



Date of Meeting	25 th November 2021
Portfolio	Cabinet Member for Getting A Good Start, Cabinet Member for Healthy Lives, Cabinet Member for Social Care and Ageing Well
Report Author	Ben Jorgensen
Public/Private Document	Public

Adult, Children & Public Health Directorate Plans 2021/2022: Quarter 2 Performance Update

Executive Summary

1. To report progress at the end of Quarter 2 (1st July – 30th September) towards achievement of the targets contained in the Adult Care Directorate Plan 2021-22, Children's Services Directorate Plan 2021-22 and Public Health Directorate Plan 2021-22.

Recommendation

2. Members are asked to review the information contained within the report and the appendices.

Reason for Recommendation

3. In accordance with the Council's performance management framework, progress toward targets contained within Directorate Plans are to be reported to relevant Overview & Scrutiny Committees at the end of each quarter.
 - 3.1 The Quarter 2 progress reports for the Adult Care Directorate, Children's Services and Public Health Directorate are attached at Appendix 1, 2 and 3 respectively. Actions within each appendix have been colour coded in accordance with the following criteria:
 - 3.2 **Red:** Action not fully completed or not on track to be completed by the target date
 - Amber:** Action not fully completed or not on track to be completed by the target date due to circumstances outside of the directorate's control
 - Green:** Action completed by the target date
 - Purple:** Action is not yet due for completion but is currently on track

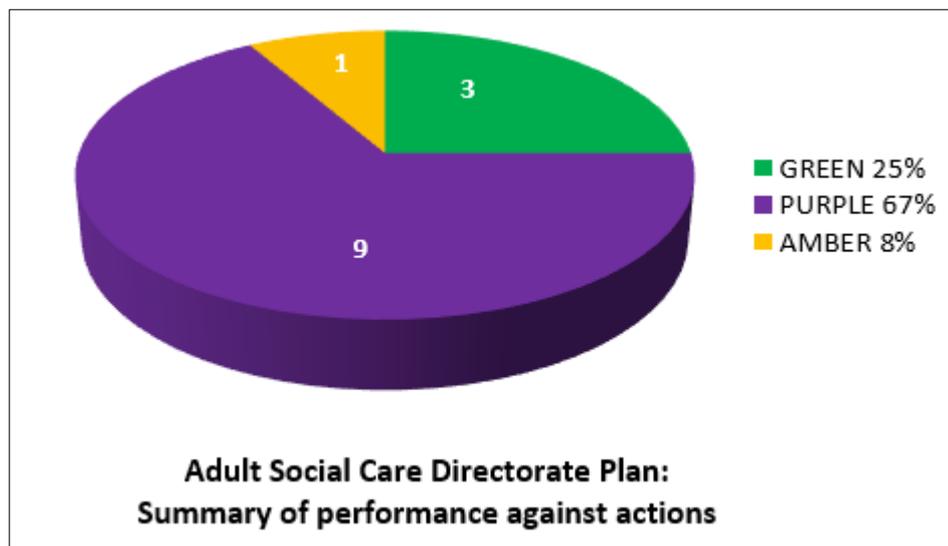
The appendix includes a commentary against actions that are showing red, amber or purple.

Key Points for Consideration

4. Adult Care Directorate Plan 2021-22 Progress

Performance Overview

- 4.1 67% (9) of the actions included in the Directorate Plan 2021-22 are ongoing. 25% (3) actions are now complete. One further action isn't fully complete and the action due date has now passed. The chart below shows the overall performance of the Directorate in meeting its plan targets at the end of Quarter 2.



- 4.2 The action that isn't fully complete and the due date has passed (Amber) relates to:

- To work towards a new approach to the joint management (health and social care) of people with complex issues around autism and Learning difficulties

Quarter 2 Summary

- 4.3 An interim scheme of delegation is being produced in line with the corporate constitution, financial regulations and standing orders. Currently the scheme of delegation is undergoing a minor review to ensure responsibilities per role are correct and current (as there has been some staff turnover), this will then be submitted again to Committee and Constitutional Services for agreement. A larger scale review will then commence once the constitution

