



Date of Meeting  
Portfolio

MeetingDateLegal  
Cabinet Member for  
Getting A Good Start,  
Cabinet Member for  
Healthy Lives, Cabinet  
Member for Social Care  
and Ageing Well  
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Report Author  
Public/Private Document

## Adult, Children & Public Health Directorate Plans 2020-21: Quarter 4 Performance Update

### Executive Summary

1. To report progress at the end of Quarter 4 (1st January – 31<sup>st</sup> March 2021) towards achievement of the targets contained in the Adult Care Directorate Plan 2020-21, Children's Services Directorate Plan 2020-21 and Public Health Directorate Plan 2020-21.

### Recommendation

2. Members are asked to review the information contained within the report and the appendices.

### Reason for Recommendation

3. In accordance with the Council's performance management framework, progress toward targets contained within Directorate Plans are to be reported to relevant Overview & Scrutiny Committees at the end of each quarter.
  - 3.1 The Quarter 4 progress reports for the Adult Care Directorate, Children's Services and Public Health Directorate are attached at Appendix 1, 2 and 3 respectively. Actions within each appendix have been colour coded in accordance with the following criteria:
    - 3.2 **Red:** Action not fully completed or not on track to be completed by the target date  
**Amber:** Action not fully completed or not on track to be completed by the target date due to circumstances outside of the directorate's control  
**Green:** Action completed by the target date  
**Purple:** Action is not yet due for completion but is currently on track

The appendix includes a commentary against actions that are showing red, amber or purple.

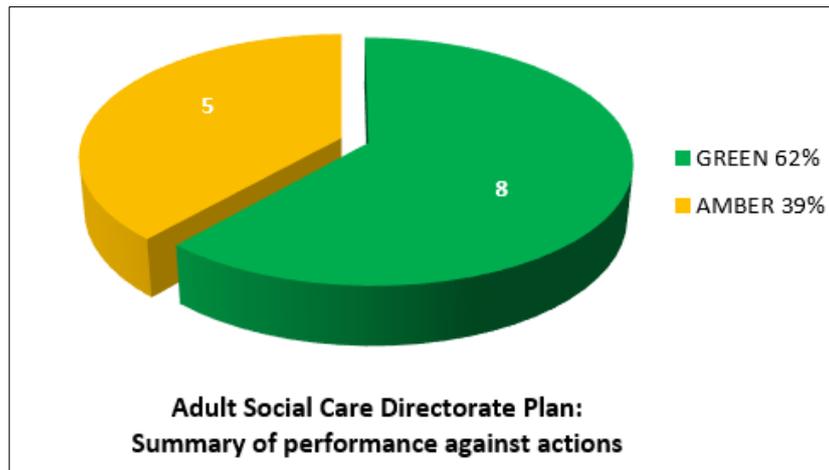
- 3.3 Please can it be noted to the committee that some directorate plan actions have been delayed, with some work being paused, due to the unforeseen impact of the Covid-19 pandemic over the past 12 months. Some actions may be carried over into the directorate plans for next year where they will be continued to be monitored until completion.

### Key Points for Consideration

#### 4. Adult Care Directorate Plan 2020-21 Progress

##### Performance Overview

- 4.1 62% (8) of the actions included in the Directorate Plan 2020-21 are now complete. 39% (5) actions are not fully complete and the action due date has now passed. The chart below shows the overall performance of the Directorate in meeting its plan targets at the end of Quarter 4.



- 4.2 The actions that aren't fully complete and the due dates have passed (Amber) relate to:
- Clarify and embed delivery of reablement and support service based on "Good help " principles
  - Implement system improvements in respect of commissioning information and payments
  - The Mental Health Investment Standard is effectively commissioned across the CCG and the LA.
  - Secondary and specialist services for people with LD and / or Autism will be reviewed to ensure our offer is fully integrated between Health & Social Care

- The ASC Commissioning Programme Structure will be updated to deliver a comprehensive range of cross cutting themed projects related to the 5-year Accommodation with support strategy

#### 4.3 Quarter 4 Summary

Mutually agreed pathways and referral processes, with providers and stakeholders, aligned to recovery and reablement have been put in place as part of the action to clarify and embed delivery of reablement and support service based on good help principles. Substantial linkage with a number of key agencies and stake holders have been established. Future engagement and service development plans are in progress/pending new model. It is proposed to joint work more closely with strategic housing following their restructure with early discussions taking place.

