

Action Plan		Due Date	Status	% Complete
<b>N2101 Progress the climate change policy agenda by implementing processes and coordinating and facilitating projects that support achievement of Rochdale's Sustainable Development Goals and the priorities in the GM 5 Year Environment Plan</b>		<b>31 March 2022</b>		<b>16%</b>
Ref.	Name	Due	Status	% Complete
<b>N2101.A</b>	<b>Finalise strategic and operational approach for responding to climate emergency including development of a partnership strategy and project framework to support allocation of the £1million climate change capital funding pot.</b>	<b>30 June 2021</b>		<b>30%</b>
<p>The Climate Change Strategy and a comprehensive delivery plan are being finalised and will be taken to the Climate Emergency Working Group for agreement in July. It will then be taken through the Council's governance processes for final sign off - aiming for September. We now have a bid process in place for capital funding of climate related projects. We have already allocated some of this money for a new asset management system and staff resources to drive forward the climate change agenda - Energy Officer, Programme Manager and Woodland and Natural Capital Project Officer. Projects are currently being scoped around renewable energy, decarbonisation of the public estate and natural environment in partnership with GMCA</p>				
<b>N2101.B</b>	<b>Coordinate and support successful delivery of the £11million public sector decarbonisation scheme</b>	<b>30 September 2021</b>		<b>25%</b>
<p>The Council will receive £11million funding for decarbonisation of the public estate - around 20 buildings. The application process is complete, Cabinet agreed the funding agreement, the procurement of contractors is complete and a company has been appointed to provide project support. The work is now underway. Unofficially GMCA have confirmed an extension of the delivery timescale from Sept 2021 to March 2022. A further round of funding is expected in the autumn which we may consider bidding for. We are also part of a community renewal fund bid with Bolton Council and other partners to support decarbonisation of other public sector buildings.</p>				
<b>N2101.C</b>	<b>Develop a local area energy plan for the borough working with GMCA and Energy Systems Catapult</b>	<b>31 October 2021</b>		<b>10%</b>
<p>LAEPs are being developed by the Energy Systems Catapult on behalf of GMCA for each of the 10 GM districts. The LAEP is a data driven, spatial and collaborative planning tool to unlock investment and delivery of smart local energy systems. LAEPs have been developed for Bury, Manchester and Salford and Rochdale's LAEP should be completed by October 2021. The LAEP should help us to identify constraints and issues relating to energy demand across the borough and what opportunities exist for both renewable energy and heat to meet our long-term planning requirements.</p>				
<b>N2101.D</b>	<b>Deliver a successful month of climate change action aligned with COP26, Green Summit and Gaia Installation</b>	<b>30 November 2021</b>		<b>5%</b>

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<p>Leadership Team has agreed an events budget of around £15k to support activity. The Council will engage Your Trust in the planning and delivery and work with GMCA to ensure our activity links with the carbon battle bus visit and GM Strategy priorities. This activity also coincides with the Gaia Earth art Installation that will be displayed in N1R during November - December which will help raise awareness of the climate emergency through a programme of art, culture and education.</p>				
<b>N2101.E</b>	<b>Develop a carbon literacy programme and roll out across the Council</b>	<b>31 March 2022</b>		<b>10%</b>
<p>The Council has obtained carbon literacy toolkits from the Carbon Literacy Projects, which need adapting so that they are relevant to ROCHDALE. Leadership Team has agreed to fund a fixed term Training Coordinator role to help to roll out carbon literacy across the council in the first instance. The role now needs to be developed and agreed with SCG. Work is also underway with GMCA to develop an eLearning module that can be used as part of corporate induction.</p>				
<b>N2102 Develop New council Communications Strategy 2021-24</b>		<b>30 September 2021</b>		<b>25%</b>
Ref.	Name	Due	Status	% Complete
<b>N2102.A</b>	<b>Consult with members and leadership to agree objectives and priorities</b>	<b>30 June 2021</b>		<b>50%</b>
<p>The consultation process for the new strategy has been agreed with the portfolio holder and surveys are now being written.</p>				
<b>N2102.B</b>	<b>A refresh of the council's communication strategy completed</b>	<b>30 September 2021</b>		<b>0%</b>
<p>This is ongoing.</p>				

