



























Action Plan		Due Date	Status	%Complete
N2001 Lead an Electoral Review to ensure areas have the recommended numbers of voters		31 March 2021		100%
Ref.	Name	Due	Status	% Complete
N2001.A	Consultation and engagement on the proposals	31 August 2020		100%
The first phase of consultation is now complete.				
N2001.B	Final council report submitted to Boundary Commission	30 September 2020		100%
Both the sizing and boundary reports have been submitted to the LGBC.				
N2001.C	Final decision on the ward and councillors numbers made by the Boundary Commission	31 March 2021		100%
The LGBC responded to our proposals and put forward suggested changes regarding the boundaries. We are currently in a second phase of public consultation which will end on Feb 8th 2021. From an officer perspective the work has been completed - we will be informed by the LGBC on May 11th regarding the final boundaries. They agreed with the proposal for the number of councillors and have confirmed this will remain at 60.				
N2002 Plan for and deliver Census 2021		31 March 2021		100%
Ref.	Name	Due	Status	% Complete
N2002.A	Confirm work programme following guidance from Office of National Statistics	31 August 2020		100%
The Council has appointed Census Lead Officers who are in liaison with ONS about the requirements. A project plan is in development to outline the key tasks and the stakeholders that need to be involved. Meeting have taken place with officers earlier in the month regarding the census delivery and a timeline has been provided by ONS.				
N2002.B	Recruitment and communication complete for census 2021	31 March 2021		100%
The Census Day took place on 21 st March – lots of communications and lighting up of landmarks in purple. The digital services and online help close on 4th May, but then the non-compliance team start work, and paper copies can be accepted beyond that date. The field teams stop work next week and our final completion events will also be next week.				

Action Plan		Due Date	Status	%Complete
N2003 Develop new Communications Strategy 2020-23		31 January 2021		10%
Ref.	Name	Due	Status	% Complete
N2003.A	Consult members and leadership to agree objectives and priorities	31 October 2020		10%
Initial internal discussion has taken place. Consultation sessions have been delayed due to Covid-19 work commitments and are being planned in for June 2021.				
N2003.B	A refresh of the council's communication strategy will be completed during 2020/21, following the conclusion of our current three-year plan	31 January 2021		10%
Initial work plan is being developed in relation to this. Due to Covid-19 work commitments the communications strategy will now be completed in 2021/22. Lessons learnt from communication over the previous 12 months will be included within the strategy and the strategy is planned for completion in September 2021.				
N2004 Expand super-fast broadband to at least 25% of the borough through Full Fibre to premises project		31 March 2021		48%
Ref.	Name	Due	Status	% Complete
N2004.A	Agree with Greater Manchester partners how benefits of super-fast broadband will be maximised across the borough	31 December 2020		50%
GMCA have a GM One Network programme that is currently formulating a business case to provide the options as to how overlay services can be provided on top of the full fibre network, this is due to enter the procurement stage w/c 26/04/21.				
N2004.B	67 premises (of 99) with a public sector presence across the borough connected with full fibre to increase connectivity	31 March 2021		70%
Installation work commenced in December 2020. It is envisaged that 80% of sites will be completed by the end of June 2021. DCMS (Department of Culture, Media and Sport) have extended the deadline for when the grant money can be spent until 30/06/2021 due to some delays caused by COVID implications to the wider programme.				
N2004.C	Enable the use of the full fibre for residents and businesses through engagement and appointment of a market supplier	31 March 2021		25%
In terms of enabling the use of full fibre for residents and businesses. The GM One Network business case will identify the options available and recommend the way forward.				


