







































Action Plan		Due Date	Status	% Complete
<b>AC2001 Support the delivery of integrated neighbourhood working</b>		<b>31 March 2021</b>		<b>100%</b>
Ref.	Name	Due	Status	% Complete
AC2001.A	<b>To further develop a partnership approach and work to a set of guiding principles which evidence good neighbourhood working</b>	<b>31 March 2021</b>		<b>100%</b>
<p>Work is actively in progress with the primary care network. The Pennine cooperative partnership is becoming a “cell” of good help neighbourhood approach. Actively linking with housing with a task and finish group working together as part of neighbourhood approach. Work will continue with the new evolving neighbourhood mandate which is part of the LCO project – which will be fed into the directorate plan for 21/22.</p>				
AC2001.B	<b>To have two co-located Integrated Neighbourhood Teams (INT) /Neighbourhood teams</b>	<b>31 March 2021</b>		<b>100%</b>
<p>Two co-located Integrated Neighbourhood Teams (INTs) have now achieved co-location in Brook House and Globe House, therefore completing this action. Further co-location efforts are on track, and co-location at the Phoenix Centre should be achieved at Feb 21.</p>				
AC2001.C	<b>To initialise formal links with Pennine Care and Mental health services on a neighbourhood level</b>	<b>31 March 2021</b>		<b>100%</b>
<p>Designated links with each neighbourhood team is now in place, and a plan has been produced to identify co-terminus working. This action is now complete.</p>				
AC2001.D	<b>Delivery and administration of a neighbourhood data set in place</b>	<b>30 September 2020</b>		<b>100%</b>
<p>The first iteration of a Health &amp; Social Care joint dataset (Neighbourhood Dataset) will be on-line from 15th October (re September data).</p>				
<b>AC2002 Clarify and embed delivery of reablement and support service based on “Good help “ principles</b>		<b>31 March 2021</b>		<b>95%</b>
Ref.	Name	Due	Status	% Complete
AC2002.A	<b>New Service offer for people with Mental Health /Substance/CSE issues/contextual (transitional) safeguarding issues</b>	<b>30 April 2020</b>		<b>100%</b>

Action Plan		Due Date	Status	% Complete
In place and Complete				
<b>AC2002.B</b>	<b>Clear pathways in and out of service and linkage to ALLIS case working/records system</b>	<b>30 September 2020</b>		<b>100%</b>
In place and Complete				
<b>AC2002.C</b>	<b>Linkage and synergy with other providers understood</b>	<b>30 September 2020</b>		<b>100%</b>
Mutually agreed pathways and referral processes with providers and stakeholders aligned to R & R are in place. R & R leaflet is in progress. We have developed substantial linkage with a number of key agencies and stake holders. We propose to improve linkage and synergy with PCN's and the Living Well Model. Data performance reporting produced quarterly and weekly resilience reporting in place. Currently part of wider prevention review in the council and may change some focus in 21/22.				
<b>AC2002.D</b>	<b>Engagement and coproduction for future service development plans developed</b>	<b>31 March 2021</b>		<b>80%</b>
Future engagement and service development plans in progress/pending new model. We propose to joint work more closely with strategic housing following their restructure, early discussions taken place. We propose to expand our linkage with undertaking prison in reach work- linked to MAPPA/ prison release and sourcing appropriate timely housing for those in the criminal justice system.				
<b>AC2003 Implement system improvements in respect of commissioning information and payments</b>		<b>31 March 2021</b>		<b>94%</b>
Ref.	Name	Due	Status	% Complete
<b>AC2003.A</b>	<b>Implement payment cards for cash budgets</b>	<b>31 March 2021</b>		<b>100%</b>
Complete and in place				
<b>AC2003.B</b>	<b>Day care payments to providers based on actuals rather than assessed</b>	<b>31 March 2021</b>		<b>100%</b>
Providers are now uploading actuals to the Provider Portal for payment ( a separate process is in place to pay up to the assessed as a supplement)				