Action Plan		Due Date	Status	% Complete
<b>N2103 Expand super-fast broadband to at least 25% of the borough through Full Fibre to premises project</b>		<b>31 January 2021</b>		<b>53%</b>
Ref.	Name	Due	Status	% Complete
<b>N2103.A</b>	<b>Agree with Greater Manchester partners how benefits of super-fast broadband will be maximised across the borough</b>	<b>31 January 2022</b>		<b>65%</b>
<p>Rochdale have joined with Oldham, Stockport, Bury, GMCA, TfGM and GM Fire and Rescue Service to explore the option of a GM ONE network, soft market testing has been undertaken and a procurement exercise is being currently underway to look at procuring overlay services collaboratively. The contract is due to be awarded to the successful bidder in January 2022.</p>				
<b>N2103.B</b>	<b>67 premises (of 99) with a public sector presence across the borough connected with full fibre to increase connectivity</b>	<b>31 December 2021</b>		<b>75%</b>
<p>Installation of infrastructure at the identified buildings has been underway, however there have been some delays due to some access being restricted due to COVID. DCMS funding has now been extended until December 2021</p>				
<b>N2103.C</b>	<b>Enable the use of the full fibre for residents and businesses through engagement and appointment of a market supplier</b>	<b>31 December 2021</b>		<b>20%</b>
<p>Once the market supplier is approved following the tender process an implementation plan will be available showing key dates when overlay services will be installed throughout the borough.</p>				
<b>N2104 Complete consultation and commence delivery of Rochdale Borough Digital Experience Strategy 2021-24</b>		<b>31 August 2021</b>		<b>20%</b>
Ref.	Name	Due	Status	% Complete
<b>N2104.A</b>	<b>Consult with partners and public on draft digital strategy including issues around digital inclusion</b>	<b>31 July 2021</b>		<b>35%</b>

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<p>The draft strategy has been shared widely with various stakeholders and partners including health, care, ICT, Libraries, etc. It has been informed by the feedback and the GM digital blueprint. Further engagement is required to finalise the content and to develop the accompanying action plan. It will also be necessary to establish a Board that will have oversight of implementation. There is a requirement to undertake consultation with the public to understand the digital / digital exclusion position in the borough. The Council is linked into a Cooperative Council's Innovation Network Policy Lab to support us with this work. There are currently some resource issues in driving forward the digital agenda.</p>				
<b>N2104.B</b>	<b>Complete sign off of Strategy and delivery plan</b>	<b>31 August 2021</b>		<b>5%</b>
<p>This work was previously being led by the AD of Transformation who has now left the authority. It has been passed to Corporate Policy. It is likely the strategy will not be signed off until September time. The delay is attributed to the handover of the work. There isn't that much more work to do on the strategy but the delivery plan still requires development.</p>				
<b>N2105 Deliver improved and innovative service delivery across Council through roll out of Office 365 and conferencing tools</b>		<b>31 March 2022</b>		<b>22%</b>
Ref.	Name	Due	Status	% Complete
<b>N2105.A</b>	<b>Put in place a project plan for roll out of Microsoft Office 365, including addressing ICT security and Information Governance issues</b>	<b>31 May 2021</b>		<b>20%</b>
<p>Options Paper to be formulated to present to Council Leadership to agree order and priority of enablement's across the Authority which will feed into subsequent discussions with partners to assist in the design and configuration of services available with the M365 licensing.</p>				
<b>N2105.B</b>	<b>Review of conferencing tools to ensure best use of future technology</b>	<b>31 August 2021</b>		<b>60%</b>
<p>Draft strategy document written. Internal review ongoing within ICT.</p>				
<b>N2105.C</b>	<b>Agree approach to future conferencing tools</b>	<b>31 December 2021</b>		<b>5%</b>
<p>Awaiting final review as per N2105.B before approach can be agreed.</p>				