Action Plan		Due Date	Status	%Complete
N2005 Work in partnership to implement new community safety plan to reduce Crime and disorder		31 March 2021		77%
Ref.	Name	Due	Status	% Complete
N2005.A	Implement new 'Reducing Crime and Anti-Social Behaviour' borough-wide action plan and strategy with partners	30 November 2020		100%
Action Plan has now been drafted. New Crime and ASB Priority Group now established. On course to finalise March 2021.				
N2005.B	Implement new 'Reducing Reoffending' borough- wide action plan and strategy with partners	31 December 2020		80%
Action plan drafted by the Council and partners but requires final sign off by Rochdale Safer Communities Partnership Board – next meeting July 2021.				
N2005.C	Complete Community Safety Partnership information sharing protocol with partners	31 March 2021		50%
IG Team reviewing. Still in draft form. Draft Information Sharing Protocol produced. Work now being headed up by Information Governance Team.				
N2006 Implement plans to prevent community tensions and support a more cohesive and integrated community		31 March 2021		100%
Ref.	Name	Due	Status	% Complete
N2006.A	Work in partnership with the voluntary sector in the delivery of cohesion and integration activities to support the recovery of the borough post Covid 19	31 March 2021		100%
Participation of several community group meetings online with support from Action Together e.g. Fortnightly Inclusive Messaging Group, Fortnightly Grassroots gathering meetings and quarterly Equalities Assemblies.				
There is approval from the RSCP to explore opportunities to layer in Safer Communities priorities into some of these groups.				

Action Plan		Due Date	Status	%Complete
N2007 Co-ordinate the roll out of Public Service Reform across the borough		31 January 2021		100%
Ref.	Name	Due	Status	% Complete
N2007.A	Partnership put in place to support reform activity across Council, partners and Health and Social Care following reform benchmark exercise	31 October 2020		100%
Partnership is in place (Public Services Reform steering group) and main governance structures have been aligned. Ongoing reform activity now fits within this structure.				
N2007.B	Continued development of new service models as health and social care and voluntary sector transformation takes place	31 January 2021		100%
PID for new service model test of change in place at end of March 2021. The Test of Change programme is due to commence in 2021 ready for a service change in 2022.				
N2008 Complete roll out of integrated place teams and develop plan around future delivery		31 March 2021		100%
Ref.	Name	Due	Status	% Complete
N2008.A	Complete annual citizen-led leadership challenges in partnership with GMCA	31 December 2020		100%
Citizen led challenges for 2021 complete. In 2021-22, this programme will integrate with other programmes across the borough with a view to forming a network of citizens with lived experience of multiple disadvantages (A MEAM network).				
N2008.B	Following pilot stages, embed place teams, as part of neighbourhood and locality working, demonstrably contributing to the reform and effective delivery of public services	31 March 2021		100%
Remit was expanded due to the additional pressures on the system due to Covid. Has returned to a normal (less than 500) caseload in 2021.				

Action Plan	Due Date	Status	%Complete
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N2009 Finalise and commence delivery of Climate Change Strategy	30 November 2020		28%
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Ref.	Name	Due	Status	% Complete
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N2009.A	Agree priorities of dedicated budget	31 October 2020		30%
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Application process in development to support allocation of the climate change budget. Will be finalised in the next few weeks and promoted across the Council.

N2009.B	Development of delivery plan to address climate change	30 November 2020		25%
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Draft plan is under development which will be signed off by the Climate Change Working Group. Strategy still needs to go to Full Council for sign off.

N2010 Transform and improve customer and digital provision	31 December 2020		90%
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Ref.	Name	Due	Status	% Complete
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N2010.A	Final sign off and action plan in place for Rochdale Digital Strategy	31 October 2020		80%
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A final draft Digital Experience strategy was shared with Corporate O&S on 25th March and agreed by Cabinet on 30th March 2021. Lessons learnt through Covid, including issues around digital exclusion and digital poverty are included. Wider engagement and consultation will now take place and a delivery plan will be developed.









N2010.B	Agree future role and scope of the Council's Customer Contact Centre	31 December 2020		100%
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Engaging further services to develop an overarching plan for CC around people and place. The Council's Customer Contact Centre was brought in house on 1st April. A Customer Access Strategy has been produced following engagement with colleagues which will inform the future work of the service.








