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N2101 Progress the climate change policy agenda by implementing processes and coordinating and facilitating projects that support achievement of Rochdale's Sustainable Development Goals and the priorities in the GM 5 Year Environment Plan		31 March 2022		27%
Ref.	Name	Due	Status	% Complete
N2101.A	Finalise strategic and operational approach for responding to climate emergency including development of a partnership strategy and project framework to support allocation of the £1million climate change capital funding pot.	31 December 2021		30%
<p>A process has now been established to support funding bids to the Climate Change capital pot. A few applications have been submitted and are being considered. There is limited money so we need to prioritise the projects that will offer the biggest carbon emissions reduction. We are part of another GM collective bid to phase 3 of the Public Sector Decarbonisation Scheme - this requires match funding. We have also met with GMCA and Aecom to explore the potential for a Heat Network in the Town Centre - some funding will be required to support feasibility studies and delivery if we decide to progress.</p>				
N2101.B	Coordinate and support successful delivery of the £11million public sector decarbonisation scheme	31 March 2022		30%
<p>We are continuing to work with GMCA to deliver heat decarbonisation and associated technologies as part of the PSDS Phase 1. The delivery deadline has been extended - Projects are now due to be completed no later than 31 March 2022. There is still some procurement to be undertaken to secure suppliers for certain technologies (e.g. LED lighting) but this is underway.</p>				
N2101.C	Develop a local area energy plan for the borough working with GMCA and Energy Systems Catapult	31 October 2021		25%
<p>We are continuing to work with the Energy Systems Catapult (ESC) on developing a LAEP for the borough. This will be used as a key planning document in response to the challenge of decarbonising heat and transport to help inform and support local authorities, distribution network operators, business and communities to plan for a cost-effective low carbon transition to achieve Net Zero. Latest work includes mapping our wards against the distribution network.</p>				
N2101.D	Deliver a successful month of climate change action aligned with COP26, Green Summit and Gaia Installation	30 November 2021		25%






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<p>Planning is underway for the Mayors Green Summit on 18th October. The Council will have an exhibition stand and will give a 5 minute lightening talk. Our theme is engagement - showcasing the arts and culture approach we are taking to get different audiences to engage with the climate change agenda. M6 Theatre and Littleborough arts festival are supporting the event. We are also working with Your Trust to design a programme of activity for when the Gai installation comes to Riverside at the end of November - the programme will target young people, residents and businesses with the aim of raising awareness and influencing behaviour change. We will promote Gaia at the Mayors Green Summit.</p>				
N2101.E	Develop a carbon literacy programme and roll out across the Council	31 March 2022		15%
<p>Approval has now been given for a temporary Workforce Strategy and Development Practitioner role dedicated to climate change. Recruitment will begin this month. The role will lead the roll out of carbo literacy across the Council. Two officers and the Portfolio Holder for Climate Change and Sustainability have completed the accredited Carbon Literacy training and will support the design and delivery of the Council's own programme.</p>				
N2102 Develop New council Communications Strategy 2021-24		30 September 2021		38%
Ref.	Name	Due	Status	% Complete
N2102.A	Consult with members and leadership to agree objectives and priorities	30 June 2021		50%
<p>Internal consultation has ended and results are being analysed. The external survey closes on the 24th October.</p>				
N2102.B	A refresh of the council's communication strategy completed	30 September 2021		25%
<p>This is ongoing.</p>				
N2103 Expand super-fast broadband to at least 25% of the borough through Full Fibre to premises project		31 January 2021		60%