Action Plan		Due Date	Status	% Complete
<b>AC2003.C</b>	<b>Individual Service Fund arrangements are to also be on the provider portal</b>	<b>31 March 2021</b>		<b>100%</b>
ISF's are now removed and re-categorised as managed budgets.				
<b>AC2003.D</b>	<b>Review and improvements to the respite payment system (payment to providers)</b>	<b>31 March 2021</b>		<b>70%</b>
ICB agreed to defer respite rates changes to September 2021.				
<b>AC2003.E</b>	<b>To have 50% of users to be paying charges for home care via a direct debit arrangement</b>	<b>31 March 2021</b>		<b>100%</b>
The latest position is that 64% of non-residential income is now paid by direct debit.				
<b>AC2004 Improved services to people with a mental health issue including dementia</b>		<b>31 March 2021</b>		<b>100%</b>
Ref.	Name	Due	Status	% Complete
<b>AC2004.A</b>	<b>Develop 5 year AMHP strategy (approved mental health professional)</b>	<b>31 March 2021</b>		<b>100%</b>
The 5 year AMHP strategy is now in place, and work is currently being undertaken regarding implementation.				
<b>AC2004.B</b>	<b>Establish dementia operations /tactical group to enact dementia strategy around dementia friendly communities</b>	<b>31 March 2021</b>		<b>100%</b>
Task group set up and enacting elements as far as we're aware of GM plan, we have also set up an action group to implement a number of actions to comply with the GM Dementia United Strategy.				
<b>AC2005 To provide options for synergy of current provider services with Adult Social Care Operations</b>		<b>30 September 2020</b>		<b>100%</b>

Action Plan		Due Date	Status	% Complete
Ref.	Name	Due	Status	% Complete
AC2005.A	<b>Review of current structure around delivery services and develop option plan for future delivery</b>	30 September 2020		100%
A review of the current structure has been completed, and public consultation re the proposed structure has been undertaken. A staff consultation is now underway.				
AC2006	<b>Work to both help integrate new housing schemes into neighbourhoods and assist enact phase 2 of “show and tell “work within strategic housing</b>	30 November 2020		100%
Ref.	Name	Due	Status	% Complete
AC2006.A	<b>Work around development of extra care schemes and streamline accommodation panel activity in line with corporate strategic direction</b>	30 November 2020		100%
The first of new schemes (River Beal) is now live. The accommodation panel is active and working, and the future schemes, e.g. Cherwell flats, have been slightly postponed due to covid into the next final financial year. Directorate approval for accommodation panel has been sought and approved.				
AC2007	<b>To work towards a new approach to the joint management (health and social care) of people with complex issues around autism and Learning difficulties</b>	30 September 2020		100%
Ref.	Name	Due	Status	% Complete
AC2007.A	<b>To produce an options paper for director approval for a way forward in terms of service delivery (being based on the premise we intend to maximise how we align /integrate both health and Social care elements of service delivery)</b>	30 September 2020		100%
In consultation phase with provider Pennine Care, and workshop has been set-up to progress the work.				

Action Plan		Due Date	Status	% Complete
<b>AC2008 To change the culture around how we provide services form an analogue to a digital approach wherever possible with an emphasis on quality improvement</b>		<b>31 March 2021</b>		<b>100%</b>
<b>Ref.</b>	<b>Name</b>	<b>Due</b>	<b>Status</b>	<b>% Complete</b>
<b>AC2008.A</b>	<b>To promote digital solutions in line with the corporate strategy</b>	<b>31 March 2021</b>		<b>100%</b>
We continue to promote digital solutions and have developed a workstream within our assistive technology board to take this forward. There are plans in place to recruit a digital inclusion officer from next year.				
<b>AC2008.B</b>	<b>To embed QI approaches within the business planning cycle</b>	<b>31 March 2021</b>		<b>100%</b>
Each team in ASC has a QI project, being monitored via quality improvement board. The expectation is this will be a concurrent feature in our team plans and directorate plans going forward. Project management/ QI training has been offered and undertaken by a wide range of staff within ASC				
<b>AC2009 The Mental Health Investment Standard is effectively commissioned across the CCG and the LA.</b>		<b>31 March 2021</b>		<b>97%</b>
<b>Ref.</b>	<b>Name</b>	<b>Due</b>	<b>Status</b>	<b>% Complete</b>
<b>AC2009.A</b>	<b>Produce a report setting out our Commissioning intentions for 20/21 &amp; 21/22 to comply with the MH Investment Standard / reflect the LTP objectives and support the ambitions of the LCO and neighbourhood Mental Health offer</b>	<b>30 November 2020</b>		<b>100%</b>
A Mental Health Integration Plan is being produced and is planned to be shared with ICB by Dec 20. This will feed into the work regarding setting out Commissioning Intentions. Report will be included in the Commissioning Intentions report which has been shared with ICB, and is due for a decision in Oct 20.				
<b>AC2009.B</b>	<b>Review grant funded service arrangements (MIND/Alzheimer's) &amp; recommission the service</b>	<b>31 March 2021</b>		<b>100%</b>
Due to the impact of Covid-19, we had paused business and usual and we will have a plan in place by the end of Q2				
<b>AC2009.C</b>	<b>Deliver a project to embed personal health budgets for people on s117</b>	<b>30 September 2020</b>		<b>100%</b>