Action Plan		Due Date	Status	%Complete
N2011 Continue to modify the homelessness prevention strategy in line with legislative changes, GM and national priorities		31 December 2020		86%
Ref.	Name	Due	Status	% Complete
N2011.A	Audit existing strategy	31 July 2020		100%
<p>The system change process has been accelerated by the extraordinary measures dictated by the response to Covid 19 and this has modified the parameters of the audit of the existing strategy. The audit is 100% complete, subject to changes brought about because of impending government/Covid related changes and requirements. Phase 3, implementation of service delivery changes, is now ready to consult on and discussions have commenced with RBH regarding the possible in-sourcing of contracts. A bid for transformation funding is under consideration.</p>				
N2011.B	Identify strategic priorities including issues relating to housing access and supply, out of Borough placements and early intervention and prevention	30 September 2020		70%
<p>Work is been undertaken to try and align commissioning priorities being undertaken by colleagues in ASC to assist the council in meeting statutory housing responsibilities and how this should support homelessness prevention. However, we there are a number of Programmes, focused on Rough sleeper cohort that form part of the delivery plan to achieve some of the councils Homelessness Council Objectives. There still continues to be intense pressure on homelessness services to respond to daily service pressures; the ongoing impact of covid on both housing supply and numbers at risk of homelessness and the process to bring statutory housing services in house will continue to impact and prevent forward motion.</p>				
N2011.C	Establish a regional Strategy sub group	31 October 2020		100%
<p>Groups are in place, organised by the Combined Authority.</p>				
N2011.D	Develop a revised Homelessness strategy	31 December 2020		75%
<p>The decision of the RBH board in late April will enable progress to be made with reviewing the strategy.</p>				
N2012 Modify the Council's Housing Allocations Policy and Scheme to meet statutory requirements and makes the maximises the use of housing stock in the borough		31 March 2021		45%

Action Plan		Due Date	Status	%Complete
Ref.	Name	Due	Status	% Complete
N2012.A	Review of current policy and scheme to ensure it is fit for purpose	30 September 2020		75%
The work with RPs continues and has now moved on to consider specific development plans for identified sites based on the needs assessment generated by from the housing waiting list, with a particular focus on adapted housing and one bed provision.				
N2012.B	Complete phase 2&3 of Commission of business transformation study/service development	31 October 2020		50%
Phase 3 is underway but is significantly hampered by resource issues as access to additional funding remains an issue.				
N2012.C	Develop and implement quick wins from 6 agreed prototypes	31 December 2020		25%
The work to align Strat Housing service delivery with ACS and Children's Services is continuing. The issues regarding the supply, management, cost and access to supported housing are being considered and approaches are being developed.				
N2012.D	Phase 2 – Develop consultation and implementation plans for longer term changes identified through Phase 1&2	31 January 2021		75%
Subject to the identification of resources to implement the consultation				
N2012.E	Review housing outcomes	31 March 2021		0%
Review will follow implementation of the changes.				
N2013 Accelerated Housing Programme		31 March 2021		45%
Ref.	Name	Due	Status	% Complete
N2013.A	Delivery of 4 sites of agreed annual accelerated programme to planning stage and start on site	31 December 2020		40%
Work with RPs and potential developers is ongoing and is now site specific in some instances. The analysis of demand from the housing waiting list is being used to target s.106 monies.				