Action Plan		Due Date	Status	% Complete
<b>N2105.D</b>	<b>Roll out of Microsoft Teams and associated functionality completed across Council</b>	<b>31 March 2022</b>		<b>5%</b>
<p>Dependent on N2015.A. Teams likely to be a higher priority than other M365 deployments and subject to N2105.A, B and C.</p>				
<b>N2106</b>	<b>Work in partnership to develop and implement new partnership Domestic Abuse Strategy</b>	<b>31 January 2022</b>		<b>58%</b>
Ref.	Name	Due	Status	% Complete
<b>N2106.A</b>	<b>Undertake domestic abuse needs assessment to help inform new strategy</b>	<b>30 September 2021</b>		<b>75%</b>
<p>Draft needs assessment complete by Public Health and Community Safety. Draft recommendations made. Needs Assessment to be reviewed and finalised by panel, with consultation with Joint Leadership Team, prior to finalising.</p>				
<b>N2106.B</b>	<b>Implement funding to address domestic abuse accommodation</b>	<b>31 January 2022</b>		<b>25%</b>
<p>Spend plan developed and agreed by Joint Leadership Team and urgent key decision. Delivery of plan now underway.</p>				
<b>N2106.C</b>	<b>Implement new partnership domestic abuse strategy</b>	<b>31 January 2022</b>		<b>75%</b>
<p>Draft strategy produced by Community Safety. Awaiting recommendations from Domestic Abuse Needs Assessment prior to finalising the strategy and implementing.</p>				

Action Plan		Due Date	Status	% Complete
<b>N2107 Develop and implement the Council's own CCTV monitoring suite and the provision of an in-house CCTV monitoring</b>		<b>31 December 2021</b>		<b>0%</b>
Ref.	Name	Due	Status	% Complete
N2107.A	Complete tendering exercise for a new video surveillance system (VSS) for the new in-house CCTV monitoring service	31 August 2021		100%
Following advice from STAR Procurement, a procurement framework was used to appoint a contractor. Action now complete.				
N2107.B	Complete the build of the new CCTV monitoring suite within Rochdale Police station	31 October 2021		50%
Council wide review of public space monitored cameras complete. Review of additional cameras are underway.				
N2107.C	3)Undertake council-wide review of CCTV provision and develop a self-assessment process which assesses compliance with the CCTV Code of Practice	31 December 2021		50%
Draft self-assessment tool developed by Information Governance Team. Awaiting signoff from RBC CCTV Steering Group.				
<b>N2108 Implement plans to develop more cohesive and integrated communities</b>		<b>30 September 2021</b>		<b>70%</b>
Ref.	Name	Due	Status	% Complete
N2108.A	Consult with partners, statutory, community, voluntary, faith sector and Action Together to develop insight trackers to collect appropriate information in enhance tension monitoring process and enhance community cohesion	30 September 2021		60%

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<p>Attendance and contribution to monthly “Community &amp; Faith Group” meetings to address insight, concerns and future planning for integration of faith and non-faith communities across the borough. Attendance and RBC representation since 2020 at fortnightly Grassroots gathering meeting with communities to understand concerns and needs and developing appropriate partnership actions with stakeholders to address any unmet needs and mitigate emerging community concerns e.g. ASB, underage sales, speeding, vandalism, criminal exploitation etc. Relevant insight from both meetings above are escalated to relevant stakeholder for action and an update provided to the community at the next meeting which increases resident/stakeholder satisfaction.</p>				
<b>N2108.B</b>	<b>Recruit 20 Health Equality Champions to deliver over 5000 health improvements amongst BAME (including Gypsy, Roma, Eastern European, disabled and older people and reduce health inequalities in line with Covid recovery plans</b>	<b>30 June 2021</b>		<b>80%</b>
<p>We have exceeded the target and recruited 45 Health Champions across the borough from different communities and genders. From April 2021 to July 2021 – approx. 3365 direct conversations with residents have taken place through various platforms which include face to face and virtual webinars. This will continue through to the end of the year. In addition, other media platforms have been utilised such as Radio, social media and Satellite TV to engage, educate, empower, and raise awareness which has a potential reach of 000’s.</p>				
<b>N2109</b>	<b>Develop the role of the In-house Contact Centre within internally and with external partners, in line with the agreed future vision</b>	<b>31 October 2021</b>		<b>41%</b>
Ref.	Name	Due	Status	% Complete
<b>N2109.A</b>	<b>Sign off and communicate future vision, objectives and priorities for the Contact Centre</b>	<b>30 June 2021</b>		<b>60%</b>
<p>Future vision has been signed off and is being communicated to Services and ELT.</p>				
<b>N2109.B</b>	<b>Review Contact Centre performance framework</b>	<b>30 September 2021</b>		<b>30%</b>
<p>Started to review current processes and performance management framework.</p>				