4.4

There has been the continued promotion of digital solutions with the development of a work stream within the assistive technology board; this is to support the change in culture around how we provide services moving from an analogue to digital approach where possible. There are plans in place to recruit a digital inclusion officer from next year.

4.5

The action to review secondary and specialist services for people with learning difficulties and/or autism to ensure our offer is fully integrated between Health & Social Care will be carried over to next years' business plan. The delay is due to the impact of the pandemic on the service.

4.6

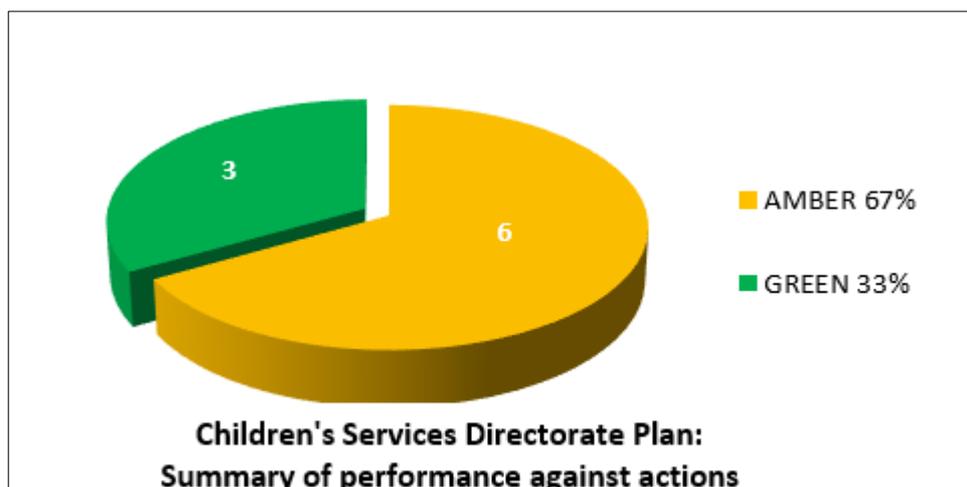
The development of projects as part of the ASC commission programme structure to improve services for: Older people (3 projects), Working age adults with long term conditions (6 projects) and People with complex & chaotic lives (6 projects) has been partially paused due to Covid-19. Projects developed have now moved into implementation, some of which feature in 21/22 business plan.

4.7

#### **Children's Services Directorate Plan 2020-21 Progress**

#### 4.8 Performance Overview

33% (3) of the actions included in the Directorate Plan 2020-21 have now been complete. 67% (6) actions are not fully complete and the action due date has now passed. The chart below shows the overall performance of the Directorate in meeting its plan targets at the end of Quarter 4.



#### 4.9

The actions that aren't fully complete and the due dates have passed (Amber) relate to:

- Implement the School Improvement Strategy to improve pupil achievement at all key stages
- Provide sufficient school places for all children within the Borough
- Continued implementation and embedding of the SEND (Special Educational Needs/ Disabilities) reforms
- Workforce stability is maintained and strengthened
- Safely stabilise and reduce the number of children in need of protection and children cared for through embedding innovative approaches
- Children's Services lead proactive relational practice within partnership arrangements

#### 4.10 Quarter 4 Summary

As part of the action to provide sufficient school places for all children within the Borough the Council is supporting the delivery of two secondary free schools. In Middleton the department for education are still awaiting government sign off to allow Edgar Wood Academy's 2021 opening, this is expected post planning decision April 2021. In the Pennines the department of education indicate that site difficulties may mean that opening is delayed to September 2023. The Council has made it clear the need for a