Action Plan		Due Date	Status	% Complete
Ref.	Name	Due	Status	% Complete
N2103.A	Agree with Greater Manchester partners how benefits of super-fast broadband will be maximised across the borough	31 January 2022		70%
<p>Rochdale have joined with Oldham, Stockport, Bury, GMCA, TfGM and GM Fire and Rescue Service to explore the option of a GM ONE network, soft market testing has been undertaken and a procurement exercise is being currently underway to look at procuring overlay services collaboratively. The contract is due to be awarded to the successful bidder in January 2022.</p>				
N2103.B	67 premises (of 99) with a public sector presence across the borough connected with full fibre to increase connectivity	31 December 2021		90%
<p>Installation of infrastructure at the identified buildings has been underway, however there have been some delays due to some access being restricted due to COVID. DCMS funding has now been extended until December 2021</p>				
N2103.C	Enable the use of the full fibre for residents and businesses through engagement and appointment of a market supplier	31 December 2021		20%
<p>Once the market supplier is approved following the tender process an implementation plan will be available showing key dates when overlay services will be installed throughout the borough.</p>				
N2104 Complete consultation and commence delivery of Rochdale Borough Digital Experience Strategy 2021-24		31 August 2021		31%
Ref.	Name	Due	Status	% Complete
N2104.A	Consult with partners and public on draft digital strategy including issues around digital inclusion	31 July 2021		37%
<p>Engagement on the draft strategy has been completed internally with including health, care, ICT, Libraries, etc. Further engagement with the public and external partners will be planned by the Digital Working Group as a matter of priority. The Digital Working Group has been reconvened and the membership has been extended – terms of reference are in progress. Development of the Digital Delivery Plan is in progress and a draft has been produced for further refinement by the Digital Working Group. The Council is continuing to engage in Cooperative Council's Innovation Network Policy Lab on Digital Exclusion and will use the learning from this to inform the Delivery Plan and our work on how to engage digitally excluded people.</p>				


Action Plan		Due Date	Status	% Complete
N2104.B	Complete sign off of Strategy and delivery plan	31 August 2021		25%
<p>This work was previously being led by the AD of Transformation who has now left the authority. It has been passed to Corporate Policy. The delay is attributed to the handover of the work. Sign off of the strategy will be complete by Jan 2022. Further work is required on the Delivery Plan</p>				
N2105	Deliver improved and innovative service delivery across Council through roll out of Office 365 and conferencing tools	31 March 2022		22%
Ref.	Name	Due	Status	% Complete
N2105.A	Put in place a project plan for roll out of Microsoft Office 365, including addressing ICT security and Information Governance issues	31 May 2021		20%
<p>Options Paper to be formulated to present to Council Leadership to agree order and priority of enablement's across the Authority which will feed into subsequent discussions with partners to assist in the design and configuration of services available with the M365 licensing.</p>				
N2105.B	Review of conferencing tools to ensure best use of future technology	31 August 2021		60%
<p>Draft strategy document written. Internal review ongoing within ICT.</p>				
N2105.C	Agree approach to future conferencing tools	31 December 2021		5%
<p>Awaiting final review as per N2105.B before approach can be agreed.</p>				
N2105.D	Roll out of Microsoft Teams and associated functionality completed across Council	31 March 2022		5%
<p>Dependent on N2015.A. Teams likely to be a higher priority than other M365 deployments and subject to N2105.A, B and C.</p>				

Action Plan		Due Date	Status	% Complete
N2106 Work in partnership to develop and implement new partnership Domestic Abuse Strategy		31 January 2022		76%
Ref.	Name	Due	Status	% Complete
N2106.A	Undertake domestic abuse needs assessment to help inform new strategy	30 September 2021		90%
Needs Assessment delayed due to staff sickness absence. Needs Assessment will be completed by end of November 2021.				
N2106.B	Implement funding to address domestic abuse accommodation	31 January 2022		60%
Spend plan developed and agreed by Joint Leadership Team and urgent key decision. Delivery of plan now underway.				
N2106.C	Implement new partnership domestic abuse strategy	31 January 2022		80%
Draft strategy produced by Community Safety. Awaiting recommendations from Domestic Abuse Needs Assessment prior to finalising the strategy and implementing.				
N2107 Develop and implement the Council's own CCTV monitoring suite and the provision of an in-house CCTV monitoring		31 December 2021		80%
Ref.	Name	Due	Status	% Complete
N2107.A	Complete tendering exercise for a new video surveillance system (VSS) for the new in-house CCTV monitoring service	31 August 2021		100%

