




























Action Plan		Due Date	Status	%Complete
N2001 Lead an Electoral Review to ensure areas have the recommended numbers of voters		31 March 2021		100%
Ref.	Name	Due	Status	% Complete
N2001.A	Consultation and engagement on the proposals	31 August 2020		100%
The first phase of consultation is now complete.				
N2001.B	Final council report submitted to Boundary Commission	30 September 2020		100%
Both the sizing and boundary reports have been submitted to the LGBC.				
N2001.C	Final decision on the ward and councillors numbers made by the Boundary Commission	31 March 2021		100%
The LGBC responded to our proposals and put forward suggested changes regarding the boundaries. We are currently in a second phase of public consultation which ended on Feb 8th 2021. From an officer perspective, the work has been completed - we will be informed by the LGBC on May 11th regarding the final boundaries. They agreed with the proposal for the number of councillors and have confirmed this will remain at 60.				
N2002 Plan for and deliver Census 2021		31 March 2021		100%
Ref.	Name	Due	Status	% Complete
N2002.A	Confirm work programme following guidance from Office of National Statistics	31 August 2020		100%
The council appointed Census Lead Officers who are in liaison with ONS about the requirements. A project plan was developed to outline the key tasks and the stakeholders that need to be involved. Meetings have taken place with officers earlier in the month regarding the census delivery and a timeline has been provided by ONS.				
N2002.B	Recruitment and communication complete for census 2021	31 March 2021		100%
The Census Day took place on 21 st March – lots of communications and lighting up of landmarks in purple. The digital services and online help close on 4th May, but then the non-compliance team start work, and paper copies can be accepted beyond that date. The field teams stop work next week and our final completion events will also be next week.				

Action Plan		Due Date	Status	%Complete
N2003 Develop new Communications Strategy 2020-23		31 January 2021		10%
Ref.	Name	Due	Status	% Complete
N2003.A	Consult members and leadership to agree objectives and priorities	31 October 2020		10%
Initial internal discussion has taken place. Consultation sessions have been delayed due to Covid-19 work commitments and are being planned in for June 2021.				
N2003.B	A refresh of the council's communication strategy will be completed during 2020/21, following the conclusion of our current three-year plan	31 January 2021		10%
An initial work plan is being developed in relation to this. Due to Covid-19 work commitments the communications strategy will now be completed in 2021/22. Lessons learnt from communication over the Covid pandemic will be included within the strategy and the strategy is planned for completion in September 2021.				
N2004 Expand super-fast broadband to at least 25% of the borough through Full Fibre to premises project		31 March 2021		48%
Ref.	Name	Due	Status	% Complete
N2004.A	Agree with Greater Manchester partners how benefits of super-fast broadband will be maximised across the borough	31 December 2020		50%
Greater Manchester Combined Authority have a GM One Network programme that is currently formulating a business case to provide the options as to how overlay services can be provided on top of the full fibre network, this is due to enter the procurement stage w/c 26/04/21.				
N2004.B	67 premises (of 99) with a public sector presence across the borough connected with full fibre to increase connectivity	31 March 2021		70%
Installation work commenced in December 2020. It is envisaged that 80% of sites will be completed by the end of June 2021. DCMS (Department of Culture, Media and Sport) have extended the deadline for when the grant money can be spent until 30/06/2021 due to some delays caused by COVID implications to the wider programme.				
N2004.C	Enable the use of the full fibre for residents and businesses through engagement and appointment of a market supplier	31 March 2021		25%
In terms of enabling the use of full fibre for residents and businesses, the GM One Network business case will identify the options available and recommend the way forward.				