Action Plan		Due Date	Status	%Complete
N2013.B	Deliver recommendations and action plan from consultant study to inform approach to delivering higher value housing	31 March 2021		50%
The site specific work is underway and will influence development proposals and planning decisions.				
N2014	Develop and deliver the infrastructure proposals that are required to support the Greater Manchester 2040 Transport Strategy which will help to support the emerging Greater Manchester Spatial Framework	31 March 2021		100%
Ref.	Name	Due	Status	% Complete
N2014.A	Complete Analysis of all relevant traffic modelling data	30 September 2020		100%
Modelling work is now complete and awaiting the next stages of the GMTS and GMSF. Action will now move into a new version of GMSF in 2021/22				
N2014.B	Identify traffic mitigation measures	31 March 2021		100%
Traffic mitigation schemes are continuously monitored across the network.				
N2015	Re-procurement of the Highway Service Term maintenance Contract	31 March 2021		100%
Ref.	Name	Due	Status	% Complete
N2015.A	Undertake Option appraisal and Determine Scope and complete tender documentation for new Contract	31 January 2021		100%
Maintenance service now to be brought in house at end of Contract (1st April 2022)				
N2015.B	Commence formal tender of the contract	31 March 2021		100%
Not applicable as Contract not required - Project team set up to manage transition over next 12 months.				

Action Plan		Due Date	Status	%Complete
N2015.C	Award Contract	31 December 2020		100%
Not Applicable				
N2015.D	Commence new Contract	31 March 2021		100%
Not Applicable				
N2016 Highways contributions to tackling climate change; develop and deliver the policy, strategy and infrastructure that will deliver on the objectives of the Greater Manchester Clean Air Plan		31 March 2021		38%
Ref.	Name	Due	Status	% Complete
N2016.A	Engage on a review of all potential EV charging sites	31 March 2021		50%
Work continuing to deliver rapid charger at Rochdale LC and Heywood CC car parks. Future schemes to be dealt with in the emerging GM strategy.				
N2016.B	Develop a policy and live strategy for EV's	31 March 2021		15%
Highways Officers have been part of the emerging GM EVCI Workgroup, a GM WLT report is being presented by TfGM and this will feed into RBC Climate Change Officer and a strategy for Rochdale.				
N2016.C	Work with all Stakeholders to ensure all signage is agreed and ready for implementation for the Clean Air Zone	31 March 2021		50%
Officers have been agreeing the last few approvals for the signage. Installation programmed to commence in September 2021.				
N2017 Develop and implement a strategy to tackle fly tipping more effectively		31 March 2021		62%
Ref.	Name	Due	Status	% Complete
N2017.A	Identify best practice in other local authorities	30 June 2020		100%

Action Plan		Due Date	Status	%Complete
Work completed and will form basis for forthcoming strategy.				
N2017.B	Analyse data to identify contributing factors from an area/neighbourhood perspective	30 June 2020		100%
Mapping of fly tipping locations now available via Alloy. Feedback from members to be included in Strategy.				
N2017.C	Cabinet report on adoption of strategy and work plan	31 October 2020		50%
Strategy to be finalised and go to Cabinet for adoption after May 21.				
N2017.D	Implement strategy and delivery programme	31 March 2021		0%
Work delayed due to impact of pandemic.				
N2018 Environmental Management Contributions to tackling climate change; develop a highway, parks & open space tree management strategy		31 March 2021		35%
Ref.	Name	Due	Status	% Complete
N2018.A	Carry out a full review of all tree assets to include mapping and full condition survey to identify related risks and improvement requirements	30 June 2020		90%
Survey of trees in parks and cemeteries still to be completed. Contractor says this will now be completed May 2021.				
N2018.B	Develop a long-term (ten year) tree assets management programme of work and related policy	30 September 2020		50%
Draft strategy circulated to senior officers and other departments for comment.				
N2018.C	Cabinet report on adoption of strategy and related policy alongside invest to save capital bid to enable delivery	30 November 2020		0%
Once strategy finalised it will be taken to Cabinet to seek approval, expected summer 21.				

