



Date of Meeting	6 th July 2021
Portfolio	Cabinet Member for A Safer and Inclusive Community, Cabinet Member for Quality of Place, Cabinet Member for A Thriving Economy
Report Author	Ben Jorgensen
Public/Private Document	Public

Neighbourhoods Directorate Plans 2020-21: Quarter 4 Performance Update

Executive Summary

1. To report progress at the end of Quarter 4 (1st January – 31st March 2021) towards achievement of the targets contained in the Neighbourhoods Directorate Plan 2020-21.

Recommendation

2. Members are asked to review the information contained within the report and the appendices.

Reason for Recommendation

3. In accordance with the Council's performance management framework, progress toward targets contained within Directorate Plans are to be reported to relevant Overview & Scrutiny Committees at the end of each quarter.
 - 3.1 The Quarter 4 progress report for the Neighbourhoods Directorate is attached at Appendix 1. Actions within each appendix have been colour coded in accordance with the following criteria
 - 3.2 **Red:** Action not fully completed or not on track to be completed by the target date
Amber: Action not fully completed or not on track to be completed by the target date due to circumstances outside of the directorate's control
Green: Action completed by the target date
Purple: Action is not yet due for completion but is currently on track

The appendix includes a commentary against actions that are showing red, amber or purple.

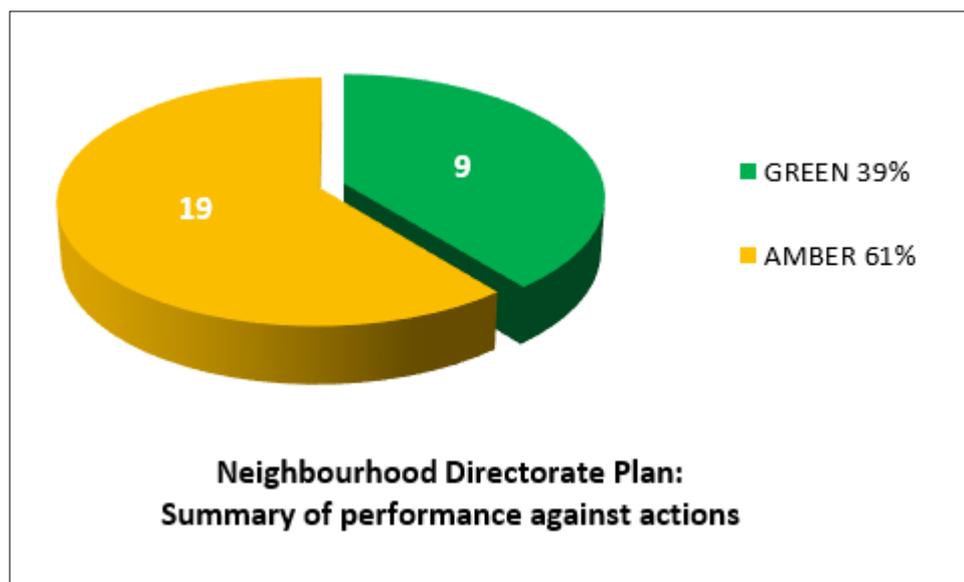
- 3.3 Please can it be noted to the committee that some directorate plan actions have been delayed, with some work being paused, due to the unforeseen impact of the Covid-19 pandemic over the past 12 months. Some actions may be carried over into the directorate plans for next year where they will be continued to be monitored until completion.

Key Points for Consideration

4. Neighbourhoods Directorate Plan 2020-21 Progress

Performance Overview

- 4.1 39% (9) of the actions included in the Directorate Plan 2020-21 are now complete. 61% (14) of the actions are not fully complete and the action due date has now passed. The chart below shows the overall performance of the Directorate in meeting its plan targets at the end of Quarter 4.



- 4.2 The actions that aren't fully complete and the due dates have passed (Amber) relate to:

- Develop new Communications Strategy 2020-23
- Expand super-fast broadband to at least 25% of the borough through Full Fibre to premises project
- Work in partnership to implement new community safety plan to reduce Crime and disorder
- Finalise and commence delivery of Climate Change Strategy
- Transform and improve customer and digital provision

- Continue to modify the homelessness prevention strategy in line with legislative changes, GM and national priorities
- Modify the Council's Housing Allocations Policy and Scheme to meet statutory requirements and makes the maximises the use of housing stock in the borough
- Accelerated Housing Programme
- Highways contributions to tackling climate change; develop and deliver the policy, strategy and infrastructure that will deliver on the objectives of the Greater Manchester Clean Air Plan
- Develop and implement a strategy to tackle fly tipping more effectively
- Environmental Management Contributions to tackling climate change; develop a highway, parks & open space tree management strategy
- Develop a Green Travel plan for staff based at Green Lane depot. Implement a communications plan to reduce food waste. Implement measures to reduce energy consumption and reduce our carbon footprint at Green Lane depot
- Support the development and implementation of the GM Clean Air Plan to tackle nitrogen dioxide exceedances
- Support and promote the RBC Eco-Business Pledge Scheme

