



Date of Meeting	16 <sup>th</sup> November 2021
Portfolio	Cabinet Member for Finance and Corporate, Cabinet Member for Communities and Co-operation
Report Author	Ben Jorgensen
Public/Private Document	

## Resources and Neighbourhoods Directorate Plans 2021-22: Quarter 2

### Executive Summary

1. To report progress at the end of Quarter 2 (1st July – 30<sup>th</sup> September 2021) towards achievement of the targets contained in the Resources Directorate Plan 2021-22 and Neighbourhoods (Corporate Support) Directorate Plan 2021-22.

### Recommendation

2. Members are asked to review the information contained within the report and the appendices.

### Reason for Recommendation

3. In accordance with the Council's performance management framework, progress toward targets contained within Directorate Plans are to be reported to relevant Overview & Scrutiny Committees at the end of each quarter.
  - 3.1 The Quarter 2 progress reports for the Resources Directorate and Neighbourhoods (Corporate Support) Directorate are attached at Appendix 1 and 2 respectively. Actions within each appendix have been colour coded in accordance with the following criteria:
    - 3.2 **Red:** Action not fully completed or not on track to be completed by the target date
    - Amber:** Action not fully completed or not on track to be completed by the target date due to circumstances outside of the directorate's control
    - Green:** Action completed by the target date
    - Purple:** Action is not yet due for completion but is currently on track

- 3.3 The appendix includes a commentary against actions that are showing red, amber or purple.

### Key Points for Consideration

#### 4. Resources Directorate Plan 2021-22 Progress

##### Performance Overview

- 4.1 92% (12) of the actions included in the Directorate Plan 2021-22 are ongoing. One action is not fully complete and the action due date has now passed. The chart below shows the overall performance of the Directorate in meeting its plan targets at the end of Quarter 2.



- 4.2 The action that isn't fully complete and the due date has passed (Amber) relates to:

- Refresh and support the Member Development Programme

##### Quarter 2 Summary

- 4.3 As part of the action to review and evaluate the decision making structure for joint health arrangements, it was agreed to improve the effectiveness of ICB agenda planning across organisations. There is ongoing development of a proposed structure for this and a timeline has been agreed via the Integrated Commissioning Board. NHS software packages have been utilised to align timelines and forward planning. Governance Services access to NHS report planning functions which are incorporated into the report tracker considered at wider leadership team.
- 4.4 In order to refresh and support the Member Development Programme, benchmarking has been undertaken with other Greater Manchester

Authorities which was informed by LGA best practices and training packages. The Scrutiny Study Group considered practices at other non-GM authorities as part of their work with a report being produced and approved by the Scrutiny Sub-Group. The report has been approved by Informal Cabinet with a programme being pulled together alongside a communications plan.

- 4.5 To support the implementation of the READI Equality Objectives, the Aspiring Leaders programme 2021 took a BAME positive action approach to recruiting the cohort. 30% of the cohort identify as BAME. The chair of the BAME staff network group has been invited to become a member of the leadership academy board. Equality & Diversity training sessions have been added to extended in house training offer for 2021, this is available to all staff. Modules on equality diversity and inclusion are now included on all leadership programmes. Aspiring leaders also includes a module on allyship. Proposals for conducting listening events for Disability and LGBTQ+ staff have been created and are awaiting leadership approval, with a view to setting up staff network groups to take place during November/December 2021.
- 4.6 In order to monitor the development of the Rochdale Riverside 1 financial model, a dashboard has been created. There is an aim for this to be an approved reporting tool in Q3. Further work has been undertaken to make the in year modelling more accurate. The focus on Rochdale Riverside has been less acute due to the prioritising of the Upperbanks development. Quarterly meetings will be arranged to deliver the monitoring in line with overall corporate financial reporting as soon as arrangements have been made by Governance Team to put Committee meetings in place. This will be developed further as required - the PGF Sub-Committee has not met this financial year.

## **Neighbourhoods (Corporate Support) Directorate Plan 2021-22 Progress**

### Performance Overview

- 4.7 73% (8) of the actions included in the Directorate Plan 2021-22 are ongoing. 18% (2) actions have not been completed and the due date has now passed. One further action has now been completed. The chart below shows the overall performance of the Directorate in meeting its plan targets at the end of Quarter 2.



4.8 The actions that aren't fully complete and the due dates have passed (Amber) relate to:

- Develop New council Communications Strategy 2021-24
- Complete consultation and commence delivery of Rochdale Borough Digital Experience Strategy 2021-24

#### Quarter 2 Summary

4.9 As part of the sub-action to coordinate and support successful delivery of the £11million public sector decarbonisation scheme there is a continuation of work with GMCA to deliver heat carbonisation and associated technologies. The delivery deadline has been extended with projects now due to be completed no later than 31 March 2022. There is still some procurement to be undertaken to secure suppliers for certain technologies (e.g. LED lighting) but this is underway. Additionally there is continuing work with the Energy Systems Catapult (ESC) on developing a local area energy plan for the borough. This will be used as a key planning document in response to the challenge of decarbonising heat and transport to help inform and support local authorities, distribution network operators, business and communities to plan for a cost-effective low carbon transition to achieve Net Zero. Latest work includes mapping our wards against the distribution network.

4.10 A tendering exercise has been completed for a new video surveillance system (VSS) as part of the action to develop and implement the Council's own CCTV monitoring suite. Following advice from STAR Procurement, a procurement framework was used to appoint a contractor. Construction work for the build of the new CCTV monitoring suite within Rochdale Police station is on target for completion for the end of 2021. A new RBC CCTV Steering Group will be established with key stakeholders. A further Review of CCTV provision underway is underway and a self-assessment tool has been drafted and awaiting to be finalised prior to end of 2021.

- 4.11 There has been increased attendance and contribution to monthly “Community & Faith Group” meetings to address insight, concerns and future planning for integration of faith and non-faith communities across the borough. Additionally there has been attendance and RBC representation since 2020 at fortnightly Grassroots gathering meeting with communities to understand concerns and needs and developing appropriate partnership actions with stakeholders to address any unmet needs and mitigate emerging community concerns e.g. ASB, underage sales, speeding, vandalism, criminal exploitation etc. Relevant insight from both meetings above are escalated to relevant stakeholder for action and an update provided to the community at the next meeting which increases resident/stakeholder satisfaction.
- 4.12 As part of the Council and borough’s community response to Covid a plan is being finalised for mainstreaming support to households that have been most impacted by the pandemic including those clinically extremely vulnerable. A series of discussions with partners and colleagues have taken place and the plan will link to a number of key documents, including the Council’s Prevention Strategy to help build on longer-term support for vulnerable households.
- 4.13 The council’s community response team, who have worked closely with many local community groups and partners throughout the pandemic, scooped the ‘Community Heroes’ MJ Local Government Achievement award. Judges praised the impressive way people came together to solve problems, and share skills to provide a cohesive response to the needs that arose during the Covid-19 pandemic. According to an expert panel, the foundations had been laid for a support network that will survive the pandemic and thrive for many years to come.

#### **Alternatives Considered**

- 4.14 Not applicable

<b>Costs and Budget Summary</b>
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5. None

<b>Risk and Policy Implications</b>
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6. None

<b>Consultation</b>
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7. Not required

<b>Background Papers</b>	<b>Place of Inspection</b>
8. Appendix 1 - Resources Directorate Plan 2021-22 Q2  Appendix 2 – Neighbourhoods (Corporate) Directorate Plan 2021-22 Q2	Number One Riverside, Smith Street, Rochdale OL16 1XU
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