date  
**Purple:** Action is not yet due for completion but is currently on track
    - 3.3 The appendix includes a commentary against actions that are showing red, amber or purple.

## Key Points for Consideration

### 4. Resources Directorate Plan 2020-21 Progress

#### Performance Overview

- 4.1 97% (29) of the actions included in the Directorate Plan 2020-21 are ongoing. One further action isn't fully complete and the action due date has now passed. The chart below shows the overall performance of the Directorate in meeting its plan targets at the end of Quarter 2.



- 4.2 The action that isn't fully complete and the due date has now passed (Amber) relates to:

- Development and approval of a corporate approach to sponsorship

#### Quarter 2 Summary

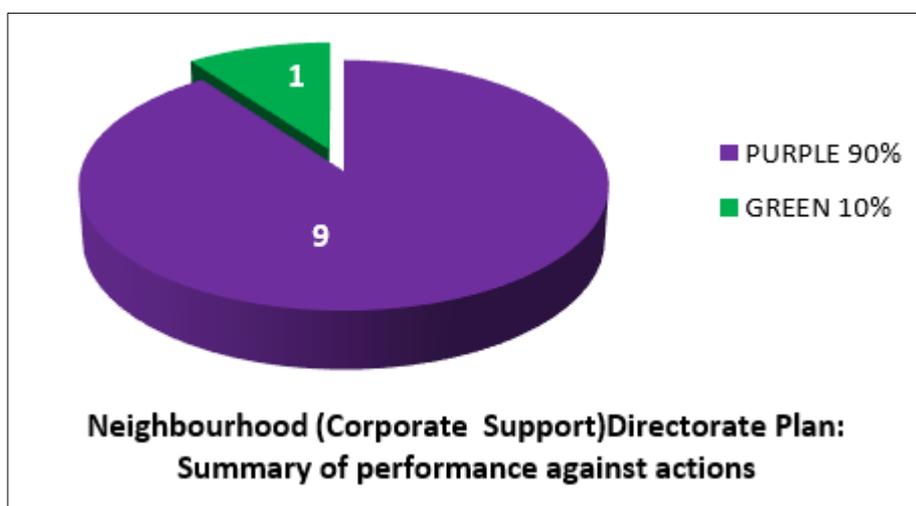
- 4.3 Work is progressing to strengthen governance arrangements across the organisation at service level with Resources, Adults/Commissioning and Economy Directorates setting out executive decision making responsibilities for Officers. It is expected that Resources and Adults Directorates will be completed by the end of October 2020. A report to Leadership team is included for the meeting on 6th October seeking nomination of lead officers for the remaining services. Initial work has already commenced with Children's sub-delegation scheme which will allow resources to be focused on developing understanding of processes and governance requirements.
- 4.4 Progress is being made with the action to support the development and delivery of the 5 year Children's Strategy in conjunction with finance. The service now have an agreed staffing structure in place, all recruitment within

children's now has to have formal sign off by the Director via star chamber. The retention plan/policy for social workers is in place; the next retention payment for the none increment year 2022/23 will be funded corporately. We are continuing to monitor the number of agency and whether this is covid-19 or vacancy/maternity cover. Services are expected to break even on salaries even with agency staff in place.

- 4.5 Funding has been approved and the procurement process completed, with the contract being signed, for the introduction of a new case management system to streamline processes. An initial meeting was held on 17th September with the works to commence by mid-October depending upon internal ICT availability. The time-line suggested would allow the system to go live early March 2021. However, the risk at present is that if internal ICT are not available then legal would be without a case management system from 1st April 2021 as notice needs to be given to current supplier by end of December 2020.
- 4.6 Work on the digital strategy has continued to be on hold during Q2, however linked to our plans to develop a digital strategy a proposal has been drafted for the Council and CCG to sign up to the 'Digital Declaration'. The digital declaration, developed by MHCLG and the Government Digital Services, set out some principles for public sector organisations to sign up to, to improve local services. The paper set out the benefits and process of signing up together with a number of projects which we could put forward as our 'declaration projects', as part of our application. It is hoped that we will be able to join over 200 organisations in signing up to the declaration in Q3.
- 4.7 **Neighbourhoods (Corporate Support) Directorate Plan 2020-21 Progress**

Performance Overview

- 4.8 90% (9) of the actions included in the Directorate Plan 2020-21 are ongoing. One further action has now been fully completed. The chart below shows the overall performance of the Directorate in meeting its plan targets at the end of Quarter 2.



## Quarter 2 Summary

- 4.9 The electoral review of Rochdale is progressing well. Consultation and engagement on the proposals has now been completed with over 40 submissions regarding the ward boundaries received by the Local Government Boundary Commission. Council report on proposed new ward boundaries was approved at Council and submit to the Local Government Boundary Commission. The Local Government Boundary Commission will conduct a second consultation phase from December to February 2021. After this they will provide a final decision on the new ward boundaries prior to year-end with the new ward boundaries being implemented after the all-out elections in 2022.
- 4.10 As part of the action to expand super-fast broadband to at least 25% of the borough through the Full Fibre to premises project it has been agreed that all sites will be surveyed by end of October 2020 with installation work commencing in November 2020. DCMS (Department for Digital, Media and Sport) have extended the deadline for when the grant money can be spent until 30/06/2021 due to some delays caused by COVID implications to the wider programme. In terms of enabling the use of full fibre for residents and businesses ICT are currently having conversations with suppliers to look at how the overlay services can be procured and what products would achieve the desired outcome.
- 4.11 The implementation of plans to prevent community tensions and support a more cohesive and integrated community have now been completed. Participation of several community group meetings have taken place online with support from Action Together e.g. Fortnightly Inclusive Messaging Group, Fortnightly Grassroots gathering meetings and quarterly Equalities Assemblies. There is approval from the RSCP (Rochdale Safer Communities Partnership) to introduce opportunities to layer Safer Communities priorities into some of these groups.
- 4.12 A partnership has now been put in place (Public Service Reform steering group) to support reform activity across Council, partners and Health and Social Care with the main governance structures being aligned. Ongoing reform activity now fits within this structure. New service models, as part of the health and social care and voluntary sector transformation, have taken place with Good Help and MEAM (Make Every Adult Matter) Q1 activity being complete. This has included formation of MEAM group, co-produced approach and draft governance with people with lived experience. Launched in Q2 at Good Help event and action plan in place for quarters 2-4.

## Alternatives Considered

- 4.13 Not applicable

<b>Costs and Budget Summary</b>
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5. None

<b>Risk and Policy Implications</b>
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6. None

<b>Consultation</b>
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7. Not applicable

<b>Background Papers</b>	<b>Place of Inspection</b>
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8. Appendix 1 - Resources Directorate Plan 2020-21 Q2  Appendix 2 – Neighbourhoods (Corporate) Directorate Plan 2020-21 Q2	Number One Riverside, Smith Street, Rochdale OL16 1XU
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