

































Action Plan		Due Date	Status	%Complete
N2001 Lead an Electoral Review to ensure areas have the recommended numbers of voters		31 March 2021		86%
Ref.	Name	Due	Status	% Complete
N2001.A	Consultation and engagement on the proposals	31 August 2020		100%
The first phase of consultation is now complete.				
N2001.B	Final council report submitted to Boundary Commission	30 September 2020		100%
Both the sizing and boundary reports have been submitted to the LGBC.				
N2001.C	Final decision on the ward and councillors numbers made by the Boundary Commission	31 March 2021		60%
The LGBC responded to our proposals and put forward suggested changes regarding the boundaries. We are currently in a second phase of public consultation which will end on Feb 8th 2021. We will be informed by the LGBC on May 11th regarding the final boundaries. They agreed with the proposal for the number of councillors and have confirmed this will remain at 60.				
N2002 Plan for and deliver Census 2021		31 March 2021		62%
Ref.	Name	Due	Status	% Complete
N2002.A	Confirm work programme following guidance from Office of National Statistics	31 August 2020		100%
The Council has appointed Census Lead Officers who are in liaison with ONS about the requirements. A project plan is in development to outline the key tasks and the stakeholders that need to be involved. Meeting have taken place with officers earlier in the month regarding the census delivery and a timeline has been provided by ONS.				
N2002.B	Recruitment and communication complete for census 2021	31 March 2021		25%
We have a communication plan which links to the national communication campaign. We are currently promoting the various roles via our social media channels and networks. We are also starting to liaise with key stakeholders about census messages to key audiences - schools, protected groups etc.				

Action Plan		Due Date	Status	%Complete
N2003 Develop new Communications Strategy 2020-23		31 January 2021		10%
Ref.	Name	Due	Status	% Complete
N2003.A	Consult members and leadership to agree objectives and priorities	31 October 2020		10%
Initial internal discussion has taken place. Consultation sessions have been delayed due to Covid-19 work commitments.				
N2003.B	A refresh of the council's communication strategy will be completed during 2020/21, following the conclusion of our current three-year plan	31 January 2021		10%
Initial work plan is being developed in relation to this. Due to Covid-19 work commitments the communications strategy will now be completed in 2021/22. Lessons learnt from communication over the previous 12 months will be included within the strategy.				
N2004 Expand super-fast broadband to at least 25% of the borough through Full Fibre to premises project		31 March 2021		30%
Ref.	Name	Due	Status	% Complete
N2004.A	Agree with Greater Manchester partners how benefits of super-fast broadband will be maximised across the borough	31 December 2020		20%
GMCA have a GM One Network programme that is currently formulating a business case to provide the options as to how overlay services can be provided on top of the full fibre network.				
N2004.B	67 premises (of 99) with a public sector presence across the borough connected with full fibre to increase connectivity	31 March 2021		50%
Installation work commenced in December 2020. It is envisaged that 25% of sites will be completed by the end of March 2021. DCMS (Department of Culture, Media and Sport) have extended the deadline for when the grant money can be spent until 30/06/2021 due to some delays caused by COVID implications to the wider programme.				
N2004.C	Enable the use of the full fibre for residents and businesses through engagement and appointment of a market supplier	31 March 2021		20%
In terms of enabling the use of full fibre for residents and businesses. The GM One Network business case will identify the options available and recommend the way forward.				

Action Plan		Due Date	Status	%Complete
N2005 Work in partnership to implement new community safety plan to reduce Crime and disorder		31 March 2021		43%
Ref.	Name	Due	Status	% Complete
N2005.A	Implement new 'Reducing Crime and Anti-Social Behaviour' borough-wide action plan and strategy with partners	30 November 2020		50%
Action Plan has now been drafted. New Crime and ASB Priority Group now established. On course to finalise March 2021.				
N2005.B	Implement new 'Reducing Reoffending' borough- wide action plan and strategy with partners	31 December 2020		60%
Action plan now drafted. Awaiting sign feedback from RSCP Board prior to finalising.				
N2005.C	Complete Community Safety Partnership information sharing protocol with partners	31 March 2021		20%
IG Team reviewing. Still in draft form.				
N2006 Implement plans to prevent community tensions and support a more cohesive and integrated community		31 March 2021		100%
Ref.	Name	Due	Status	% Complete
N2006.A	Work in partnership with the voluntary sector in the delivery of cohesion and integration activities to support the recovery of the borough post Covid 19	31 March 2021		100%
Participation of several community group meetings online with support from Action Together e.g. Fortnightly Inclusive Messaging Group, Fortnightly Grassroots gathering meetings and quarterly Equalities Assemblies.				
There is approval from the RSCP to explore opportunities to layer in Safer Communities priorities into some of these groups.				