#### 4.11 contingency if necessary.

All early help and early years services have now been integrated under the umbrella of the Family Service Model with Children's Centres and Locality teams merging, becoming co-terminus and delivering a whole family approach. In the Pennine locality this includes further work with the Place team considering a whole system Children's and Adults approach through the Pennine Co-operative Place Partnership. The parenting offer has been reviewed and a new blended offer implemented through virtual and face to face delivery on a needs led basis, evolving from timetabled term time courses to ensure interventions respond to family need. Parenting and relational programmes have been integrated and are co-ordinated by a specific team, and there are currently 7 evidenced based programmes available for families with children of all ages. A consistent virtual and face to face covid family offer is in place at a locality level to respond to the current needs of families, this will be reviewed as restrictions change with lessons learnt from this period influencing the family offer going forward.

#### 4.12

The first anti-racist training has taken place and further delivery commissioned following feedback from participants. Mandatory training sessions commence in May for all staff. The BAME focus Group continues

to meet providing feedback to the service. Further L&D activity is planned in relation to staff who work directly with our service users. Specific support to aspiring leaders from BAME backgrounds is also being offered as part of corporate leadership programme. It is anticipated that this action will continue to be relevant in 2021/22.

4.13

The sub-action to revise and review the Rochdale Safeguarding Children Partnership infrastructure in order to embed relational practice across the partnership is still ongoing. The process to move to more relational case conferences has commenced. The IROs engaged in 2 development days and more had been planned in January 2021. It has proved to be impossible to introduce a new style of working during the COVID pandemic as the new style needs face to face interaction and training to be effective. There is a full action plan being presented to SLT in March 2021 and a variety of planning meetings and discussions will be taking place with a plan to move to the full new system in April 2022. The required steps to introduce this new system and the development of the new style case conferences involving the full children's safeguarding Partnership is being presented to SLT in March 2021 for implementation throughout 2022.

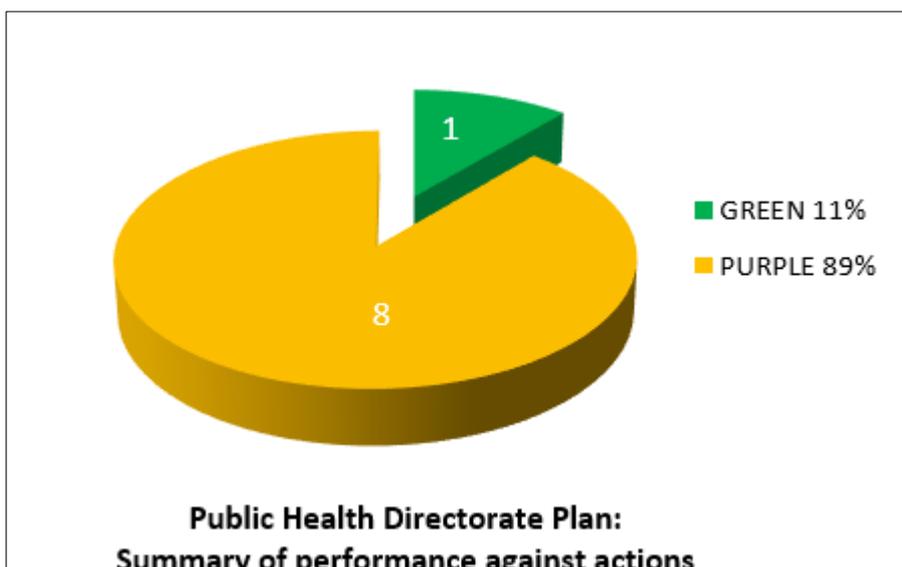
4.14

The implementation of a contextual safeguarding approach to understand and respond to young people's experiences of significant harm beyond their families is still ongoing. This is an area of work that has been delayed as a result of the pandemic. Despite this the Safeguarding Partnership did hold a Contextual Safeguarding Conference broken down into 4 virtual sessions that were very well received by the partners who took part. More partners have received training to raising awareness of contextual safeguarding. Next is to draft a neighbourhood assessment to start working on the strategy of what we are going to do to improve the outcomes for children and young people in the area of focus.