Action Plan		Due Date	Status	%Complete
N2005 Work in partnership to implement new community safety plan to reduce Crime and disorder		31 March 2021		77%
Ref.	Name	Due	Status	% Complete
N2005.A	Implement new 'Reducing Crime and Anti-Social Behaviour' borough-wide action plan and strategy with partners	30 November 2020		100%
The action Plan has now been drafted. A new Crime and ASB Priority Group is now established and this was completed in March 2021.				
N2005.B	Implement new 'Reducing Reoffending' borough- wide action plan and strategy with partners	31 December 2020		80%
An action plan was drafted by the Council and partners but requires final sign off by Rochdale Safer Communities Partnership Board at its next meeting in July 2021.				
N2005.C	Complete Community Safety Partnership information sharing protocol with partners	31 March 2021		50%
The Information Governance Team reviewing this protocol which is in draft form. A draft Information Sharing Protocol has been produced and work now being headed up by Information Governance Team.				
N2006 Implement plans to prevent community tensions and support a more cohesive and integrated community		31 March 2021		100%
Ref.	Name	Due	Status	% Complete
N2006.A	Work in partnership with the voluntary sector in the delivery of cohesion and integration activities to support the recovery of the borough post Covid 19	31 March 2021		100%
Participation has taken place in several community group meetings online with support from Action Together e.g. Fortnightly Inclusive Messaging Group, Fortnightly Grassroots gathering meetings and quarterly Equalities Assemblies.				
There is approval from the RSCP to explore opportunities to layer in Safer Communities priorities into some of these groups.				

Action Plan		Due Date	Status	%Complete
N2007 Co-ordinate the roll out of Public Service Reform across the borough		31 January 2021		100%
Ref.	Name	Due	Status	% Complete
N2007.A	Partnership put in place to support reform activity across Council, partners and Health and Social Care following reform benchmark exercise	31 October 2020		100%
The partnership is in place (Public Services Reform steering group) and main governance structures have been aligned. Ongoing reform activity now fits within this structure.				
N2007.B	Continued development of new service models as health and social care and voluntary sector transformation takes place	31 January 2021		100%
The Project Initiation Document for the new service model test of change was in place at end of March 2021. The Test of Change programme is due to commence in 2021 and will be ready for a service change in 2022.				
N2008 Complete roll out of integrated place teams and develop plan around future delivery		31 March 2021		100%
Ref.	Name	Due	Status	% Complete
N2008.A	Complete annual citizen-led leadership challenges in partnership with GMCA	31 December 2020		100%
Citizen led challenges for 2021 are complete. In 2021-22, this programme will integrate with other programmes across the borough with a view to forming a network of citizens with lived experience of multiple disadvantages (A MEAM network).				
N2008.B	Following pilot stages, embed place teams, as part of neighbourhood and locality working, demonstrably contributing to the reform and effective delivery of public services	31 March 2021		100%
The remit was expanded due to the additional pressures on the system due to Covid. Demand has returned to a normal (less than 500) caseload in 2021.				

Action Plan	Due Date	Status	%Complete
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N2009 Finalise and commence delivery of Climate Change Strategy	30 November 2020		28%
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Ref.	Name	Due	Status	% Complete
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N2009.A	Agree priorities of dedicated budget	31 October 2020		30%
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Application process is in development to support allocation of the climate change budget. This will be finalised soon and promoted across the Council.

N2009.B	Development of delivery plan to address climate change	30 November 2020		25%
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Draft plan is under development which will be signed off by the Climate Change Working Group. The Strategy will go to Full Council for sign off.

N2010 Transform and improve customer and digital provision	31 December 2020		90%
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Ref.	Name	Due	Status	% Complete
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N2010.A	Final sign off and action plan in place for Rochdale Digital Strategy	31 October 2020		80%
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A final draft Digital Experience strategy was shared with Corporate O&S on 25th March and agreed by Cabinet on 30th March 2021. Lessons learnt through Covid, including issues around digital exclusion and digital poverty are included. Wider engagement and consultation will now take place and a delivery plan will be developed.

N2010.B	Agree future role and scope of the Council's Customer Contact Centre	31 December 2020		100%
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Engaging further services to develop an overarching plan for the Customer Contact Centre around people and place. The Council's Customer Contact Centre was brought in house on 1st April. A Customer Access Strategy has been produced following engagement with colleagues which will inform the future work of the service.