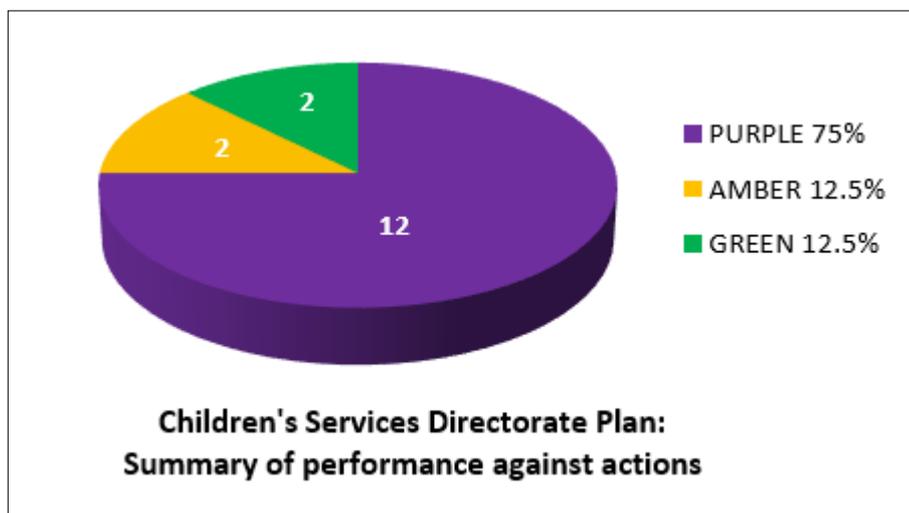
of the council is reviewed (this piece of work is being led by Committee and Constitutional Services).

- 4.4 As part of the action for the Community Mental Health national framework to be implemented in conjunction with commissioning, plans have been developed to modernise community mental health services. The mental health mandate provides a high level plan and includes specific sections on crisis development, dementia and community mental health transformation. Project plans are ongoing with the view to recruit a living well manager. Recovery and reablement are now members of the living well design group and additionally a primary care practitioner post has gone out to advert. Review against the framework is to be undertaken in quarter 3.
- 4.5 A baseline audit has now been completed for the dementia action plan which will comply with GM dementia standards. Next steps are to review against the GM standards and benchmark against the prime ministers action points; a refreshed action plan is now in place. There is a clear vision going forward along with extended the membership of the delivery group so all relevant people are now involved.
- 4.6 To prepare the locality and all partners for the implementation of Protection of Liberty safeguards, an audit of stakeholder preparedness has commenced. The project is currently being scoped and a person identified to coordinate a programme of work to enable the service to be prepared for liberty of safeguarding. In terms of an implementation plan a code of practice has still not been published.

Children's Services Directorate Plan 2021-22 Progress

Performance Overview

- 4.7 75% (12) of the actions included in the Directorate Plan 2021-22 are ongoing. Two actions are not fully complete and the action due date has now passed; a further two actions have now been completed. The chart below shows the overall performance of the Directorate in meeting its plan targets at the end of Quarter 2.



- 4.8 The actions that aren't fully complete and the due date has passed (Amber) relate to:
- Develop and implement a refreshed whole family Early Help strategy that incorporates School Readiness and aligns to the SEND Strategy and wider council prevention strategy
 - Review Early Help & Early Years locality team pathways to ensure effective transitions and support with EHASH, locality partners and Children's Social Care

Quarter 2 Summary

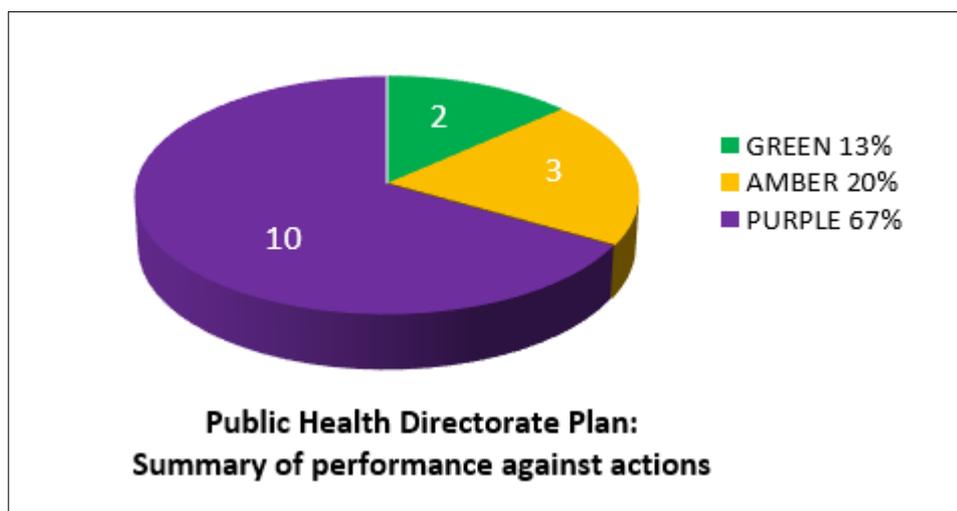
- 4.9 As part of the action to improve access to the right service at the right time; the EHASH Strategic board is continuing to meet on a monthly basis and is well represented by partner agencies. There has been directive to clinically focus upon key themes relating to EHASH with partner agencies in order to understand the demand and areas that can be collectively improved upon. The group have started to devise partnership deep dive audit points and hold audit meetings with key partners in order to provide a transparent overview; this then is fed back down to agencies in order to address specific areas of findings. Collectively the board is considering the overall improvement of service offer and delivery across the demographic as a collective partnership. The EHASH board will continue to assist in developing and strengthening the Front Door Model of Rochdale with partners making valuable contribution to its continued journey.
- 4.10 In order to review information and advice services for multi-agency practitioners in relation to Early Help and establish pathways with locality teams prior to EHASH new Locality Advisory Boards have been developed. First meetings of the boards will be held in September '21 as planned. Information from the strategic school readiness and FSM/Early help board will feed into the Locality Advisory Boards and Family Panels to support a multi-agency approach and accountability for supporting families at a locality level. Now that the advisory boards have been established the family panel will be next to be rolled out and it is expected that this will be done by December.
- 4.11 In order to ensure the voice of young people is promoted and listened to across service development and within provision there is focus to enhance the offer of Member of Youth Parliament / Children's Champion / Cared for Ambassadors and increase the numbers of young people participating in voice projects. Cabinet young people this quarter have been involved in national, regional and local campaigns around climate change with discussions with key decision makers. Additionally a Student Relationship Champion Programme was launched in May 2021.
- 4.12 A range of development opportunities are being delivered across the directorate in order to support the action to continue to provide development opportunities for employees from black, Asian and minority ethnic communities. There is active engagement by children's services in the range