Action Plan		Due Date	Status	%Complete
N2007 Co-ordinate the roll out of Public Service Reform across the borough		31 January 2021		75%
Ref.	Name	Due	Status	% Complete
N2007.A	Partnership put in place to support reform activity across Council, partners and Health and Social Care following reform benchmark exercise	31 October 2020		100%
Partnership is in place (Public Services Reform steering group) and main governance structures have been aligned. Ongoing reform activity now fits within this structure.				
N2007.B	Continued development of new service models as health and social care and voluntary sector transformation takes place	31 January 2021		50%
Good Help and MEAM (Make Every Adult Matter) service models Q3 activity is complete. This has included specific work linked to the Pandemic along with aligning MHCLG Community Champions funding with new service model development. An audit of cases across Adult Social Care, Place Teams and Focused Care Workers is expected in early 2021.				
N2008 Complete roll out of integrated place teams and develop plan around future delivery		31 March 2021		88%
Ref.	Name	Due	Status	% Complete
N2008.A	Complete annual citizen-led leadership challenges in partnership with GMCA	31 December 2020		100%
Ageing in Place, MEAM and Good Help have been identified as priorities by citizens and leadership challenges are in place with associated action plans. The MEAM and Good Help work has coproduced metrics in place to enable transparency when working with citizens / people with lived experience. This includes participatory research, which was undertaken during Qs 2-4.				
N2008.B	Following pilot stages, embed place teams, as part of neighbourhood and locality working, demonstrably contributing to the reform and effective delivery of public services	31 March 2021		75%
Place Teams are established in localities to the extent that case work is undertaken across a range of multidisciplinary teams. However, the level of integration with the local neighbourhood teams varies by place and is more embedded in localities where a physical provision (pre covid) has been in place.				

Action Plan		Due Date	Status	%Complete
N2009 Finalise and commence delivery of Climate Change Strategy		30 November 2020		25%
Ref.	Name	Due	Status	% Complete
N2009.A	Agree priorities of dedicated budget	31 October 2020		25%
<p>This a task for the Climate Emergency Working Group. The group will establish an action plan of priority work and the budget will be allocated accordingly. The Council has set aside £1m over 5 years. Some of the money has already been used to support the recruitment of a Climate Change Project Manager and there is an intention to use some funds to help roll out the Public Sector Decarbonisation Scheme (a funding bid has been submitted via GMCA to support implementation of energy efficiency measures on public buildings. We will find out how much we have been awarded in mid-late February (up to 11 million).</p>				
N2009.B	Development of delivery plan to address climate change	30 November 2020		25%
<p>The working group has been established in January - stakeholder invitation letters have been issued. The intention is to organise a first meeting of the group to consider development of an action plan.</p>				
N2010 Transform and improve customer and digital provision		31 December 2020		75%
Ref.	Name	Due	Status	% Complete
N2010.A	Final sign off and action plan in place for Rochdale Digital Strategy	31 October 2020		80%
<p>A draft strategy was in place, but work has been delayed in finalising due to covid-19 commitments. Lessons learnt through Covid, including issues around digital exclusion and digital poverty will be included in the latest draft. Engagement will take place with Corporate O&S and a draft strategy will be shared with Informal Cabinet in March prior to wider consultation.</p>				
N2010.B	Agree future role and scope of the Council's Customer Contact Centre	31 December 2020		70%

Action Plan	Due Date	Status	%Complete
Engagement has been taking place with services to develop an overarching plan for the Customer Contact Centre around people and place. This is due to be completed by March 2021.			