Quarter 4 Summary

- 4.3 The action to develop a new Communications Strategy for 2020-23 is ongoing. Initial internal discussions have taken place regarding consulting members and leadership to agree objectives and priorities. Consultation sessions have been delayed due to Covid-19 work commitments and are being planned in for June 2021. An initial work plan is being developed to refresh the council's communication strategy. Again due to Covid-19 work commitments the communications strategy will now be completed in 2021/22. Lessons learnt from communication over the Covid pandemic will be included within the strategy and the strategy is planned for completion in September 2021.
- 4.4 The expansion of super-fast broadband in the borough through the Full Fibre to premises project continues. Greater Manchester Combined Authority have a GM One Network programme that is currently formulating a business case to provide the options as to how overlay services can be provided on top of the full fibre network, this is due to enter the procurement stage w/c 26/04/21. Installation work to expand super-fast broadband commenced in December 2020. It is envisaged that 80% of planned sites will be completed by the end of June 2021. DCMS (Department of Culture, Media and Sport) have extended the deadline for when the grant money can be spent until 30/06/2021 due to some delays caused by COVID implications to the wider programme.
- 4.5 An action plan has been drafted by the Council and partners in regards to the implementation of the reducing reoffending borough wide strategy. This requires final sign off by Rochdale Safer Communities Partnership Board at its next meeting in July 2021. The information governance team are

reviewing the community safety partnership protocol which is currently in draft form.

- 4.6 An application process is in development to support allocation of the climate change budget. This will be finalised soon and promoted across the Council. Draft delivery plan to address climate change is under development which will be signed off by the Climate Change Working Group. The strategy will go to full Council for sign off.
- 4.7 As part of the action to transform and improve customer and digital provision; a final draft Digital Experience strategy was shared with Corporate O&S on 25th March and agreed by Cabinet on 30th March 2021. Lessons learnt through Covid, including issues around digital exclusion and digital poverty are included. Wider engagement and consultation will now take place and a delivery plan will be developed.
- 4.8 The work to continue to modify the homelessness prevention strategy in line with legislative changes, GM and national priorities is ongoing. Work is being undertaken to try and align commissioning priorities being undertaken by colleagues in Adult Social Care to assist the council in meeting statutory housing responsibilities and how this should support homelessness prevention. However, there are a number of Programmes, focused on Rough sleeper cohort that form part of the delivery plan to achieve some of the council's Homelessness Council Objectives. There still continues to be intense pressure on homelessness services to respond to daily service pressures; the ongoing impact of Covid on both housing supply and numbers at risk of homelessness and the process to bring statutory housing services in house will continue to impact and prevent forward motion.
- 4.9 Work is continuing as part of the action for highways to contribute to tackling climate change; developing and delivering the policy, strategy and infrastructure that will deliver on the objectives of the Greater Manchester Clean Air Plan. The delivery of a rapid charger at Rochdale LC and Heywood CC car parks is ongoing. Future schemes are to be dealt with in the emerging GM strategy. Highways Officers have been part of the emerging GM EVCI Workgroup, a GM wider leadership team report is being presented by TfGM and this will feed into RBC Climate Change Officer and a strategy for Rochdale.
- 4.10 The development and implementation of a strategy to tackle fly tipping more effectively has been delayed due to the pandemic. The strategy is to be finalised and is due to go to Cabinet for adoption after May 2021. The implementation and delivery can only take place after this stage.
- 4.11 The RBC Eco-business pledge scheme that the Council is supporting has been launched; digital information regarding this is available on the RBC website. Due to Covid-19, business support and advice has concentrated on Covid risk assessments and Covid safe operating practices. Continuing business restrictions means that priority is being given to Covid compliance. It is expected that as BAU resumes later in the year, the promotion of the

eco scheme will resume. So far any participating businesses are promoted and published on the Council website.

Alternatives Considered

4.12 Not applicable

Costs and Budget Summary

5. None

Risk and Policy Implications

6. None

Consultation

7. Not required

Background Papers	Place of Inspection
8. Appendix 1 - Neighbourhoods Directorate Plan 2020-21 Q4	Number One Riverside, Smith Street, Rochdale OL16 1XU

For Further Information Contact:	Ben Jorgensen, , ben.jorgensen@rochdale.gov.uk
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