

Action Plan		Due Date	Status	%Complete
N2001 Lead an Electoral Review to ensure areas have the recommended numbers of voters		31 March 2021		67%
Ref.	Name	Due	Status	% Complete
N2001.A	Consultation and engagement on the proposals	31 August 2020		100%
<p>Consultation and engagement on the proposals has now been completed with over 40 submissions regarding the ward boundaries received by the Local Government Boundary Commission.</p>				
N2001.B	Final council report submitted to Boundary Commission	30 September 2020		100%
<p>Council report on proposed new ward boundaries was approved at Council and submit to the Local Government Boundary Commission the following day.</p>				
N2001.C	Final decision on the ward and councillors numbers made by the Boundary Commission	31 March 2021		0%
<p>The Local Government Boundary Commission will conduct a second consultation phase from December to February 2021. After this they will provide a final decision on the new ward boundaries prior to year-end.</p>				
N2002 Plan for and deliver Census 2021		31 March 2021		75%
Ref.	Name	Due	Status	% Complete
N2002.A	Confirm work programme following guidance from Office of National Statistics	31 August 2020		100%
<p>The Council has appointed Census Lead Officers who are in liaison with ONS about the requirements. A project plan is in development to outline the key tasks and the stakeholders that need to be involved. Meeting have taken place with officers earlier in the month regarding the census delivery and a timeline has been provided by ONS.</p>				
N2002.B	Recruitment and communication complete for census 2021	31 March 2021		50%

Action Plan		Due Date	Status	%Complete
Internal officers have been informed of their roles and requirements in the delivery of the census along with the formulation of a communications plan. External officers provided by the ONS are currently being recruited and trained in regards to their roles.				
N2003 Develop new Communications Strategy 2020-23		31 January 2021		10%
Ref.	Name	Due	Status	% Complete
N2003.A	Consult members and leadership to agree objectives and priorities	31 October 2020		10%
Initial internal discussion has taken place. Consultation sessions have been delayed due to Covid-19 work commitments.				
N2003.B	A refresh of the council's communication strategy will be completed during 2020/21, following the conclusion of our current three-year plan	31 January 2021		10%
Initial work plan is being developed in relation to this.				
N2004 Expand super-fast broadband to at least 25% of the borough through Full Fibre to premises project		31 March 2021		20%
Ref.	Name	Due	Status	% Complete
N2004.A	Agree with Greater Manchester partners how benefits of super-fast broadband will be maximised across the borough	31 December 2020		10%
A meeting with Greater Manchester colleagues is arranged regarding this.				
N2004.B	67 premises (of 99) with a public sector presence across the borough connected with full fibre to increase connectivity	31 March 2021		40%
All sites will be surveyed by end of October 2020, installation work will commence in November 2020. DCMS (Department for Digital, Culture, Media and Sport) have extended the deadline for when the grant money can be spent until 30/06/2021 due to some delays caused by COVID implications to the wider programme.				
N2004.C	Enable the use of the full fibre for residents and businesses through engagement and appointment of a market supplier	31 March 2021		10%
In terms of enabling the use of full fibre for residents and businesses. ICT are currently having conversations with Suppliers to look at how the overlay services can be procured and what products would achieve the desired outcome.				