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<b>N2109.C</b>	<b>Develop opportunities for future working with Health and Social Care colleagues</b>	<b>31 October 2021</b>		<b>35%</b>
<p>Work has started with NHS and Public Health with a view to develop a 'single front door' for initial customer contact with health and social care.</p>				
<b>N2110 Reform and integration : Advance the integration of services in line with the Greater Manchester model through delivery of 3 key programmes of work during 2021-22</b>		<b>31 March 2022</b>		<b>47%</b>
Ref.	Name	Due	Status	% Complete
<b>N2110.A</b>	<b>Progress a prevention and recovery strategy by bringing together case work across directorates (place team; recovery and re-ablement) Maintain cooperative outcomes (including demand reduction) at a case and place level</b>	<b>31 December 2021</b>		<b>25%</b>
<p>Mapping of existing work begun including case work and caseloads, and systems. Successful (outside) consultation event held in mid-July to gather intelligence and insight from across the system (including people facing multiple disadvantage) in relation to the Prevention and Recovery element. This type of consultation also being reviewed by independent people of the council to consider the approach as a method for consulting for other activities/services. The information from the event is currently being collated and will lead to further events/sessions in September/October and a final review in December.</p>				
<b>N2110.B</b>	<b>Deliver MHCLG funded (£500k) community champions programmes; reducing barriers to health improvement (Covid and non-Covid)</b>	<b>31 December 2021</b>		<b>95%</b>
<p>All 13 strands of the Community Champions programme commenced, and funding transferred with SLA/Variation of contract.            Wider Delivery Partnership (of all partners) established and met monthly. Currently considering legacy pathways for Health Inequalities.            All Delta returns completed to MHCLG.            Case Study completed for MHCLG.            Presentation to a National MHCLG Webinar on our CHC programme supporting minority ethnic communities delivered in July 2021.</p>				
<b>N2110.C</b>	<b>Rochdale Borough is the first Good Help 'place' in the UK. Deliver the 2021-22 Good Help Plan</b>	<b>31 March 2022</b>		<b>20%</b>
<p>Good Help seminar delivered to front line staff and further workshop planned in Sept/Oct. To support the prevention in neighbourhoods work – development of potential GH networks and GH neighbourhood service model. This will include development with the VCFSE sector in terms of workforce as well as GH in Integrated Neighbourhood</p>				

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<p>Teams (INT) training. Digital GH (including supporting digital support for older people in line with GM Strategy) and a webinar Digital GH. Other opportunities include a GH Academy to support GH learning across the system.</p>				
<b>N2111 Review and build from the Council and borough's community response to COVID</b>		<b>31 October 2021</b>		<b>62%</b>
Ref.	Name	Due	Status	% Complete
<b>N2111.A</b>	<b>Review Council's community response to pandemic with partners to ensure lessons and best practice identified</b>	<b>31 July 2021</b>		<b>100%</b>
<p>Two review sessions have taken place with council colleagues around lessons learnt from the pandemic, best practice and issues that will assist long-term community recovery from the pandemic. These have been fed back to Joint Senior Leadership Team and the portfolio holder. The Council has been shortlisted in the MJ Awards under the Community Heroes category for the work of the Covid Community Response team.</p>				
<b>N2111.B</b>	<b>Agree a plan for mainstreaming support to those households most impacted, including Clinically Extreme Vulnerable</b>	<b>31 October 2021</b>		<b>25%</b>
<p>A draft plan has been developed following the above review sessions. A range of key projects and documents, including the Council's Prevention Strategy are being developed to help build on longer-term support for vulnerable households</p>				