Action Plan		Due Date	Status	%Complete
N2018.D	Implement strategy and commence programme of works	31 March 2021		0%
Once strategy approved programme of work can commence.				
N2019 Develop a Green Travel plan for staff based at Green Lane depot. Implement a communications plan to reduce food waste. Implement measures to reduce energy consumption and reduce our carbon footprint at Green Lane depot		31 March 2021		72%
Ref.	Name	Due	Status	% Complete
N2019.A	Identify and implement schemes to encourage staff to walk, cycle, car share or use public transport to get to work and travel between sites	31 March 2021		0%
Not started due to pandemic response and guidance from government to avoid public transport use and car sharing.				
N2019.B	Work with GMCA and WRAP on campaigns to reduce food waste in the residual waste bin	31 October 2020		100%
Council participated in campaign organised by R4GM to encourage home composting and national Love Food, Hate Waste first food waste action week. Will ensure council is involved in further food waste campaigns and continues to promote food waste recycling and minimisation.				
N2019.C	Identify measures to help green our vehicle fleet	31 October 2020		90%
EM to investigate zero emission vehicles for large fleet. An electric RCV is being trialled July 21 to evaluate its viability within the service. Electric pool car purchased to reduce emissions created by officer journeys within the Borough.				
N2019.D	Identify measures to increase energy generation at Green Lane depot and identified Parks/open space	31 March 2021		100%
Work completed and connected to mains on 03/10/20.				
N2020 Support the development and implementation of the GM Clean Air Plan to tackle nitrogen dioxide exceedances		31 March 2021		93%

Action Plan		Due Date	Status	%Complete
Ref.	Name	Due	Status	% Complete
N2020.A	Support TfGM with the development and delivery of other stakeholder engagement events	30 September 2020	■	90%
Final piece of work is to support the dissemination of consultation outcomes to stakeholders. Consultation responses and policy change in light of the response are still to be developed and will carry over into 2021-22 until the submission of the FBC.				
N2020.B	Support TfGM with the development and delivery of the statutory consultation around the GM Clean Air Plan	31 December 2020	■	100%
Supported the public consultation for both GM CAP and MLS. Shared all consultation documents and digital content with stakeholders, businesses, taxi trade and the public. Complete.				
N2020.C	Support TfGM in the production and submission of the Full Business Case for the GM Clean Air Plan	31 March 2021	■	90%
Covid impacts evidence base is being collated. Policy changes in light of consultation are being developed. On track for FBC submission at end of June 2021.				
N2021 Support and promote the RBC Eco-Business Pledge Scheme		31 March 2021	■	77%
Ref.	Name	Due	Status	% Complete
N2021.A	Raise awareness of the RBC Eco Business Pledge Scheme with businesses and the general public	31 March 2021	■	100%
Launch complete, digital information available on the RBC website.				
N2021.B	Increase the number of businesses pledging to be Eco- Businesses	31 March 2021	■	33%
Due to Covid 19, business support and advice has concentrated on covid risk assessments and covid safe operating practices. Continuing business restrictions means that priority is being given to covid compliance. It is expected that as BAU resumes later in the year, the promotion of the eco scheme will resume.				
N2021.C	Promote and celebrate the businesses who pledge to be Eco-Businesses	31 March 2021	■	100%
Participating businesses are promoted and published on the Council website – action complete.				

Action Plan		Due Date	Status	%Complete
N2022 Maintaining Statutory Compliance to our assets		31 March 2021		100%
Ref.	Name	Due	Status	% Complete
N2022.A	Ensure all testing and inspection is in place to our operational assets	31 March 2021		100%
Statutory testing/inspection 100% completed, existing energy efficiency schemes				
N2023 Increasing energy efficiency to our asset portfolio		31 March 2021		100%
Ref.	Name	Due	Status	% Complete
N2023.A	Looking at new initiative ways to reduce our energy costs and promote reducing our carbon footprint	31 March 2021		100%
Collate energy savings to date and highlight further schemes for potential funding.				
N2023.B	Work with GM authorities on new energy initiatives including green alternatives to gas	31 March 2021		100%
Ongoing communication with other districts determining new energy initiatives and added to the bids for potential funding. Now complete.				