Action Plan		Due Date	Status	%Complete
N2005 Work in partnership to implement new community safety plan to reduce Crime and disorder		31 March 2021		28%
Ref.	Name	Due	Status	% Complete
N2005.A	Implement new 'Reducing Crime and Anti-Social Behaviour' borough-wide action plan and strategy with partners	30 November 2020		50%
Draft action plan prepared. New priority group created and meeting in Oct 2020. Plans to be finalised and presented to RSCP in January 2021.				
N2005.B	Implement new 'Reducing Reoffending' borough- wide action plan and strategy with partners	31 December 2020		25%
New NPS lead is forming a priority group. Work already under way to produce draft action plan and strategy. Meeting in Oct 2020 to review.				
N2005.C	Complete Community Safety Partnership information sharing protocol with partners	31 March 2021		10%
Basic draft produced. Awaiting capacity within IG Team to assist with reviewing in line with new legislation. On course to complete by March 2021.				
N2006 Implement plans to prevent community tensions and support a more cohesive and integrated community		31 March 2021		100%
Ref.	Name	Due	Status	% Complete
N2006.A	Work in partnership with the voluntary sector in the delivery of cohesion and integration activities to support the recovery of the borough post Covid 19	31 March 2021		100%
Participation of several community group meetings online with support from Action Together e.g. Fortnightly Inclusive Messaging Group, Fortnightly Grassroots gathering meetings and quarterly Equalities Assemblies.				
There is approval from the RSCP (Rochdale Safer Communities Partnership) to introduce opportunities to layer in Safer Communities priorities into some of these groups				

Action Plan		Due Date	Status	%Complete
N2007 Co-ordinate the roll out of Public Service Reform across the borough		31 January 2021		63%
Ref.	Name	Due	Status	% Complete
N2007.A	Partnership put in place to support reform activity across Council, partners and Health and Social Care following reform benchmark exercise	31 October 2020		100%
Partnership is in place (Public Service Reform steering group) and main governance structures have been aligned. Ongoing reform activity now fits within this structure.				
N2007.B	Continued development of new service models as health and social care and voluntary sector transformation takes place	31 January 2021		25%
Good Help and MEAM (Make every adult matter) service models Q1 activity is complete. This has included formation of MEAM group, co-produced approach and draft governance with people with lived experience. Launched in Q2 at Good Help event and action plan in place for Qs2-4				
N2008 Complete roll out of integrated place teams and develop plan around future delivery		31 March 2021		38%
Ref.	Name	Due	Status	% Complete
N2008.A	Complete annual citizen-led leadership challenges in partnership with GMCA	31 December 2020		50%
Ageing in Place, MEAM and Good Help have been identified as priorities by citizens and leadership challenges are in place with associated action plans. The MEAM and Good Help work has coproduced metrics in place to enable transparency when working with citizens / people with lived experience. This includes participatory research, which will be undertaken during Qs 2-4.				
N2008.B	Following pilot stages, embed place teams, as part of neighbourhood and locality working, demonstrably contributing to the reform and effective delivery of public services	31 March 2021		25%
Place Teams are established in localities in terms of case work, however, the level of integration with the local neighbourhood teams varies by place and is more embedded in localities where a physical provision (pre covid) has been in place.				

Action Plan	Due Date	Status	%Complete
N2009 Finalise and commence delivery of Climate Change Strategy	30 November 2020		45%

Ref.	Name	Due	Status	% Complete
N2009.A	Agree priorities of dedicated budget	31 October 2020		20%

£1 million budget for 2020/2021. Due to the impact of Covid, climate change work stalled and budget allocation used to cover other budget pressures. £50K remaining which will be used to cover climate post (currently out to advert). £150k will be rephased to cover initial costs of an energy post and feasibility work that will enable us to be part of a GMCA funding bid around de-carbonisation of public buildings.

N2009.B	Development of delivery plan to address climate change	30 November 2020		20%
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A draft action plan has been scoped which captures work that is taking place across the Council. This still requires further development to capture the impact and co benefits. A steering group of council officers has been established to work on this. There is still an ongoing need to turn this into a borough plan which will be owned by the emergency working group, which still needs to be established

N2010 Transform and improve customer and digital provision	31 December 2020		38%
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Ref.	Name	Due	Status	% Complete
N2010.A	Final sign off and action plan in place for Rochdale Digital Strategy	31 October 2020		50%

A draft strategy is in place, but work has been delayed in finalising due to covid-19 commitments

N2010.B	Agree future role and scope of the Council's Customer Contact Centre	31 December 2020		55%
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Work is progressing with services and Socitm to bring together the future scope. There has been a shift away from transactional tasks, via channel shift. The emphasis now being more on people, engagement with new services, Health, CCG and others, has started to shape the new model of the Contact Centre.