of council leadership programmes, with colleagues from black and minority ethnic communities attending. There is a continuous focus on addressing cultural issues through anti-racist training delivered to large cohorts of children's services staff members on 12th July and 9th September, as part of a rolling programme across the directorate. The council's new black and minority ethnic network meeting launched on 26th July, was widely promoted within children's services and the children's services. A BAME focus group has met twice with the director and assistant director during Q2 to check out whether developmental opportunities and building an inclusive culture continue to make progress.

Public Health & Wellbeing Directorate Plan 2021-22 Progress

Performance Overview

- 4.13 67% (10) of the actions included in the Directorate Plan 2021-22 are ongoing. Three actions are not fully complete and the action due date has now passed; a further two actions have now been completed. The chart below shows the overall performance of the Directorate in meeting its plan targets at the end of Quarter 2.



- 4.14 The actions that aren't fully complete and the due date has passed (Amber) relate to:

- Work collaboratively to understand and prepare for Public Health in the context of the Integration and Innovation, and Public Health Proposals expected in due course
- Provide oversight and delivery where required, of COVID testing programme across the borough
- Deliver enhanced contact tracing model

Quarter 2 Summary

- 4.15 A senior intelligence lead has been recruited in order to develop an intelligence network to support strategic and tactical intelligence requirements within a new system architecture. The new appointee will start in Q3. A reorganisation of the intelligence function is taking place and a paper is being developed to advocate for more 'investigation space' to be in the system. Meetings are taking place between Public Health and LCO to formulate best practice and to agree how to move forward in order to bring together a network, agree ways of working and develop work plan aligned with priorities. The network will follow existing LCO structures and will initially focus on the development of Mandate Dashboards and programme plans.
- 4.16 Inequalities continue to be a challenge across all elements of the Covid-19 Vaccination programme. An intensive programme of work is underway to work to address this. A Health Inequalities Plan has been refreshed and reviewed quarterly. The plan was last updated in September with input from the group members. The group continues to meet fortnightly. A new Public Health Outbreak Officer now supports and leads on delivery of the plan. Dedicated task and finish groups have been set up to deliver targeted work to reduce inequalities.
- 4.17 The Covid-19 testing programme is ongoing with community testing continuing until the end of December albeit operating hours and number of staff have been reduced to ensure that costs are kept within the DHSC rate card. A 3 month plan (Oct-Dec) for the ongoing sustainable model of community testing has been agreed and is in operation. We await further info from DHSC about testing post December but it is likely that an exit strategy will begin during Dec until end Mar 22.
- 4.18 As part of the action to deliver an enhanced contact tracing model a local enhanced contact tracing model has been implemented that delivers Tier 1 and Tier 2 contact tracing service. The launch of new interactive contact tracing service has been postponed until September. The new service is an essential aspect of the enhanced model and the delay has pushed forward the implementation of some key elements within our service.

Alternatives Considered

- 4.19 Not applicable

Costs and Budget Summary

5. None

Risk and Policy Implications

6. Risk and policy implications have been considered such as:

- Equality Implications
- Covid 19 implications
- Legal / Health and Safety Implications
- Human Resources Implications

Consultation

7. Not required

Background Papers	Place of Inspection
8. Appendix 1 - Adult Care Directorate Plan 2021-22 Q2 Appendix 2 – Children’s Services Directorate Plan 2021-22 Q2 Appendix 3 – Public Health Directorate Plan 2021-22 Q2	Number One Riverside, Smith Street, Rochdale OL16 1XU

For Further Information Contact:

Ben Jorgensen, ,
ben.jorgensen@rochdale.gov.uk