## Public Health & Wellbeing Directorate Plan 2019-20 Progress

### 4.15 Performance Overview

11% (1) of the actions included in the Directorate Plan 2020-21 have now been complete. 89% (8) actions are not fully complete and the action due date has now passed. The chart below shows the overall performance of the Directorate in meeting its plan targets at the end of Quarter 4.



#### 4.16

The actions that aren't fully complete and the due dates have passed (Amber) relate to:

- Undertake a review of public health in the context of the new system architecture
- Development of an Integrated Intelligence Network, bringing together health and social intelligence across commissioners and providers
- Development of an Environmental Sustainability and Public Health Plan to agree and deliver Public Health priorities and actions around the sustainable development goals
- Lead on the development and implementation of a system wide prevention strategy
- Maximise the workplace health setting approach to reach and improve the wellbeing of our health and care workforces
- Recommission the Sexual Health Service to ensure improved access to services and alignment to GM vision
- Provide public health leadership for managing the Covid-19 outbreak and health protection priorities
- Further develop the next phase of voluntary sector infrastructure support

#### 4.17 Quarter 4 Summary

As part of the action to develop an Integrated Intelligence Network, bringing together health and social intelligence across commissioners and providers; work unfortunately has been delayed due to the response to Covid-19. A network approach has been undertaken to support COVID intelligence, however, this needs further work to develop from a non-COVID perspective. Joint working has taken place to support the COVID work, however, work still needs to be undertaken to bring together a network more formally and a work plan to support that. This has been incorporated into next year's plan.

#### 4.18

Due to COVID related delays in the work stream, the prevention strategy is still in development. The current aim is to have a final joint strategy agreed by September 2021. As above, the work to update key services (i.e. health improvement, vulnerable adults) is running parallel to the wider strategy

#### 4.19

development and will be completed during 21/22.

Work regarding providing public health leadership for managing the Covid-19 outbreak and health protection priorities is ongoing. The three fixed Local Test sites are running efficiently and have capacity required across Rochdale for PCR testing for those with symptoms. Lateral flow testing (LTF)/rapid antigen testing is being offered to all workforces that can't work from home and have no symptoms. This will be delivered through asymptomatic testing sites (ATS) based in Rochdale, Heywood, Middleton and Littleborough. In addition roving testing units (RTU) will support testing

4.20 in schools, areas of high prevalence and large work places who have seen a high number of cases throughout the pandemic.

4.21 The Covid -19 vaccination programme has been mobilised. NHSE leads the national programme and has commissioned a number of NHS providers to deliver the programme. Public health has worked with stakeholders from across the local system to coordinate and support the programme. This includes work on supporting operational standards and delivery, prioritisation, assurance processes, intelligence, communications and community engagement.

The action to further develop the next phase of voluntary sector infrastructure support is ongoing. The upscaling of voluntary sector element of the whole system prevention offer across all 6 neighbourhoods continues to take place. The re-profiling of timescales has meant that the upscaling aim linked to the prevention review will slip into next year. However a large proportion of the COVID related funding we are receiving is being channelled through and to the CVS sector in the borough. ICB have agreed a two year extension to the Action Together contract which has been formally issued. The service will be heavily involved in developments going forward and are integral in the COVID response.

4.22 **Alternatives Considered**

Not applicable

<b>Costs and Budget Summary</b>
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5. None

<b>Risk and Policy Implications</b>
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6. None

<b>Consultation</b>
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7. Not required

<b>Background Papers</b>	<b>Place of Inspection</b>
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8.	Appendix 1 - Adult Care Directorate Plan 2020-21 Q4  Appendix 2 – Children’s Services Directorate Plan 2020- 21 Q4  Appendix 3 – Public Health Directorate Plan 2020-21 Q4	Number One Riverside, Smith Street, Rochdale OL16 1XU
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