Action Plan		Due Date	Status	% Complete
<p>Following advice from STAR Procurement, a procurement framework was used to appoint a contractor. Action now complete.</p>				
N2107.B	Complete the build of the new CCTV monitoring suite within Rochdale Police station	31 October 2021		80%
<p>Construction work at the police station is almost complete. On target for completion for end of 2021.</p>				
N2107.C	Undertake council-wide review of CCTV provision and develop a self-assessment process which assesses compliance with the CCTV Code of Practice	31 December 2021		60%
<p>New RBC CCTV Steering Group established with key stakeholders. Review of CCTV provision underway. Self-assessment tool now drafted and awaiting to be finalised prior to end of 2021.</p>				
N2108 Implement plans to develop more cohesive and integrated communities		30 September 2021		100%
Ref.	Name	Due	Status	% Complete
N2108.A	Consult with partners, statutory, community, voluntary, faith sector and Action Together to develop insight trackers to collect appropriate information in enhance tension monitoring process and enhance community cohesion	30 September 2021		100%
<p>Attendance and contribution to monthly “Community & Faith Group” meetings to address insight, concerns and future planning for integration of faith and non-faith communities across the borough. Attendance and RBC representation since 2020 at fortnightly Grassroots gathering meeting with communities to understand concerns and needs and developing appropriate partnership actions with stakeholders to address any unmet needs and mitigate emerging community concerns e.g. ASB, underage sales, speeding, vandalism, criminal exploitation etc. Relevant insight from both meetings above are escalated to relevant stakeholder for action and an update provided to the community at the next meeting which increases resident/stakeholder satisfaction.</p>				
N2108.B	Recruit 20 Health Equality Champions to deliver over 5000 health improvements amongst BAME (including Gypsy, Roma, Eastern European, disabled and older people and reduce health inequalities in line with Covid recovery plans	30 June 2021		100%

Action Plan	Due Date	Status	% Complete
<p>We have exceeded the target and recruited 45 Health Champions across the borough from different communities and genders. From April 2021 to July 2021 – approx. 3365 direct conversations with residents have taken place through various platforms which include face to face and virtual webinars. This will continue through to the end of the year. In addition, other media platforms have been utilised such as Radio, social media and Satellite TV to engage, educate, empower, and raise awareness which has a potential reach of 000's.</p>			
N2109 Develop the role of the In-house Contact Centre within internally and with external partners, in line with the agreed future vision	31 October 2021		65%
Ref.	Due	Status	% Complete
N2109.A Sign off and communicate future vision, objectives and priorities for the Contact Centre	30 June 2021		85%
<p>Service engagement on the vision has been completed, with the exception of Children services, meeting scheduled for November.</p>			
N2109.B Review Contact Centre performance framework	30 September 2021		75%
<p>Technology/mechanism for reporting and MI is being finalised.</p>			
N2109.C Develop opportunities for future working with Health and Social Care colleagues	31 October 2021		35%
<p>Work has started with NHS and Public Health with a view to develop a 'single front door' for initial customer contact with health and social care.</p>			
N2110 Reform and integration : Advance the integration of services in line with the Greater Manchester model through delivery of 3 key programmes of work during 2021-22	31 March 2022		67%

Action Plan		Due Date	Status	% Complete
Ref.	Name	Due	Status	% Complete
N2110.A	Progress a prevention and recovery strategy by bringing together case work across directorates (place team; recovery and re-ablement) Maintain cooperative outcomes (including demand reduction) at a case and place level	31 December 2021		50%
<p>Recommendations from consultation event in July have been integrated into a proposed delivery model with options. This is due to go to leadership in October to begin the decision making process towards a merged service model from April 2022.</p>				
N2110.B	Deliver MHCLG funded (£500k) community champions programmes; reducing barriers to health improvement (Covid and non-Covid)	31 December 2021		100%
<p>All 13 strands of this programme have been completed and the learning / evaluation programme has been completed, including publication of a best practice case study by Public Health England. Learning from this programme has been integrated into the Prevention Strategy and Workplan.</p>				
N2110.C	Rochdale Borough is the first Good Help 'place' in the UK. Deliver the 2021-22 Good Help Plan	31 March 2022		50%
<p>The Good Help Plan for 2021-22 is on target. Key actions this quarter include the development of a good help report and curriculum to support the delivery of the prevention strategy.</p>				
N2111 Review and build from the Council and borough's community response to COVID		31 October 2021		85%
Ref.	Name	Due	Status	% Complete
N2111.A	Review Council's community response to pandemic with partners to ensure lessons and best practice identified	31 July 2021		100%
<p>Two review sessions have taken place with council colleagues around lessons learnt from the pandemic, best practice and issues that will assist long-term community recovery from the pandemic. These have been fed back to Joint Senior Leadership Team and the portfolio holder. The Council has been shortlisted in the MJ Awards under the Community Heroes category for the work of the Covid Community Response team.</p>				

Action Plan	Due Date	Status	% Complete
N2111.B Agree a plan for mainstreaming support to those households most impacted, including Clinically Extreme Vulnerable	31 October 2021		70%
<p>A plan is being finalised following a series of discussions with partners and colleagues. This will link to a number of key documents, including the Council’s Prevention Strategy to help build on longer-term support for vulnerable households.</p>			