Action Plan		Due Date	Status	% Complete
Local system support the delivery of PHBs for individuals on S117.				
<b>AC2009.D</b>	<b>Produce a policy &amp; procedure to meet the CCG's MI H Act s140 responsibilities to make available sufficient acute MH Act beds to meet the needs of the population</b>	<b>31 December 2020</b>		<b>90%</b>
Has been drafted and meeting on 31st March 2021 to finalise and will be taken to SMT and CCG policy structure for completion in 21/22 Q1.				
<b>AC2010 Develop a progressive fee structure that supports more in borough provision for people across the client group spectrum</b>		<b>31 December 2020</b>		<b>100%</b>
Ref.	Name	Due	Status	% Complete
<b>AC2010.A</b>	<b>To produce a project plan that identifies the key issues and business requirements that is evidence driven</b>	<b>30 September 2020</b>		<b>100%</b>
A project plan has been produced and is being monitored.				
<b>AC2010.B</b>	<b>Conclude market engagement with providers, service users and assessment teams to better understand issues and barriers</b>	<b>31 December 2020</b>		<b>100%</b>
Fee consultation nearing completion. LD Day Service review not completed. Supported Living programme ongoing.				
<b>AC2010.C</b>	<b>Develop fee setting differential rates based on market engagement</b>	<b>31 December 2020</b>		<b>100%</b>
Residential care banding model shared with providers via fees consultation process.				
<b>AC2011 Secondary and specialist services for people with LD and / or Autism will be reviewed to ensure our offer is fully integrated between Health &amp; Social Care</b>		<b>31 December 2020</b>		<b>50%</b>
Ref.	Name	Due	Status	% Complete

Action Plan		Due Date	Status	% Complete
AC2011.A	An integrated Health & Social Care specification for complex learning disabilities will be produced	31 December 2020	<span style="color: yellow;">■</span>	50%
Carried over to 21/22 business plan.				
AC2011.B	We will improve our diagnostic & treatment service for people with autism by working with the current provider to deliver improved outcomes	30 September 2020	<span style="color: yellow;">■</span>	50%
Carried over to 21/22 business plan.				
AC2012 A 5-year Accommodation with support Strategy will be published		30 April 2020	<span style="color: green;">■</span>	100%
Ref.	Name	Due	Status	% Complete
AC2012.A	A series of Commissioning Statements will be published – these will include information that helps practitioners understand what is in the market	30 April 2020	<span style="color: green;">■</span>	100%
Complete – signed off at ICB at the end of May. Published with a legal caveat to rerun the data by the end of July to understand the impact of covid				
AC2012.B	A Market Position Statement will be published. This will be a provider-facing document with key information in it about the market, which will inform providers of our commissioning intentions	30 April 2020	<span style="color: green;">■</span>	100%
Completed and published MPS along with accommodation support strategy. Published with a legal caveat to rerun the data by the end of July to understand the impact of covid				
AC2013 The ASC Commissioning Programme Structure will be updated to deliver a comprehensive range of cross cutting themed projects related to the above strategy		31 December 2020	<span style="color: yellow;">■</span>	80%
Ref.	Name	Due	Status	% Complete

Action Plan		Due Date	Status	% Complete
AC2013.A	<b>Development of 15 projects to improve services for: Older people (3 projects), Working age adults with long term conditions (6 projects) and People with complex &amp; chaotic lives (6 projects)</b>	31 December 2020		80%
Partially paused due to Covid-19. Projects developed have now moved into implementation, some of which feature in 21/22 business plan. In delivery and BAU for some projects.				